

October 6, 2016

**HEALTH AND HUMAN SERVICES BOARD MEETING  
Douglas County Board of Supervisors  
Thursday, October 13, 2016, 4:30 p.m., Courthouse Room 207C,  
1313 Belknap Street, Superior, Wisconsin**

*Douglas County Health and Human Services Department  
Mission: to promote the health, safety, and well-being of individuals and families*

Please call 715-395-1304 or 715-395-1318 (Patricia Schanen) if you cannot attend.

MEMBERS: Larry Quam, Chair  
Alan Jaques, Vice Chair  
Marvin Finendale  
Patricia Ryan  
Jim Bolin  
June Farkas, R.N.  
Amida Gallito, M.D.

**A G E N D A**

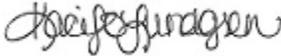
(Committee to maintain a two-hour meeting limit *or* take action to continue meeting beyond that time).

1. Roll call.
2. Approval of minutes from the September 1, 2016, meeting (attached).
3. Introduction of new staff.
4. Action items:
  - a) Budgetary transfer – veterans van purchase (attached); and
  - b) Bid approval for new veterans van (attached).
5. Updates and reports (Information only. All areas will be listed, although there may not be a report from each):
  - a) Veterans Services (attached);
  - b) Youth & Family Services (attached);
  - c) Intake & Assessment (attached);
  - d) Environmental Health (attached);
  - e) Public Health (attached);
  - f) Mental Health/AODA (attached);
  - g) ADRC (attached);
  - h) Economic Support (attached).
6. Informational items:
  - a) Alternative response overview;
  - b) Comprehensive Community Services (CCS) update; and
  - c) CY 2016 budget.
7. Future agenda items.

cc: Andy Lisak  
Candy Anderson  
Dave Longsdorf  
Susan Sandvick  
Carolyn Pierce  
Ellen Oaks  
Patricia Schanen  
County Board Supervisors  
Brian Erickson  
Shelley Nelson (Telegram)  
Douglas County Website

NOTE: Attachments to agenda available in County Clerk's Office for viewing or copying. Action may be taken on items on the agenda. The County of Douglas complies with the Americans with Disabilities Act of 1990. If you are in need of an accommodation to participate in the public meeting process, please contact the Douglas County Clerk's Office at (715) 395-1341 by 4:00 p.m. on the day prior to the scheduled meeting. Douglas County will attempt to accommodate any request depending on the amount of notice we receive. TDD (715) 395-7521.

Posted: Courthouse, Government Center, Telegram copied

  
\_\_\_\_\_  
Name  
Date

**HEALTH AND HUMAN SERVICES BOARD MEETING**  
**Douglas County Board of Supervisors**  
**Thursday, September 1, 2016, 4:30 p.m., Courthouse, Room 207C**  
**1313 Belknap Street, Superior, Wisconsin**

Meeting called to order by Vice Chair Alan Jaques.

**ROLL CALL:** Present – Alan Jaques, Jim Bolin, Amida Gallito (arrived 5:16 p.m.), Patricia Ryan, June Farkas, Marvin Finendale. Absent - Larry Quam (via teleconference). Others present – Pat Schanen, Joan Finckler, Andy Lisak, Mark Liebaert, Erika Leif, Kathy Ronchi, Brian Erickson, Carolyn Pierce, Kaci Lundgren (Committee Clerk).

**APPROVAL OF MINUTES:** Motion by Ryan, second Finendale, to approve the minutes of the August 11, 2016, meeting. Motion carried.

**ACTION ITEMS:**

**Douglas County Veterans Service Office Ordinance:** Legal counsel recommended ordinance as presented, with appointment authority given to Douglas County Administrator.

**ACTION (ORDINANCE):** Motion by Bolin, second Farkas, to approve ordinance, and refer to County Board. Motion carried.

**2017 Budgets**

**CY 2017 Proposed Budget - Veterans:** Included with agenda; approximately 11.5% increase due to personnel costs.

**ACTION (REFERRAL):** Motion by Finendale, second Bolin, to approve 2017 Veterans budget, as presented, and refer to Administration Committee. Motion carried.

**CY 2017 Proposed Budget – Health and Human Services:** Included with agenda; small decrease in Health Department and slight increase in Human Services due to mandated services cost.

**ACTION (REFERRAL):** Motion by Ryan, second Finendale, to approve 2017 Health and Human Services budget, as presented, and refer to Administration Committee. Motion carried.

**ADJOURNMENT:** Motion by Ryan, second Bolin, to adjourn. Motion carried. Meeting adjourned at 6:07 p.m.

Submitted by,

Kaci Jo Lundgren, Committee Clerk



# Douglas County

## Veterans Service Officer

Brian L. Erickson

1316 N. 14<sup>th</sup> Street, Suite 385

Phone (715) 395-1332 Fax (715) 395-1373

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## MEMORANDUM

To: Douglas County Administration Committee and Health & Human Services Committee Chair Persons.

From: Brian Erickson, Douglas County Veterans Service Officer

Date: September 9, 2016

RE: Budgetary Transfer Request for Purchase of New Veteran Service Office Van

I respectfully request a Budgetary Transfer from the Veteran Service Offices (VSO) Reserve Account in the amount up to its current balance of \$38,880.00 to be used towards the purchase of a new 2016/2017 van. The current VSO van is utilized to transport Douglas County & other Veterans upon request from the Twin Ports area to medical facilities in the Twin Cities and surrounding areas.

The current van which transports between 350 – 400 Veterans annually to the Twin Cities for comprehensive medical/pension exams, cancer treatments etc....has well served the Veterans of Douglas County with almost 300,000 miles of service since 2011. In recent months the van has been experiencing unscheduled service repair calls to keep it running, in just over the past 5 weeks the van has been in for repairs on three (3) different occasions for a total additional expense of \$1,107.41 for the Douglas County Veterans Transportation Service. With your approval of a budgetary transfer, this will greatly reduce the need for unscheduled servicing which creates unexpected expenditures and loss of service to our Veterans with each out-of-service repair.

I am currently seeking bids for a new replacement vehicle and with the Administration Committee, Health & Human Services Committee and County Boards approval; the VSO will purchase a vehicle in late October or early November 2016.

| <b>Veterans Service Office Van Bid Results</b>                            |                                      |  |                     |                         |   |   |
|---|--------------------------------------|--|---------------------|-------------------------|---|---|
| Submitted by Veterans Service Office                                      |                                      |  |                     |                         |   |   |
| October 6, 2016   |                                      |  |                     |                         |   |   |
| <b>Bid Opening:</b>   | Monday, October 03, 2016             |  |                     |                         |   |   |
| <b>Location:</b>  | Rm 207 C, Douglas County Courthouse  |  |                     |                         |   |   |
|   | 1313 Belknap St., Superior, WI 54880 |  |                     |                         |   |   |
| <b>Time:</b>  | 4:00 PM                              |  |                     |                         |   |   |
| <b>Opened By:</b> Brian Erickson, Dougals County Veterans Service Officer |                                      |  |                     |                         |   |   |
| <b>Witnessed By:</b> Mr. Eual Moore, American Legion Post 435 Member      |                                      |  |                     |                         |   |   |
| <b>Witnessed By:</b> Mr. William Britton, American Legion Post 435 Member |                                      |  |                     |                         |   |   |
| <b>Requested Vendors</b>  | <b>Bid Received</b>                  | <b>Vehicle Type</b>                                      | <b>Vehicle Year</b> | <b>Suggested Retail</b> | <b>Sales Price</b>  | <b>Comment</b>  |
| Kolar Chevrolet, Duluth, MN   | Yes                                  | 8 Passenger,<br>Chevrolet<br>Express RWD<br>2500 LS CG   | 2017                | \$37,830.00             | <b>\$24,896.00</b><br><b>(\$25,282.00</b><br><b>w/additional</b><br><b>options)</b> | Price includes \$3000.00 trade allowance. Additional \$246.00 for Heavy Duty rear locking differential, recommended for better traction on slippery roads. Additional \$140.00 for rear defrost option. |
| Kolar Chevrolet, Duluth, MN   | Yes                                  | 12 Passenger,<br>Chevrolet<br>Express RWD<br>2500 LS CG  | 2017                | \$38,065.00             | <b>\$25,103.00</b>  | Price includes \$3000.00 trade allowance. Additional \$246.00 for Heavy Duty rear locking differential, recommended for better traction on slippery roads. Additional \$140.00 for rear defrost option. |
| Kolar Chevrolet, Duluth, MN   | Yes                                  | 10 Passenger,<br>Chevrolet<br>Express RWD<br>3500 LS w/1 | 2017                | \$40,611.00             | <b>\$27,427.00</b>  | Price includes \$3000.00 trade allowance. Additional \$246.00 for Heavy Duty rear locking differential, recommended for better traction on slippery roads. Additional \$140.00 for rear defrost option. |
| Ewald Motors, Oconomowoc, WI  | Yes                                  | 8 Passenger,<br>Chevrolet<br>Express RWD<br>2500 LS CG   | 2017                | \$38,575.00             | <b>\$26,727.00</b>  | Price includes \$1000.00 trade allowance.   |
| Ewald Motors, Oconomowoc, WI  | Yes                                  | 8 Passenger,<br>Ford Transit<br>T150 Low Roof<br>XL      | 2017                | \$39,650.00             | <b>\$25,709.00</b>  | Price includes \$1000.00 trade allowance.   |
| Ewald Motors, Oconomowoc, WI  | Yes                                  | 8 Passenger,<br>Ford Transit<br>T150 Med Roof<br>XLT     | 2016                | \$40,240.00             | <b>\$27,227.00</b>  | Price includes \$1000.00 trade allowance.   |
| Northland Chevrolet, Superior, WI   | NO                                   |  |                     |                         |   |   |

| <b>Requested Vendors</b>        | <b>Bid Received</b> | <b>Vehicle Type</b> | <b>Vehicle Year</b> | <b>Suggested Retail</b> | <b>Sales Price</b> | <b>Comment</b> |
|---------------------------------|---------------------|---------------------|---------------------|-------------------------|--------------------|----------------|
| Benna Ford, Superior, WI        | NO                  |                     |                     |                         |                    |                |
| Superior Chrysler, Superior, WI | NO                  |                     |                     |                         |                    |                |
| Northland Ford, Duluth, MN      | NO                  |                     |                     |                         |                    |                |



# Douglas County

## Veterans Service Officer

Brian L. Erickson

1316 N. 14<sup>th</sup> Street, Suite 385

Phone (715) 395-1332 Fax (715) 395-1373

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October 6, 2016

## Veterans Transportation Services – Vehicle Replacement

**Transportation Services** - The Douglas County Veteran Transportation Service (VTS) provides service to Veterans in Douglas County and surrounding areas.

- a. Well established service which has been operating for many years.
- b. Coordination/operations located within the CVSO.
- c. Utilize one (1) van which runs weekly Monday, Wednesday-Friday
- d. Services provided:
  - i. Transportation from/to Veterans Home (for city residents) or Hardees Restaurant (Outside of city residents) to VA Medical Center in Minneapolis, MN (No Appointment is required for this service).
  - ii. Transportation from/to Veterans Home (for city residents) or Hardees restaurant (Outside of city residents) to VA Treatment Center in St. Cloud, MN (No Appointment is required for this service).
  - iii. Transportation from/to Veterans Home (for city residents) or Hardees restaurant (Outside of city residents) to University of Minnesota Treatment Center in Minneapolis, MN (No Appointment is required for this service).
  - iv. Emergency pick-up of Veterans outside of city.
- e. Reliable Drivers, volunteers paid by STIPEND
- f. Has been used for backup for TPOC DAV transportation services

**Replacement of Equipment** – Since 2011 the service has provided almost 300,000 miles of transportation to various medical facilities in support of our Veteran's needs.

- a. Current vehicle is a 2011 Ford E350 12 passenger van with seating capacity of 12.
- b. Van has been driven roughly 300,000 miles since placed in operation
  - a. Van is no longer economically feasible to continue operations. Numerous repairs have been necessary since August 2016.
    - i. Air Conditioning Replacement
    - ii. Break Sensor Replacement
    - iii. Upper ball Joint replacement

**Recommendation:** The Douglas County Veteran Service Officer reviewed all bids and recommends the current van be replaced with the Bid from Kolar Chevrolet for the 2017 eight (8) passenger Chevrolet Express RWD 2500 LS CG Van (Refer to Van Bid Results Attachment). It is further recommended that the additional optional equipment consisting of heavy duty rear locking differential and rear defrost be added to the vehicle as indicated in the Van Bid Results.



As of: Sep 30, 2016

# Financial Status

Veterans Service Office  
Douglas County, WI

# Douglas County Veteran Service Officer - Financial Management

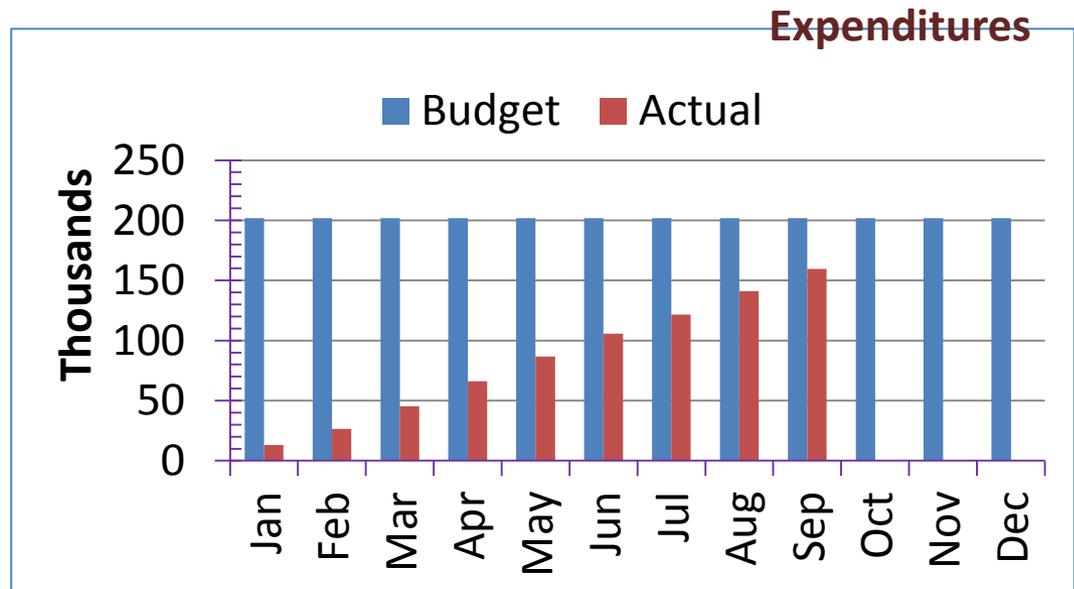
As of: Sep 2016



|                 |                      |                         |   |
|-----------------|----------------------|-------------------------|---|
| <b>Owner:</b>   | Brian Erickson       | <b>Objective</b>        | The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office. |
| <b>Measure:</b> | Financial Management | <b>Key Initiatives:</b> | To ensure we are within our target budget for CY16.   |

| Date | Budget    | Actual      |
|------|-----------|-------------|
| Jan  | \$204,516 | \$13,047.84 |
| Feb  | \$204,516 | \$13,435.70 |
| Mar  | \$204,516 | \$18,723.10 |
| Apr  | \$204,516 | \$20,932.77 |
| May  | \$204,516 | \$20,705.57 |
| Jun  | \$204,516 | \$18,977.33 |
| Jul  | \$204,516 | \$15,634.26 |
| Aug  | \$204,516 | \$19,635.12 |
| Sep  | \$204,516 | \$18,624.96 |
| Oct  | \$204,516 |             |
| Nov  | \$204,516 |             |
| Dec  | \$204,516 |             |

\* actual expenditures thru 8-31-16



### Operating Expenses

Target = \$153,387.00  
 Actual = \$159,716.35  
 Variance = (6,329.35)

**Note:** Budget Amt does not include 2016 budget projected Revenue of \$49,700 Or \$42,480 for Veterans Assist Salary.

# Douglas County Veteran Service Officer - Financial Management

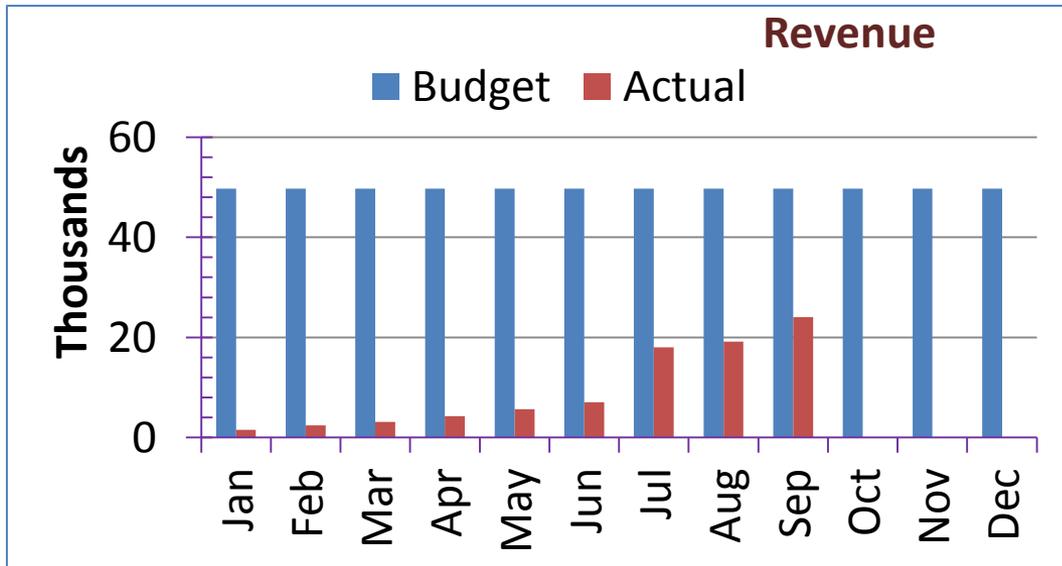
As of: Sep 2016



|                 |                      |                         |   |
|-----------------|----------------------|-------------------------|---|
| <b>Owner:</b>   | Brian Erickson       | <b>Objective</b>        | The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office. |
| <b>Measure:</b> | Financial Management | <b>Key Initiatives:</b> | To ensure we are within our target budget for CY16.   |

| Date | Budget      | Actual        |
|------|-------------|---------------|
| Jan  | \$49,700.00 | \$1,564.00+   |
| Feb  | \$49,700.00 | \$881.00+     |
| Mar  | \$49,700.00 | \$705.00+     |
| Apr  | \$49,700.00 | \$1,119.00+   |
| May  | \$49,700.00 | \$1,426.00+   |
| Jun  | \$49,700.00 | \$1,357.00+   |
| Jul  | \$49,700.00 | \$10,965.00+* |
| Aug  | \$49,700.00 | \$1,126.00    |
| Sep  | \$49,700.00 | \$4,871.3     |
| Oct  | \$49,700.00 |               |
| Nov  | \$49,700.00 |               |
| Dec  | \$49,700.00 |               |

+ Collected, Public Charges for Services  
 \*\$10,000 CVSO Grant



**Revenues to Date**  
 Target = \$37,275.00  
 Actual = \$24,014.30  
 Variance = (\$13,260.70)

**Note:** 2016 Budget Revenue includes :  
 Intergovernmental Revenues = \$19,700.00  
 Public Charges for Service = \$30,000

**2016 Projected Revenue Shortfall of \$25,782**

# Douglas County Veteran Service Officer - Financial Management

As of: Sep 2016

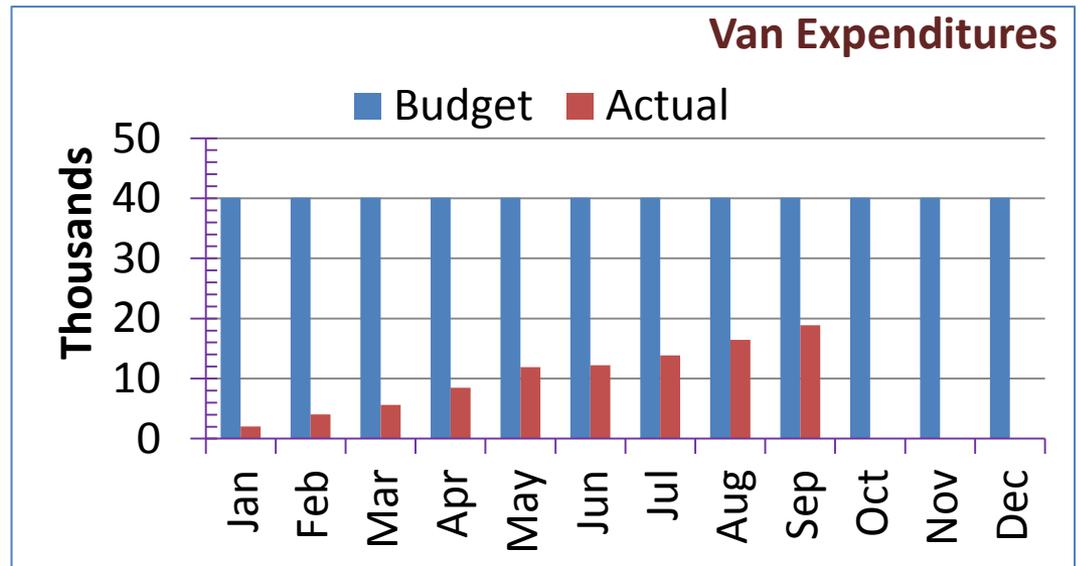


|                 |                      |                         |   |
|-----------------|----------------------|-------------------------|---|
| <b>Owner:</b>   | Brian Erickson       | <b>Objective</b>        | The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office. |
| <b>Measure:</b> | Financial Management | <b>Key Initiatives:</b> | Monitor Transportation costs for CY16.  |

| Date | Budget      | Actual      |
|------|-------------|-------------|
| Jan  | \$40,100.00 | \$2,014.41  |
| Feb  | \$40,100.00 | \$2,023.82  |
| Mar  | \$40,100.00 | \$1,584.61  |
| Apr  | \$40,100.00 | \$2,862.16  |
| May  | \$40,100.00 | \$3,441.88* |
| Jun  | \$40,100.00 | \$1,653.59  |
| Jul  | \$40,100.00 | \$1,627.67  |
| Aug  | \$40,100.00 | \$2,600.29  |
| Sep  | \$40,100.00 | \$2399.71   |
| Oct  | \$40,100.00 |             |
| Nov  | \$40,100.00 |             |
| Dec  | \$40,100.00 |             |

Note: Actual Expenses

\* Expenses include yearly Vehicle Ins.



### Expenses to Date

Target = \$30,075.00

Actual = \$18854.13

Variance = \$11,220.87

Note: Van Expenditures include Driver Stipend, Maintenance & Repairs, Gas, Oil & yearly insurance costs.



As of: Aug 2016

# Veteran Outreach

Veterans Service Office  
Douglas County, WI

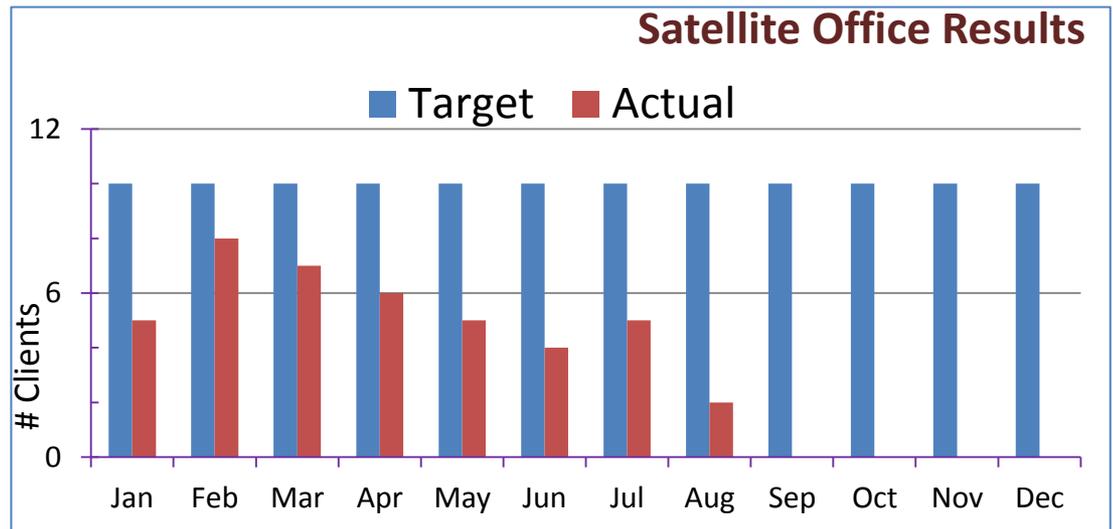
# Douglas County Veteran Service Officer – Current Outreach Activities

As of: Aug 2016



|                 |                |                         |  |
|-----------------|----------------|-------------------------|--|
| <b>Owner:</b>   | Brian Erickson | <b>Objective</b>        | The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together. |
| <b>Measure:</b> | Outreach       | <b>Key Initiatives:</b> | Setup Satellite Offices in outlying communities with monthly visits.   |

| Month                    | Lake Nebagamon | Solon Springs | Dairyland |
|--------------------------|----------------|---------------|-----------|
| <b>Number of Clients</b> |                |               |           |
| Jan                      |                | 2             | 3         |
| Feb                      | 3              | 3             | 2         |
| Mar                      | 4              | 2             | 1         |
| Apr                      | 0              | 4             | 2         |
| May                      | 1              | 3             | 1         |
| Jun                      | 3              | 1             | 0         |
| Jul                      | 3              | 1             | 1         |
| Aug                      | 0              | 2             | 0         |
| Sep                      |                |               |           |
| Oct                      |                |               |           |
| Nov                      |                |               |           |
| Dec                      |                |               |           |



### Veterans to Date

Target = 80  
 Actual = 42  
 Variance = (38)  
 Add. Cost = ~\$485.00

**Note: Aug was last month for Dairyland visits. Will Be opening up a new Satellite office in Town of Amnicon, Town Hall in October 2016. Demographics show substantial veteran population over Dairyland. (Dairyland 50 vets / Amnicon vicinity 250 vets.)**

# Douglas County Veteran Service Officer – Current Outreach Activities

As of: Aug 2016

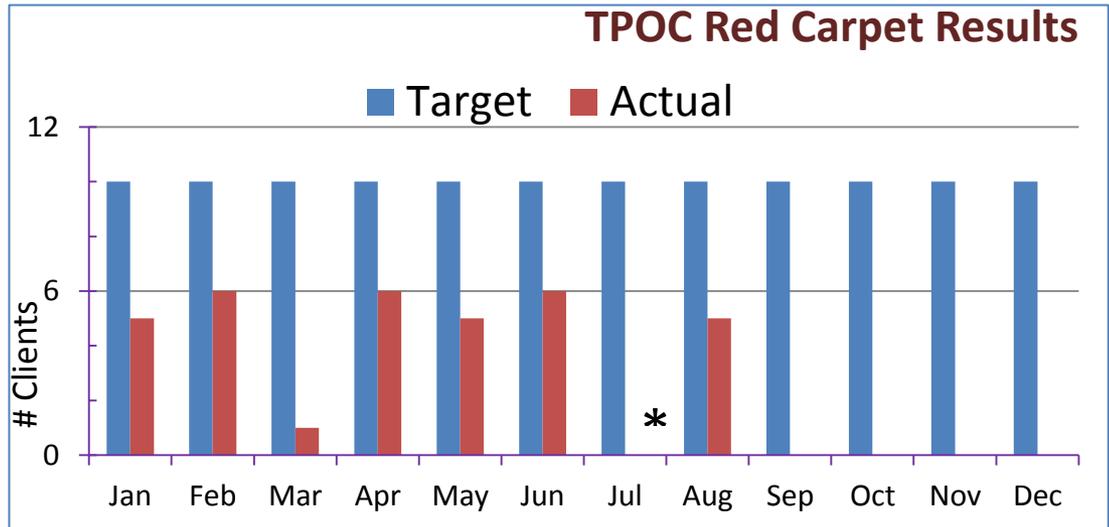


|                              |                  |  |
|------------------------------|------------------|--|
| <b>Owner:</b> Brian Erickson | <b>Objective</b> | The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together. |
|                              |                  | <b>Measure:</b> Outreach   |

Red Carpet Event is held monthly at the Twin Ports Out-Patient Clinic (TPOC). New Patients and those wanting more information on what the Clinic and the VSO has to offer Veterans are discussed in a relaxed atmosphere. The TPOC and VSO staff answer any questions Veterans may have.

More emphasis on Promoting Event:

1. Promote to each Veteran visiting the VSO.
2. Provide Red Carpet Handout in lobby and throughout local community..
3. Sign-up each eligible Veteran to VA Health Care System.



### Veterans to Date

Target = 80  
 Actual = 34  
 Variance = (46)  
 Add. Cost = \$0.00

\* July event not supported, due to North Country Living expo support by our office

## Douglas County Veteran Service Officer – Current Outreach Activities



|  |                 |                |                         |  |
|--|-----------------|----------------|-------------------------|--|
|  | <b>Owner:</b>   | Brian Erickson | <b>Objective</b>        | The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together. |
|  | <b>Measure:</b> | Outreach       | <b>Key Initiatives:</b> | Question and Answer period at the TPOC   |

Weekly, Wednesday Mornings at Twin Ports VA Out-Patient Clinic the VSO staff setup up a table in the lobby for additional outreach.

Networking has been the main focus as staff and clients become familiar with a CVSO representative. Dozens of questions have been asked regarding Veterans Benefits on the federal, state, and local levels. Events are promoted, business cards given and traded, and a rapport has been established.

## Douglas County Veteran Service Officer – Concluded Outreach Activity



**Owner:**

Brian Erickson

**Objective**

The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together.

**Measure:**

Out Reach

**Key Initiatives:**

Expand our out reach efforts

July 15, 2016

**Lake Nebagamon Tribute Wall Ceremony:** CVSO invited to provide a speech to the local community addressing the importance and dedication of the wall, and meaning for the community. THE VSO Office also provided an informational table of our services for people to speak with us after the ceremony. The ceremony and event went well.

July 28, 2016

**North Country Independent Living Expo:** The Expo was held at the local Mariner Mall and included a variety of vendors from the local area. Used the event to promote our services and interact with the local supporting agencies. Not very many veterans attended the event.

Aug -8 & Aug 22

**Solid Rock Mission:** Homeless outreach effort where we teamed up with members from SSVF and VORP to try to build a common trusting relationship within the local homeless community. The Aug 8 event did not provide us the opportunity to meet with any homeless so we adjusted our time slot and revisited the shelter on Aug 22. The Aug 22 visit afforded us a better opportunity and we were able to converse with 2 new veterans that were not associated with our CVSO office.

## Douglas County Veteran Service Officer – Concluded Outreach Activity



|   |                              |                         |  |
|---|------------------------------|-------------------------|--|
|  | <b>Owner:</b> Brian Erickson | <b>Objective</b>        | The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together. |
|   | <b>Measure:</b> Outreach     | <b>Key Initiatives:</b> | Expand our outreach efforts.   |

Aug 16 & 17, 2016

**Informational Seminar:** Held the first of our new quarterly informational seminars at the government center. This first seminar attracted a total of 14 people, 4 on the after noon session of Aug 16 and 10 in the evening seminar of Aug 17. The seminars topic was Final Expenses & VA Burial Benefits. It was well received by the participants who attended and they would like to see more of them.

Sep 10, 2016

**Running for our Hero's 5k:** Approximately 100 runners participated in the event. The weather was good and very good comments were received by the participants. Am Legion Post 435 donated the sound system. Will beginning planning for next years event in a few months.

Sep 10, 2016

**148<sup>th</sup> Air Wings Resource Fair:** Setup a table and provided information to the local veterans. Very few veterans showed interest but did get to speak to a few. Touched base with a few of the vendors such as VA representative from St. Paul, MN and 23<sup>rd</sup> Veteran representative.

## Douglas County Veteran Service Officer – Future Outreach Activity



|  |                 |                |                         |   |
|--|-----------------|----------------|-------------------------|---|
|  | <b>Owner:</b>   | Brian Erickson | <b>Objective</b>        | The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate /assist and bring the community together. |
|  | <b>Measure:</b> | Outreach       | <b>Key Initiatives:</b> | Networking efforts to establish continual local Contacts/Funding & provide available resource info.   |

### **Military and Veterans Ball – Nov 4, 2016**

Last year around 120 attended and \$1900 was raised to aid local Veterans and their families. 40 local businesses donated goods and services, and several volunteers aided in planning, set up, and tear down. This year we are anticipating 150 attendees and more donations towards the silent auction. So far we have raised \$3,100.00 in donation towards the event which will be held once again at the Belgian Club in Superior, WI.

**Informational Seminar - Early December 2016:** In planning stages for our last seminar (4<sup>th</sup> Quarter) in 2016.

**Youth and Family Services Unit  
 Health and Human Services Board Update  
 October, 2016 Board Report  
 Submitted by: Cindy Ellefson, Youth and Family Services Supervisor on  
 October 3, 2016**

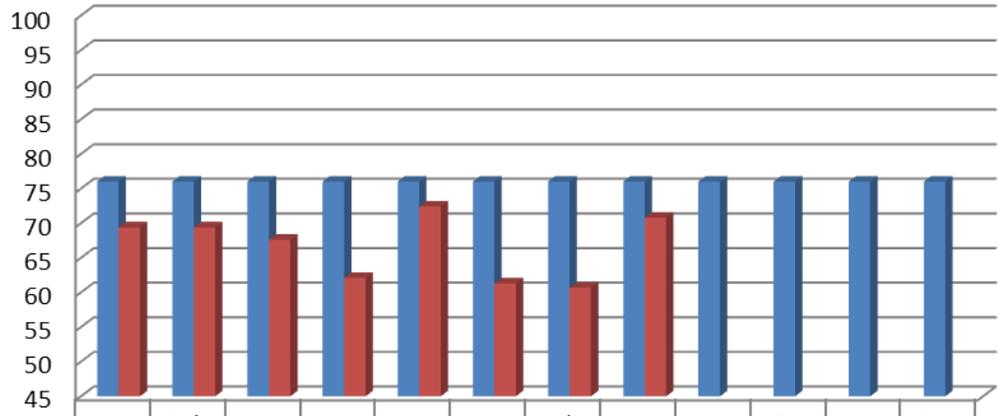
**2015/2016 referrals by type:**

| Types of Service<br>2014/<br>2015   | Jan<br>15/<br>16 | Feb<br>15/<br>16 | March<br>15/<br>16 | April<br>15/<br>16 | May<br>15/<br>16 | June<br>15/<br>16 | July<br>15/<br>16 | Aug<br>15/<br>16 | Sept<br>15/<br>16 | Oct<br>15/<br>16 | Nov<br>15/<br>16 | Dec<br>15/<br>16 |
|-------------------------------------|------------------|------------------|--------------------|--------------------|------------------|-------------------|-------------------|------------------|-------------------|------------------|------------------|------------------|
| Juvenile Court Referrals            | 36/<br>13        | 26/<br>27        | 37/<br>20          | 30/<br>14          | 18/<br>6         | 24/<br>24         | 11/<br>38         | 21/<br>13        | 17/<br>27         | 16/<br>16        | 25/<br>16        | 24/<br>16        |
| Type:                               |                  |                  |                    |                    |                  |                   |                   |                  |                   |                  |                  |                  |
| TPC                                 | 12/2             | 3/8              | 3/9                | 5/1                | 2/1              | 9/8               | 4/10              | 7/6              | 2/3               | 1/               | 2/               | 2/               |
| Drug / Alcohol                      | 0/1              | 3/1              | 0/0                | 1/0                | 1/0              | 1/2               | 0/0               | 0/0              | 0/0               | 0/               | 5/               | 1/               |
| Disorderly Conduct                  | 4/3              | 0/4              | 3/1                | 0/3                | 2/0              | 1/0               | 0/3               | 1/1              | 2/3               | 3/               | 6/               | 5/               |
| Sexual Assault                      | 2/0              | 1/0              | 2/0                | 4/0                | 1/0              | 0/0               | 0/0               | 1/0              | 1/1               | 1/               | 0/               | 0/               |
| Truancy                             | 7/4              | 4/1              | 16/2               | 6/4                | 2/3              | 0/1               | 0/3               | 0/0              | 1/2               | 1/               | 3/               | 2/               |
| Battery                             | 2/2              | 3/5              | 4/0                | 2/5                | 1/0              | 0/1               | 0/3               | 1/0              | 1/2               | 2/               | 0/               | 0/               |
| Theft                               | 2/0              | 2/1              | 1/4                | 4/1                | 1/1              | 0/2               | 0/2               | 2/0              | 6/0               | 1/               | 2/               | 6/               |
| Burglary                            | 0/0              | 0/1              | 0/2                | 1/0                | 0/0              | 0/0               | 0/0               | 1/0              | 0/6               | 0/               | 0/               | 3/               |
| Stolen Vehicle                      | 0/1              | 0/0              | 0/0                | 0/0                | 0/0              | 0/0               | 0/0               | 0/0              | 0/0               | 0/               | 0/               | 0/               |
| Other:                              | 7/0              | 10/6             | 9/2                | 7/0                | 8/               | 13/               | 0/17              | 8/6              | 4/10              | 7/               | 7/               | 7/               |
| Total Caseload:                     |                  |                  |                    |                    |                  |                   |                   |                  |                   |                  |                  |                  |
| Delinquency/<br>Status<br>Offenders | 93/<br>75        | 91/<br>76        | 103/<br>78         | 86/<br>77          | 92/<br>80        | 95/<br>84         | 87/<br>86         | 89/<br>92        | 90/<br>95         | 79/<br>79        | 85/<br>85        | 80/<br>80        |
| CPS On-Going                        | 54/<br>52        | 57/<br>49        | 53/<br>50          | 52/<br>54          | 54/<br>54        | 55/<br>53         | 60/<br>54         | 58/<br>58        | 61/<br>55         | 64/<br>64        | 58/<br>58        | 57/<br>57        |

|                             |            |           |           |           |          |          |          |          |           |           |           |           |
|-----------------------------|------------|-----------|-----------|-----------|----------|----------|----------|----------|-----------|-----------|-----------|-----------|
| Electronic Monitor          | N/A/<br>31 | N/A/<br>7 | 29/<br>27 | 34/<br>58 | 0/<br>14 | 0/<br>22 | 0/<br>41 | 12/<br>0 | 10/<br>11 | 15/<br>15 | 21/<br>21 | 15/<br>15 |
| Secure Detention Days       | 19/<br>12  | 20/<br>6  | 3/<br>9   | 25/<br>21 | 0/<br>9  | 0/<br>6  | 3/<br>3  | 6/<br>37 | 6/<br>49  | 11/<br>11 | 9/<br>9   | 16/<br>16 |
| Offer of Services           | 0/1        | 0/0       | 0/0       | 0/0       | 0/0      | 0/0      | 3/0      | 4/0      | 4/0       | 1/1       | 0/0       | 0/0       |
| Independent Living Services | 7/9        | 7/9       | 7/9       | 7/9       | 7/9      | 7/8      | 7/8      | 7/8      | 7/8       | 7/7       | 7/7       | 7/7       |

### Reunification 2016

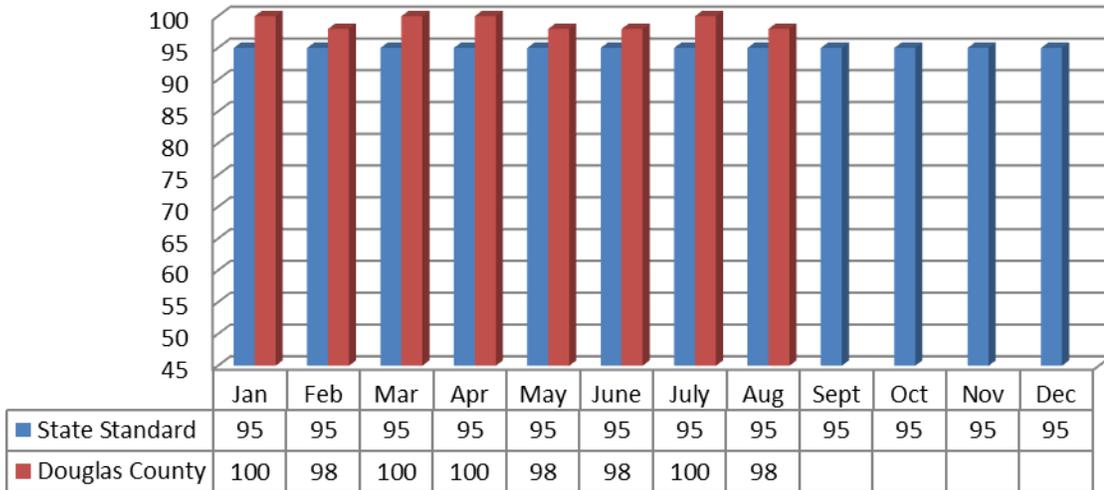
Of all children reunified with parents or caretakers, 76.1% or more are reunified within 0 - 12 months from the time of the latest removal from the home.



|                  | Jan  | Feb  | Mar  | Apr  | May  | June | July | Aug  | Sept | Oct | Nov | Dec |
|------------------|------|------|------|------|------|------|------|------|------|-----|-----|-----|
| ■ State Standard | 76   | 76   | 76   | 76   | 76   | 76   | 76   | 76   | 76   | 76  | 76  | 76  |
| ■ Douglas County | 69.4 | 69.4 | 67.6 | 62.1 | 72.4 | 61.3 | 60.7 | 70.8 |      |     |     |     |

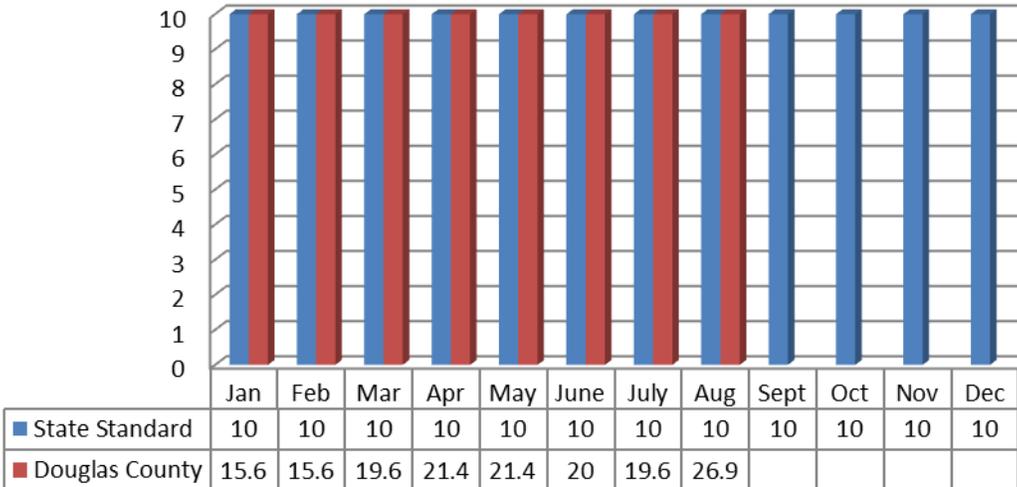
### Face to Face Contacts 2016

Social workers will successfully have face-to-face contacts with 95% or more of all children in out-of-home care on a monthly basis.



### Re-Entry into Foster Care 2016

Of all children who entered foster care during the reporting period, 9.9% or fewer re-entered foster care within 12 months of a prior foster care episode.



**Unit Update Report  
Intake and Assessment**

**Prepared By: Doreen Wehmas, Intake and Assessment Supervisor  
Date: 10/3/2016**

| 2015/ 2016             | Jan   | Feb   | Mar   | April | May   | June  | July  | Aug   | Sept  | Oct | Nov | Dec |
|------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|-----|-----|
| Referrals by Type:     |       |       |       |       |       |       |       |       |       |     |     |     |
| <b>Cases Assigned</b>  |       |       |       |       |       |       |       |       |       |     |     |     |
| Traditional Response   | 23/10 | 16/14 | 21/20 | 26/12 | 16/17 | 14/22 | 12/24 | 14/22 | 14/11 | 25/ | 18/ | 15/ |
| Alternative Response   | 12/11 | 16/10 | 12/15 | 7/16  | 13/16 | 18/9  | 10/9  | 6/15  | 12/10 | 18/ | 14/ | 12/ |
| # of victims           | 49/35 | 51/31 | 49/54 | 73/39 | 33/48 | 57/53 | 29/58 | 22/62 | 35/33 | 55/ | 48/ | 37/ |
| <b>Physical Abuse</b>  |       |       |       |       |       |       |       |       |       |     |     |     |
| # of cases             | 18/7  | 9/11  | 11/9  | 16/10 | 12/10 | 14/6  | 11/2  | 3/5   | 11/4  | 15/ | 14/ | 10/ |
| # of victims           | 10/7  | 20/12 | 14/9  | 19/10 | 12/10 | 16/6  | 12/2  | 3/    | 14/   | 16/ | 17/ | 10/ |
| <b>Neglect</b>         |       |       |       |       |       |       |       |       |       |     |     |     |
| # of cases             | 18/13 | 20/12 | 20/24 | 34/16 | 16/21 | 20/20 | 10/30 | 11/30 | 13/15 | 21/ | 18/ | 15/ |
| # of victims           | 28/26 | 37/15 | 33/41 | 49/25 | 20/24 | 43/38 | 14/48 | 19/   | 14/   | 13/ | 31/ | 24/ |
| <b>Sexual Abuse</b>    |       |       |       |       |       |       |       |       |       |     |     |     |
| # of cases             | 4/0   | 10/1  | 5/1   | 2/2   | 6/2   | 2/6   | 2/5   | 0/1   | 1/3   | 1/  | 3/  | 3/  |
| # of victims           | 4/0   | 12/1  | 5/1   | 6/4   | 6/6   | 4/8   | 3/7   | 0/1   | 1/3   | 1/  | 3/  | 3/  |
| <b>Emotional Abuse</b> |       |       |       |       |       |       |       |       |       |     |     |     |
| # of cases             | 1/0   | 0/1   | 0/2   | 0/0   | 0/0   | 2/0   | 0/0   | 0/3   | 1/0   | 0/  | 1/  | 2/  |
| # of victims           | 1/0   | 0/1   | 0/4   | 0/0   | 0/0   | 2/0   | 0/0   | 0/6   | 1/0   | 0/  | 1/  | 2/  |
| Screened out cases     | 34/55 | 49/40 | 52/57 | 53/45 | 67/41 | 36/41 | 30/39 | 30/46 | 46/39 | 42/ | 38/ | 41/ |
| Offer of Services      | 13/11 | 8/15  | 8/13  | 11/20 | 16/14 | 16/14 | 8/21  | 27/19 | 22/16 | 12/ | 9/  | 14/ |

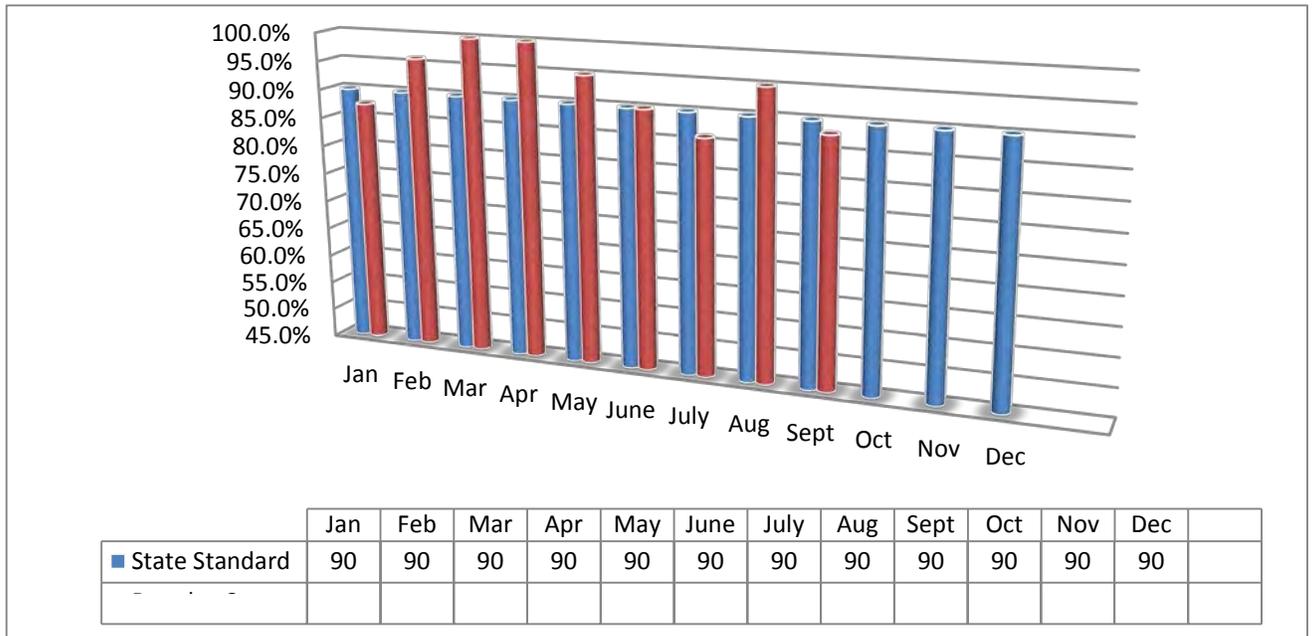
- During the month of August and September 11 cases was transferred from Intake and Assessment Unit to Youth and Family Services.

## Quality Assurance

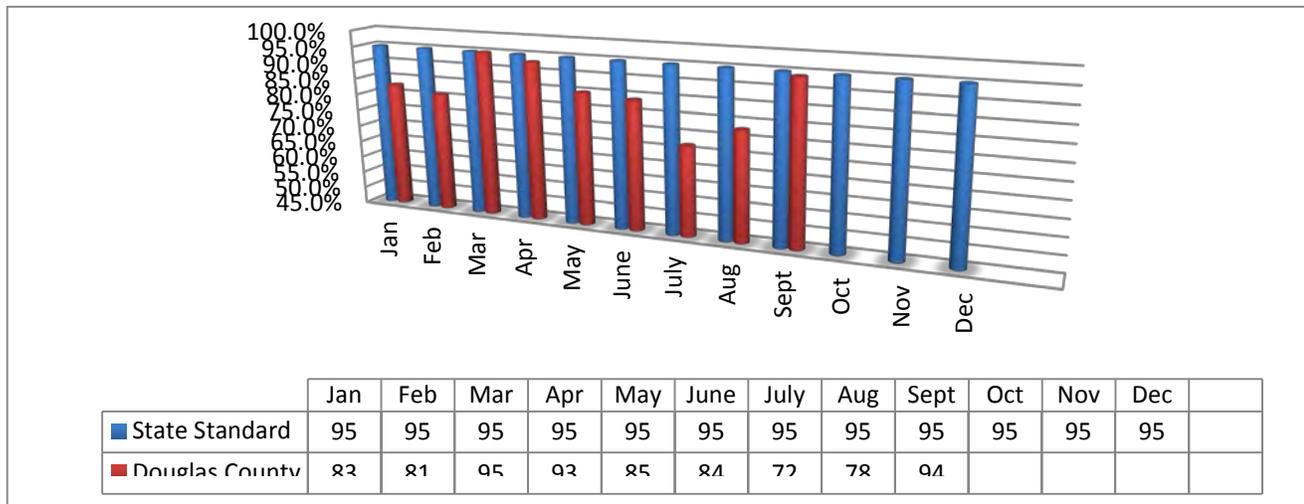
Wisconsin's Program Improvement Plan – Strategies to Improve Child Welfare

- **Intake and Assessment Unit** –
  - Improving Safety Timeliness and Response

### Initial Assessment 60 Day Completion 2016



### Face to Face Response Times 2016



### Foster Care, Court Ordered Kinship Care and Voluntary Kinship Care

| 2015/ 2016                                     | Jan   | Feb   | Mar   | April | May   | June  | July  | Aug   | Sept  | Oct | Nov | Dec |
|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|-----|-----|
| Licensed Foster Care Homes                     | 11/16 | 11/16 | 11/15 | 11/15 | 11/16 | 11/14 | 12/15 | 12/17 | 12/19 | 15/ | 15/ | 15/ |
| Level One Foster Care Homes                    | 6     | 6/6   | 5/6   | 6/6   | 6/5   | 6/5   | 5/5   | 4/4   | 5/6   | 7/  | 7/  | 7/  |
| Kinship Cases<br>Voluntary                     | 69/60 | 70/60 | 69/60 | 66/59 | 66/59 | 67/56 | 67/56 | 66/59 | 66/66 | 67/ | 63/ | 61/ |
| Court ordered                                  | 15/26 | 15/26 | 13/21 | 13/15 | 11/20 | 10/19 | 12/19 | 12/18 | 14/24 | 17/ | 15/ | 15/ |
| ICPC providers<br>Licensed by<br>another state | 4     | 4     | 4     | 4     | 4     | 5     | 5     | 9     | 9     |     |     |     |

### Child Care Certification

| 2015/ 2016               | Jan   | Feb   | Mar   | April | May   | June | July | Aug  | Sept | Oct | Nov | Dec |
|--------------------------|-------|-------|-------|-------|-------|------|------|------|------|-----|-----|-----|
| Child Care Certification | 23/10 | 24/10 | 24/10 | 24/11 | 21/11 | 18/8 | 17/8 | 18/8 | 13/8 | 11/ | 11/ | 11/ |

# ENVIRONMENTAL HEALTH UNIT UPDATE

Submitted by: Kathy Ronchi, Health Officer

October 2016

*This report has been formatted to demonstrate how public health services address the Healthiest Wisconsin 2020 plan. The 23 focus areas encompass the entire life span with an overarching focus on health disparities as well as social, economic and educational factors that influence health.*

**Health Focus Areas:** Alcohol and drug use, chronic disease prevention, communicable disease prevention and control, environmental and occupational health, growth and development, injury and violence prevention, mental health, nutrition, oral health, physical activity, reproductive and sexual health and tobacco use.

**Infrastructure Focus Areas:** access to health services, collaborative partnerships for community health improvement, workforce development, emergency preparedness, equitable public health funding, health literacy, public health capacity, research and evaluation, and health information systems.

|                               | 2012<br>TOTL | 2013<br>TOTL | 2014<br>TOTL | 2015<br>TOTL | JAN<br>2016 | FEB<br>2016 | MAR<br>2016 | APRIL<br>2016 | MAY<br>2016 | JUNE<br>2016 | JULY<br>2016 | AUG<br>2016 | SEPT<br>2016 | OCT<br>2016 | NOV<br>2016 | DEC<br>2016 | YTD<br>2016 |
|-------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|---------------|-------------|--------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|
| <b>INSPECTIONS:</b>           |              |              |              |              |             |             |             |               |             |              |              |             |              |             |             |             |             |
| Retail Food                   | 78           | 99           | 96           | 103          | 13          | 5           | 8           | 5             | 2           | 9            | 9            | 2           | 2            |             |             |             | 55          |
| Restaurants                   | 284          | 295          | 266          | 274          | 31          | 15          | 16          | 15            | 21          | 42           | 23           | 18          | 4            |             |             |             | 185         |
| Hotels & Motels               | 47           | 66           | 51           | 54           | 2           | 1           | 1           | 2             | 4           | 23           | 4            | 5           | 5            |             |             |             | 47          |
| Campgrounds                   | 39           | 37           | 38           | 45           | 0           | 0           | 0           | 1             | 9           | 18           | 2            | 1           | 0            |             |             |             | 31          |
| Swimming Pools                | 27           | 21           | 27           | 30           | 2           | 9           | 0           | 0             | 1           | 8            | 0            | 2           | 0            |             |             |             | 22          |
| Mobile Home Parks             | 13           | 17           | 18           | 18           | 0           | 1           | 2           | 3             | 0           | 1            | 5            | 0           | 0            |             |             |             | 12          |
| Rec. & Educational<br>Camps   | 7            | 5            | 6            | 5            | 0           | 0           | 0           | 0             | 0           | 5            | 0            | 0           | 0            |             |             |             | 5           |
| Tattoo & Piercing<br>Estab    | 11           | 8            | 13           | 5            | 0           | 0           | 0           | 1             | 1           | 1            | 0            | 0           | 1            |             |             |             | 4           |
| Sanitary "Well" Surv<br>SDWA  | 37           | 40           | 37           | 31           | 9           | 6           | 0           | 4             | 4           | 9            | 0            | 0           | 3            |             |             |             | 35          |
| DPI-School Kitchens           | 26           | 29           | 28           | 30           | 0           | 0           | 2           | 11            | 1           | 0            | 0            | 0           | 0            |             |             |             | 14          |
| <b>INSPECTION<br/>TOTAL:</b>  | <b>569</b>   | <b>569</b>   | <b>580</b>   | <b>595</b>   | <b>57</b>   | <b>37</b>   | <b>29</b>   | <b>42</b>     | <b>43</b>   | <b>116</b>   | <b>43</b>    | <b>28</b>   | <b>15</b>    | <b>0</b>    | <b>0</b>    | <b>0</b>    | <b>410</b>  |
| <b>INVESTIGATIONS:</b>        |              |              |              |              |             |             |             |               |             |              |              |             |              |             |             |             |             |
| Food or Waterborne<br>Illness | 5            | 19           | 3            | 7            | 3           | 1           | 0           | 3             | 0           | 0            | 0            | 0           | 0            |             |             |             | 7           |
| West Nile                     | 1            | 1            | 1            | 2            | 0           | 0           | 0           | 1             | 0           | 0            | 0            | 0           | 0            |             |             |             | 1           |
| Animal Bites/Rabies<br>Prot   | 19           | 28           | 24           | 34           | 2           | 3           | 3           | 1             | 3           | 2            | 6            | 4           | 2            |             |             |             | 26          |
| Air Quality Issues            | 42           | 58           | 42           | 58           | 6           | 6           | 7           | 7             | 3           | 4            | 6            | 4           | 5            |             |             |             | 48          |
| Housing Issues                | 30           | 43           | 42           | 42           | 5           | 4           | 3           | 3             | 4           | 5            | 16           | 5           | 4            |             |             |             | 49          |

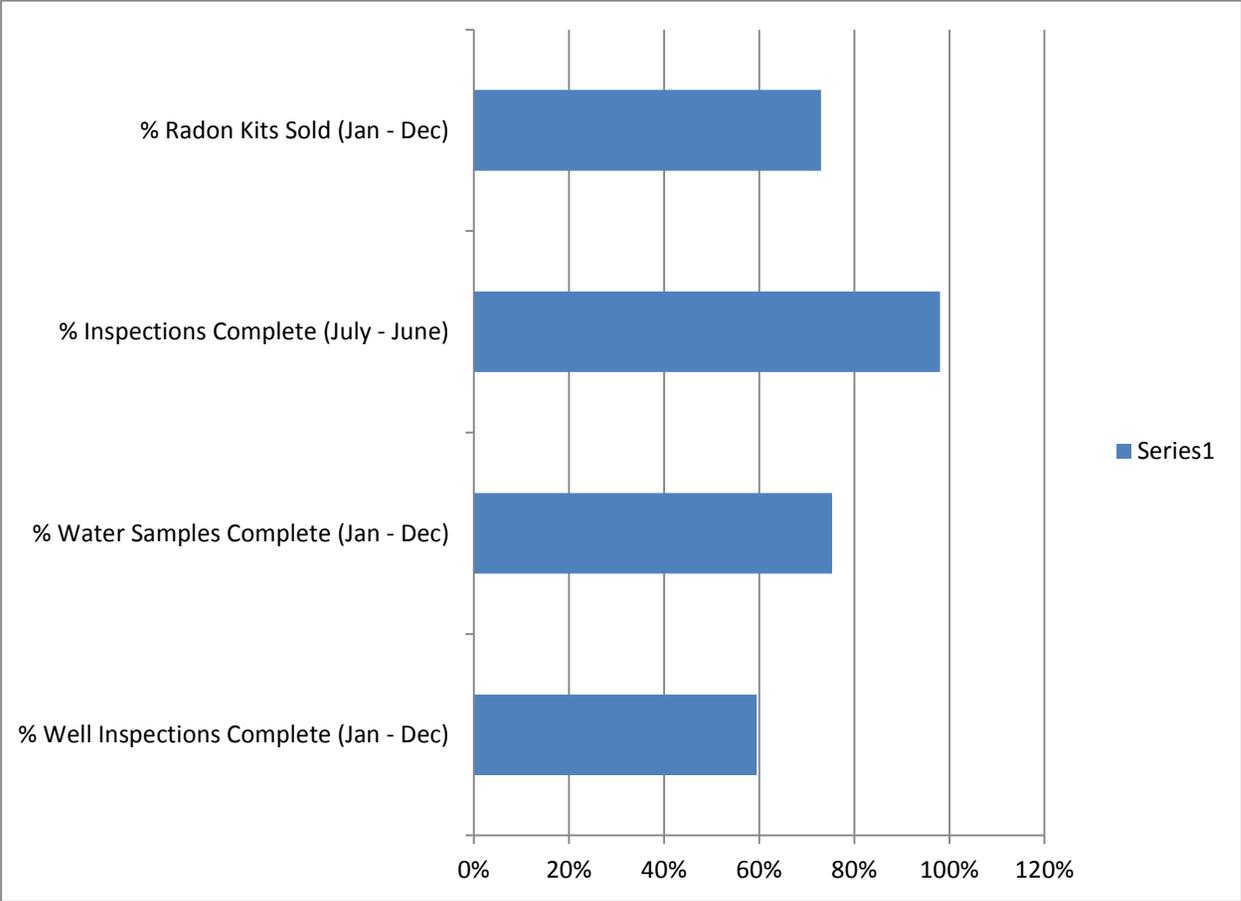
|                             |            |            |            |            |           |           |           |           |           |           |           |           |           |          |          |          |          |            |
|-----------------------------|------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|----------|----------|----------|------------|
| Animal/Insect               | 29         | 29         | 25         | 37         | 7         | 3         | 1         | 1         | 1         | 3         | 7         | 3         | 3         |          |          |          |          | 29         |
| Consumer Complaints         | 21         | 45         | 24         | 28         | 5         | 1         | 2         | 2         | 3         | 2         | 5         | 2         | 2         |          |          |          |          | 24         |
| Water Quality Issues        | 10         | 88         | 104        | 111        | 13        | 10        | 9         | 6         | 8         | 7         | 18        | 6         | 3         |          |          |          |          | 80         |
| <b>INVESTIGATION TOTAL:</b> | <b>157</b> | <b>311</b> | <b>265</b> | <b>319</b> | <b>41</b> | <b>28</b> | <b>25</b> | <b>24</b> | <b>22</b> | <b>23</b> | <b>58</b> | <b>24</b> | <b>19</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>264</b> |

|                                 | 2012<br>TOTAL | 2013<br>TOTAL | 2014<br>TOTAL | 2015<br>TOTAL | JAN<br>2016 | FEB<br>2016 | MAR<br>2016 | APRIL<br>2016 | MAY<br>2016 | JUNE<br>2016 | JULY<br>2016 | AUG<br>2016 | SEPT<br>2016 | OCT<br>2016 | NOV<br>2016 | DEC<br>2016 | YTD<br>2016 |
|---------------------------------|---------------|---------------|---------------|---------------|-------------|-------------|-------------|---------------|-------------|--------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|
| <b>LEAD HAZARDS:</b>            |               |               |               |               |             |             |             |               |             |              |              |             |              |             |             |             |             |
| Elevated Blood Lead             | 5             | 0             | 1             | 1             | 0           | 0           | 0           | 0             | 0           | 0            | 0            | 0           | 0            |             |             |             | 0           |
| Lead Risk Assessments           | 6             | 0             | 1             | 1             | 0           | 0           | 0           | 0             | 0           | 0            | 0            | 0           | 0            |             |             |             | 0           |
| Lead Inspections - other        | 2             | 0             | 2             | 1             | 0           | 0           | 0           | 1             | 0           | 0            | 0            | 0           | 0            |             |             |             | 1           |
| Clearance Inspections           | 0             | 2             | 1             | 0             | 0           | 0           | 0           | 0             | 0           | 1            | 0            | 0           | 0            |             |             |             | 1           |
| <b>LEAD INSPECTION TOTAL:</b>   | <b>8</b>      | <b>2</b>      | <b>4</b>      | <b>2</b>      | <b>0</b>    | <b>0</b>    | <b>0</b>    | <b>1</b>      | <b>0</b>    | <b>1</b>     | <b>0</b>     | <b>0</b>    | <b>0</b>     | <b>0</b>    | <b>0</b>    | <b>0</b>    | <b>2</b>    |
| <b>SAMPLE COLLECTION:</b>       |               |               |               |               |             |             |             |               |             |              |              |             |              |             |             |             |             |
| City Water                      | 48            | 48            | 48            | 48            | 4           | 4           | 4           | 4             | 5           | 4            | 4            | 4           | 4            |             |             |             | 37          |
| SDWA                            | 299           | 209           | 251           | 244           | 28          | 21          | 8           | 18            | 19          | 51           | 14           | 12          | 16           |             |             |             | 187         |
| Retail Food Swabs               | 0             | 40            | 30            | 30            | 0           | 0           | 0           | 0             | 0           | 0            | 30           | 0           | 0            |             |             |             | 30          |
| <b>SAMPLE COLLECTION TOTAL:</b> | <b>347</b>    | <b>297</b>    | <b>329</b>    | <b>322</b>    | <b>32</b>   | <b>25</b>   | <b>12</b>   | <b>22</b>     | <b>24</b>   | <b>55</b>    | <b>48</b>    | <b>16</b>   | <b>20</b>    | <b>0</b>    | <b>0</b>    | <b>0</b>    | <b>254</b>  |
| <b>TRAINING PROGRAMS:</b>       |               |               |               |               |             |             |             |               |             |              |              |             |              |             |             |             |             |
| Presentations / Outreach        | 7             | 6             | 4             | 5             | 2           | 2           | 1           | 1             | 0           | 1            | 1            | 0           | 0            |             |             |             | 8           |
| Participants                    | 1000          | 750           | 590           | 950           | 65          | 175         | 150         | 500           | 0           | 10           | 200          | 0           | 0            |             |             |             | 1100        |
| <b>HOME RADON TESTS:</b>        | <b>63</b>     | <b>63</b>     | <b>16</b>     | <b>71</b>     | <b>66</b>   | <b>7</b>    | <b>0</b>    | <b>0</b>      | <b>0</b>    | <b>0</b>     | <b>0</b>     | <b>0</b>    | <b>0</b>     |             |             |             | <b>73</b>   |

| LABORATORY ACTIVITY         | 2012<br>TOTAL | 2013<br>TOTAL | 2014<br>TOTAL | 2015<br>TOTAL | JAN<br>2016 | FEB<br>2016 | MAR<br>2016 | APRIL<br>2016 | MAY<br>2016 | JUNE<br>2016 | JULY<br>2016 | AUG<br>2016 | SEPT<br>2016 | OCT<br>2016 | NOV<br>2016 | DEC<br>2016 | YTD<br>2016 |
|-----------------------------|---------------|---------------|---------------|---------------|-------------|-------------|-------------|---------------|-------------|--------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|
| <b>Water Analysis</b>       |               |               |               |               |             |             |             |               |             |              |              |             |              |             |             |             |             |
| Biological: Coliforms       |               |               |               |               |             |             |             |               |             |              |              |             |              |             |             |             |             |
| 3300-51 Public TNC          | 322           | 262           | 295           | 291           | 30          | 29          | 17          | 23            | 34          | 47           | 34           | 20          | 10           |             |             |             | 244         |
| 3300-217 Private            | 441           | 309           | 311           | 294           | 36          | 32          | 27          | 24            | 19          | 27           | 37           | 47          | 37           |             |             |             | 286         |
| Municipal                   | 237           | 227           | 235           | 219           | 20          | 20          | 18          | 20            | 20          | 19           | 15           | 20          | 19           |             |             |             | 171         |
| Chemical: Chlorine Residual | 237           | 227           | 235           | 219           | 20          | 20          | 18          | 20            | 20          | 19           | 15           | 20          | 19           |             |             |             | 171         |
| Total Coliform Tests        | 1010          | 804           | 854           | 817           | 86          | 81          | 67          | 67            | 73          | 93           | 86           | 87          | 66           |             |             |             | 706         |

|                                   |      |      |      |      |     |     |    |    |    |     |     |     |    |  |  |  |            |
|-----------------------------------|------|------|------|------|-----|-----|----|----|----|-----|-----|-----|----|--|--|--|------------|
| Total Chemical Tests              | 237  | 227  | 235  | 219  | 20  | 20  | 18 | 20 | 20 | 19  | 15  | 20  | 19 |  |  |  | <b>171</b> |
| Total Biological & Chemical Tests | 1247 | 1031 | 1089 | 1036 | 106 | 101 | 85 | 87 | 93 | 112 | 101 | 107 | 85 |  |  |  | <b>877</b> |
| <b>Pasteurized Milk Analysis</b>  |      |      |      |      |     |     |    |    |    |     |     |     |    |  |  |  |            |
| Total Milk Tests                  | 616  | 633  | 559  | 498  | 57  | 59  | 72 | 0  | 56 | 55  | 53  | 65  | 53 |  |  |  | <b>470</b> |
| <b>Medical Waste: Loads</b>       | 4    | 2    | 7    | 3    | 0   | 1   | 0  | 0  | 0  | 1   | 0   | 1   | 1  |  |  |  | <b>4</b>   |
| <b>Autoclave Spore Tests</b>      | 0    | 0    | 0    | 0    | 0   | 0   | 0  | 0  | 0  | 0   | 0   | 0   | 0  |  |  |  | <b>0</b>   |

# Work Completion Tracking Chart



Douglas County Department of Health and Human Services  
Public Health Nursing Services  
October 2016

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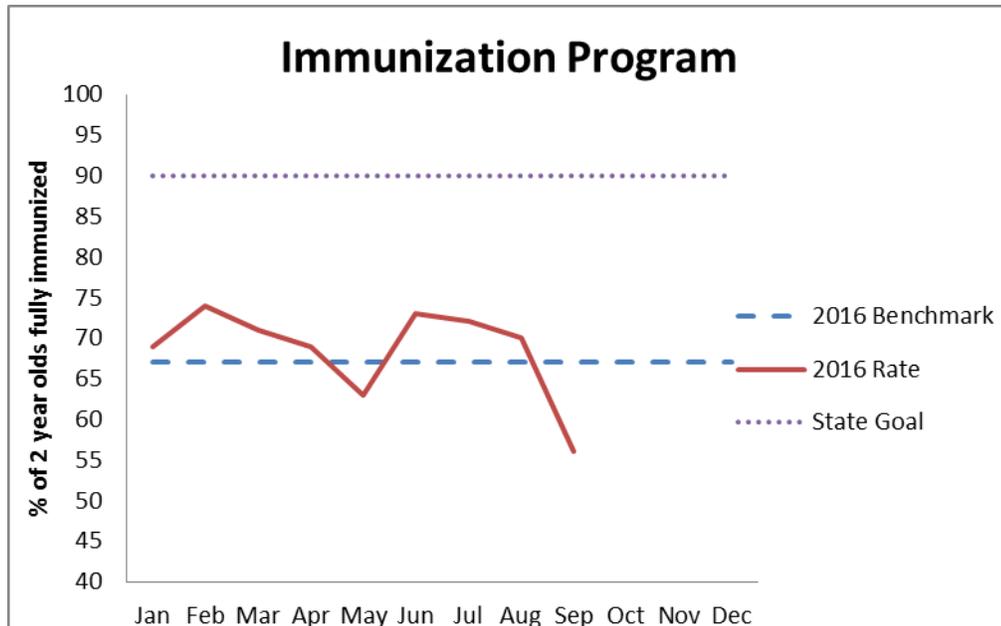
**General Public Health Nursing Services:**

| Programs                              | 2012<br>Total | 2013<br>Total | 2014<br>Total | 2015<br>Total | 2016<br>Total |
|---------------------------------------|---------------|---------------|---------------|---------------|---------------|
| Immunizations:                        |               |               |               |               |               |
| # of Children Served                  | 111           | 137           | 73            | 28            | 23            |
| # of immunizations(general)           | 252           | 218           | 171           | 60            | 61            |
| # Child. Seasonal flu shots           | 22            | 74            | 29            | 3             | 3             |
| # of Adults Served                    | 82            | 52            | 60            | 20            | 9             |
| #of immunizations (general)           | 87            | 64            | 67            | 29            | 14            |
| # Adult seasonal flu shots            | 6             | 1             | 11            | 0             | NA            |
| Referrals # of Children               | 3             | 18            | 19            | 3             | 1             |
| CYSHCN # of Admits                    | NA            | NA            | 13            | 0             | NA            |
| # of Encounters                       | 4             | 22            | 22            | 3             | 0             |
| Monthly Active                        | NA            | NA            | 31            | 20            | NA            |
| Birth to 3 Referrals: YTD             | 74            | 111           | 74            | 115           | 78            |
| Admissions: YTD                       | 32            | 50            | 54            | 52            | 28            |
| Monthly Active:                       | 39            | 42            | 43            | 44            | 35            |
| # ASQ/SE Sent YTD                     | 52            | 15            | 19            | 17            | 5             |
| # ASQ/SE Returned YTD                 | 43            | 15            | 11            | 12            | 4             |
| # With Risk Identified                | NA            | NA            | NA            | NA            | 3             |
| Prenatal Care Coord. Client Referrals | 116           | 73            | 85            | 59            | 22            |
| Prenatal Care Coord. Client Admits    | 48            | 27            | 35            | 27            | 4             |
| Prenatal Care Coord. Encounters       | 302           | 79            | 125           | 147           | 62            |
| High Risk Newborn Referrals           | 180           | 208           | 290           | 319           | 250           |
| High Risk Newborn Admits              | 116           | 100           | 72            | 78            | 37            |
| High Risk Newborn Encounters          | 248           | 244           | 176           | 198           | 148           |
| YTD # Court Ordered Urine Drug Tests  | 61            | 69            | 38            | 80            | 59            |
| % of valid test = + <b>this mo.</b>   | NA            | 38% (3/8)     | 0% (0/1)      | 50%(1/2)      | 80%(4/5)      |
| % of valid test = + <b>YTD</b>        | 31%           | 39% (27/69)   | 55% (21/38)   | 40% (32/80)   | 47% (23/49)   |
| TB Skin Tests*                        |               |               | 340           | 249           | 275           |
| LTBI - Latent TB Infection (YTD)      |               |               | 6             | 3             | 2             |
| LTBI- monthly case management         |               |               | 3             | 2             | 1             |
| TB Active Cases (YTD)                 |               |               | 0             | 0             | 0             |
|                                       |               |               |               |               |               |

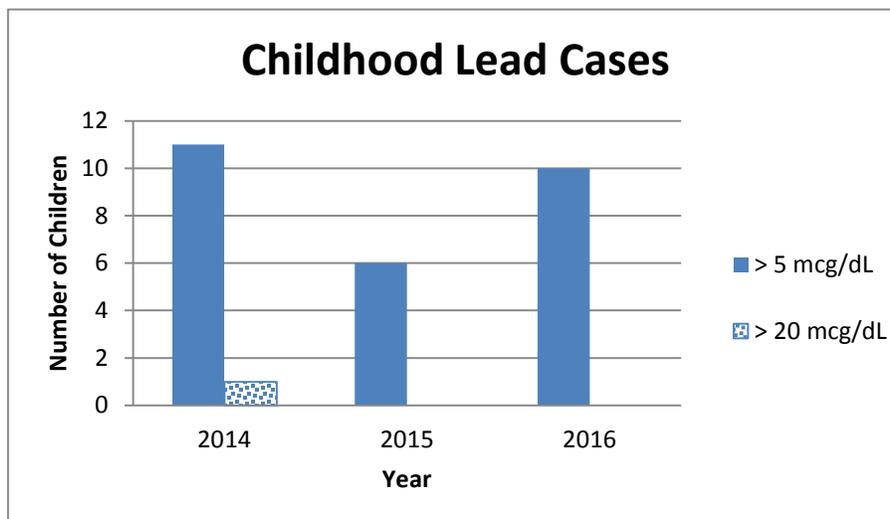
\*Previous year's numbers were tracked on the communicable disease report

**2016 Immunization Objective:** By December 31, 2016, 67% children residing in Douglas County jurisdiction who turn 24 months of age during the contract year will complete 4 DTaP, 3 Polio, 1 MMR, 3 Hib, 3 Hepatitis B, 1 Varicella and 4 Pneumococcal Conjugate (PCV) vaccinations by their second birthday. Progress towards the statewide goal of 90% will be measured using a Wisconsin Immunization Registry benchmark report each month. Immunization awareness outreach is performed by PHN's monthly.

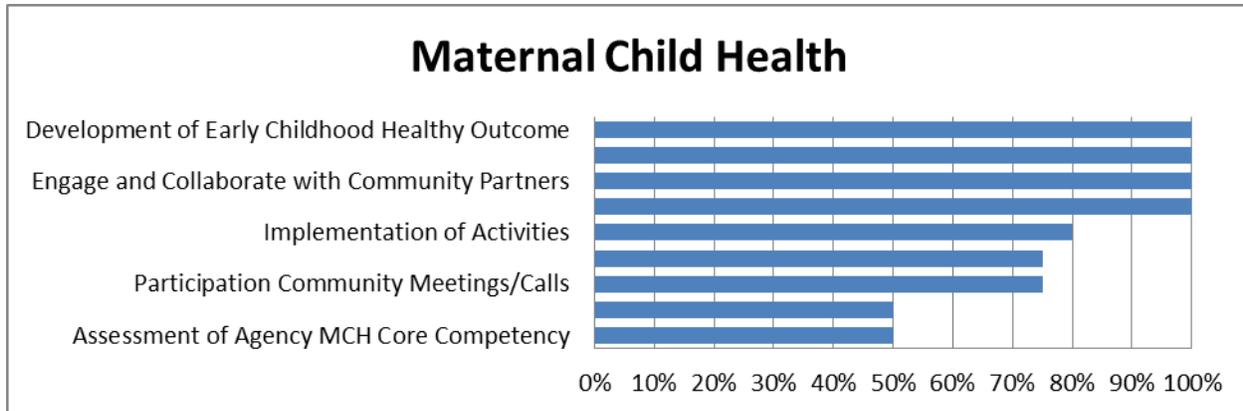
- Ongoing challenge: Some parents and physicians have opted to follow an alternative immunization schedule making the child appear to be out of compliance with recommended schedule.
- Families who move without a forwarding address continue to be considered Douglas County residents until a confirmed new address can be found. These children continue to be counted in this report.



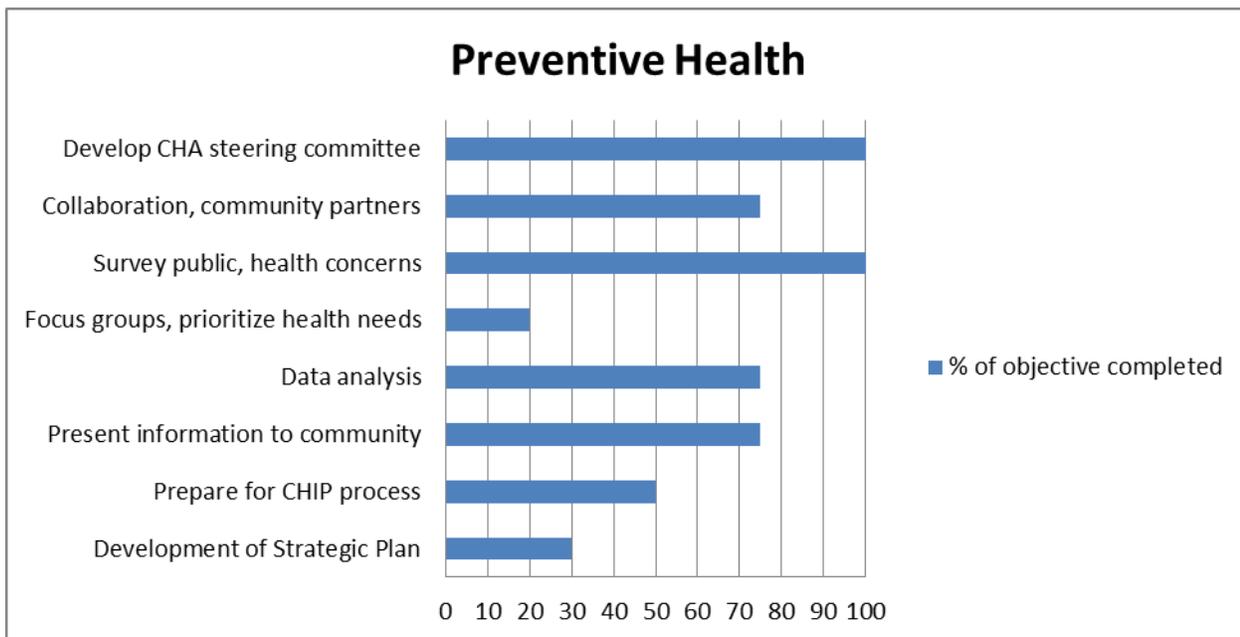
**2016 Childhood Lead Objective:** Throughout 2016, residents from Douglas County will receive lead poisoning prevention and intervention services that are provided according to federal and state guidelines. All children with a capillary blood lead level of 5 mcg/dL or higher received an offer of educational information and/or intervention.



**2016 Maternal Child Health Objective:** By December 31, 2016, implementation and evaluation activities for the Wisconsin Healthiest Families Initiative will be undertaken by the agency in collaboration with community partners, focusing on child development. The 2016 objectives built on previous assessment and planning activities with a focus on improving consistency of early childhood developmental screening with appropriate follow up when areas of concern are identified.

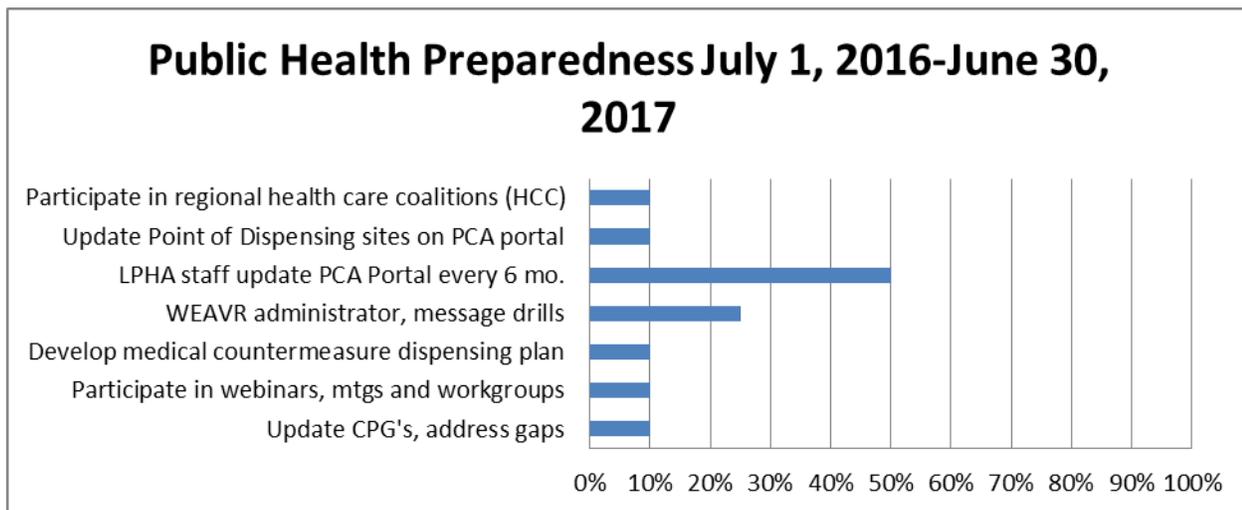


**2016-2017 Prevention Objective:** By August 31, 2017, the Douglas County Department of Health and Human Services will complete a community health assessment (CHA) with measurable objectives and will conduct one activity to meet National Public Health Performance Standards (i.e. pursue accreditation readiness) by developing an agency strategic plan. The 2016 CHA will be in collaboration with Essentia Health. Outcomes established in 2016 may carry over to 2017 through the CHIP process and strategic planning.



**2016-2017 Public Health Preparedness Objectives:** The 15 target capabilities outlined in the CDC’s *Public Health Preparedness Capabilities: National Standards for State and Local Planning* and the Wisconsin Hazard Vulnerability Assessment, provide the foundation for statewide public health emergency planning. Each year state and local public health agencies evaluate the status of their planning efforts by completing the Capabilities Planning Guide (CPG) assessment. This assessment identifies areas of strength and potential areas for improvement allowing Local Public Health Agencies (LPHAs) to prioritize planning, funding, and programming. Wisconsin is in the fifth year of a five year cooperative agreement with CDC for preparedness planning. Each year during the five-year cooperative agreement, Wisconsin identifies three capabilities to be addressed statewide.

Based on the results of the annual CPGs and guidance from the Wisconsin Public Health Preparedness Advisory Committee, the three focus capabilities for budget period five will be: Medical Surge, Non-Pharmaceutical Interventions, and Volunteer Management (WEAVR).



**Communicable Diseases Investigations and Surveillance**

Please refer to the communicable disease report for year to date reportable diseases in Douglas County. Other diseases of concern across the state are Pertussis (Whooping Cough) and Respiratory Syncytial Virus (RSV), both of which can be harmful to young infants and children, elderly and immunocompromised people.

**Submitted by: Kathy Ronchi, RN, BSN  
Health Officer  
October, 2016**

# Cumulative Report

Date Type: Create

Date Range: 01/01/2016 to 09/30/2016

Incident Jurisdiction: Douglas County

Health Jurisdiction: Health Jurisdiction

Outbreak Jurisdiction: Douglas County

Transmission Status:

Resolution Status:

Process Status:

Prepared By: WEDSS (Preparer's Title)

Telephone: 9885297959

Fax: 9848999801

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## All diseases except HIV and Lead

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| <u>Disease Name</u>                              | <u>Number of Incidents</u> |
|--|----------------------------|
| AFB SMEAR POSITIVE                               | 1                          |
| BABESIOSIS                                       | 3                          |
| BLASTOMYCOSIS                                    | 1                          |
| BRUCELLOSIS                                      | 1                          |
| CAMPYLOBACTERIOSIS                               | 6                          |
| CHLAMYDIA TRACHOMATIS<br>INFECTION               | 89                         |
| COCCIDIOIDOMYCOSIS                               | 1                          |
| CRYPTOSPORIDIOSIS                                | 3                          |
| E-COLI, ENTEROPATHOGENIC (EPEC)                  | 1                          |
| E-COLI, SHIGA TOXIN-PRODUCING<br>(STEC)          | 1                          |
| EHRlichiosis, E. chaffeensis                     | 1                          |
| EHRlichiosis/ANAPLASMOSIS, A.<br>phagocytophilum | 18                         |
| EHRlichiosis/ANAPLASMOSIS,<br>undetermined       | 6                          |
| ENTERIC-NOT REPORTABLE                           | 1                          |
| GIARDIASIS                                       | 8                          |
| GONORRHEA  | 13                         |
| HAEMOPHILUS INFLUENZAE, INVASIVE<br>DISEASE      | 1                          |
| HEPATITIS A                                      | 1                          |
| HEPATITIS B, CHRONIC                             | 3                          |
| HEPATITIS B, Unspecified                         | 1                          |
| HEPATITIS C                                      | 1                          |
| HEPATITIS C, ACUTE                               | 1                          |
| HEPATITIS C, CHRONIC                             | 21                         |
| INFLUENZA-ASSOCIATED<br>HOSPITALIZATION          | 18                         |

Information contained on this form or report which would permit identification of any individual has been collected with a guarantee that it will be held in strict confidence, will be used only for surveillance purposes, and will not be disclosed or released without the consent of the individual in accordance with Section 308(d) of the Public Health Service Act (42 U.S.C. 242m).

Date Type: Create

Date Range: 01/01/2016 to 09/30/2016

Incident Jurisdiction: Douglas County

Health Jurisdiction: Health Jurisdiction

Outbreak Jurisdiction: Douglas County

Transmission Status:

Resolution Status:

Process Status:

Prepared By: WEDSS (Preparer's Title)

Telephone: 9885297959

Fax: 9848999801

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**All diseases except HIV and Lead**

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| <u>Disease Name</u>                           | <u>Number of Incidents</u> |
|---|----------------------------|
| KAWASAKI DISEASE                              | 1                          |
| LEGIONELLOSIS                                 | 2                          |
| LYME DISEASE (B.BURGDORFERI)                  | 50                         |
| MEASLES (RUBEOLA)                             | 1                          |
| MENINGITIS, ASEPTIC (VIRAL)                   | 1                          |
| MUMPS   | 1                          |
| MYCOBACTERIAL DISEASE<br>(NON-TUBERCULOUS)    | 10                         |
| PERTUSSIS (WHOOPING COUGH)                    | 8                          |
| SALMONELLOSIS                                 | 2                          |
| STREPTOCOCCAL DISEASE, INVASIVE,<br>GROUP B   | 7                          |
| STREPTOCOCCUS PNEUMONIAE,<br>INVASIVE DISEASE | 5                          |
| SYPHILIS, LATE LATENT                         | 1                          |
| SYPHILIS, SECONDARY                           | 1                          |
| TOXOPLASMOSIS                                 | 1                          |
| TUBERCULOSIS, LATENT INFECTION<br>(LTBI)      | 1                          |
| VARICELLA (CHICKENPOX)                        | 3                          |
| YERSINIOSIS                                   | 1                          |

Information contained on this form or report which would permit identification of any individual has been collected with a guarantee that it will be held in strict confidence, will be used only for surveillance purposes, and will not be disclosed or released without the consent of the individual in accordance with Section 308(d) of the Public Health Service Act (42 U.S.C. 242m).

**Date: October 2016**

**Mental Health/AODA Unit Update**

**Submitted by: Dave Longsdorf**

| <b>2015/ 2016</b>                                  | Jan         | Feb         | Mar         | April       | May         | June        | July         | Aug          | Sept         | Oct | Nov | Dec |
|--|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|-----|-----|-----|
| Mental Health COP                                  | 3/3         | 3/3         | 3/3         | 3/3         | 3/0         | 3/0         | 3/0          | 3/0          | 3/1          |     |     |     |
| Drug Court Participants                            | 3/3         | 3/3         | 3/3         | 3/3         | 3/3         | 3/3         | 3/2          | 3/2          | 3/1          |     |     |     |
| Emergency Detentions                               | 3/1         | 3/2         | 2/3         | 3/4         | 3/4         | 2/3         | 3/4          | 3/4          | 1/3          |     |     |     |
| Commitments (Ch 51)<br>Monthly total / Total on 51 | 0/8         | 0/9         | 0/7         | 0/6         | 6/7         | 1/8         | 5/12         | 2/13         | 2/14         |     |     |     |
| # in Institutions                                  | 2/1         | 2/1         | 1/1         | 1/1         | 1/1         | 1/2         | 1/3          | 1/2          | 1/1          |     |     |     |
| MH CBRF Placements                                 | 15/14       | 15/15       | 12/15       | 12/14       | 12/12       | 14/16       | 14/16        | 11/12        | 11/12        |     |     |     |
| <b>Referrals by Type:</b>                          |             |             |             |             |             |             |              |              |              |     |     |     |
| Mental Health Services                             | 32/19       | 27/14       | 19/15       | 22/29       | 21/20       | 16/29       | 17/23        | 19/30        | 17/15        |     |     |     |
| MH Case Management<br>Assigned                     | 28/13       | 25/11       | 15/11       | 16/20       | 18/14       | 15/22       | 16/19        | 14/8         | 11/6         |     |     |     |
| AODA Services                                      | 5/4         | 6/8         | 5/10        | 8/13        | 10/8        | 7/8         | 5/9          | 14/17        | 8/8          |     |     |     |
| AODA Case Management<br>Assigned                   | 4/3         | 4/6         | 2/6         | 3/6         | 6/5         | 4/3         | 4/4          | 6/3          | 3/2          |     |     |     |
| # on Waiting Lists                                 |             |             |             |             |             |             |              |              |              |     |     |     |
| Chronic<br>Mental Illness                          | 8/10        | 9/11        | 6/7         | 8/7         | 6/8         | 6/7         | 5/7          | 7/9          | 7/10         |     |     |     |
| <b>Number of Clients Served<br/>by Contract</b>    |             |             |             |             |             |             |              |              |              |     |     |     |
| <b>Mental Health</b>                               |             |             |             |             |             |             |              |              |              |     |     |     |
| Outpatient - HDC                                   | 13/0        | 13/0        | 16/0        | 14/0        | 6/0         | 5/0         | 7/0          | 6/0          | 5/0          |     |     |     |
| Outpatient - LSS                                   | 16/3        | 14/3        | 7/2         | 8/3         | 11/2        | 6/2         | 8/4          | 7/5          | 7/*          |     |     |     |
| CSP - HRC  | 146/<br>147 | 147/<br>147 | 145/<br>147 | 146/<br>147 | 143/<br>141 | 143/<br>137 | 141/<br>137  | 141/<br>140  | 141/<br>140  |     |     |     |
| <b>AODA</b>  |             |             |             |             |             |             |              |              |              |     |     |     |
| Inpatient CBRF                                     | 1/0         | 1/0         | 1/0         | 0/1         | 0/0         | 1/1         | 1/1          | 1/1          | 1/0          |     |     |     |
| Outpatient - HDC                                   | 34/9        | 36/39       | 33/38       | 29/38       | 27/26       | 26/27       | 28/*         | 24/*         | 23/*         |     |     |     |
| IDP – DUI Assessment                               | 13/20       | 22/26       | 23/29       | 26/17       | 19/17       | 18/24       | 21/14        | 21/14        | 26/20        |     |     |     |
| Detox Services                                     | 19/14       | 18/8        | 14/14       | 17/13       | 17/5        | 19/16       | 18/25        | 16/9         | 15/*         |     |     |     |
| <b>Total Served</b>                                | 350/<br>272 | 354/<br>295 | 305/<br>313 | 324/<br>337 | 309/<br>267 | 292/<br>308 | 299/<br>251* | 305/<br>258* | 292/<br>221* |     |     |     |

MH – Mental Health  
AODA – Alcohol and Other Drug Addictions  
HDC – Human Development Center, Douglas County  
LSS – Lutheran Social Services  
CBRF – Community Based Residential Facility  
IDP – Intoxicated Driver Program  
DUI – Driving under the influence  
COP – Community Options Program  
Lack of data is indicated by \*

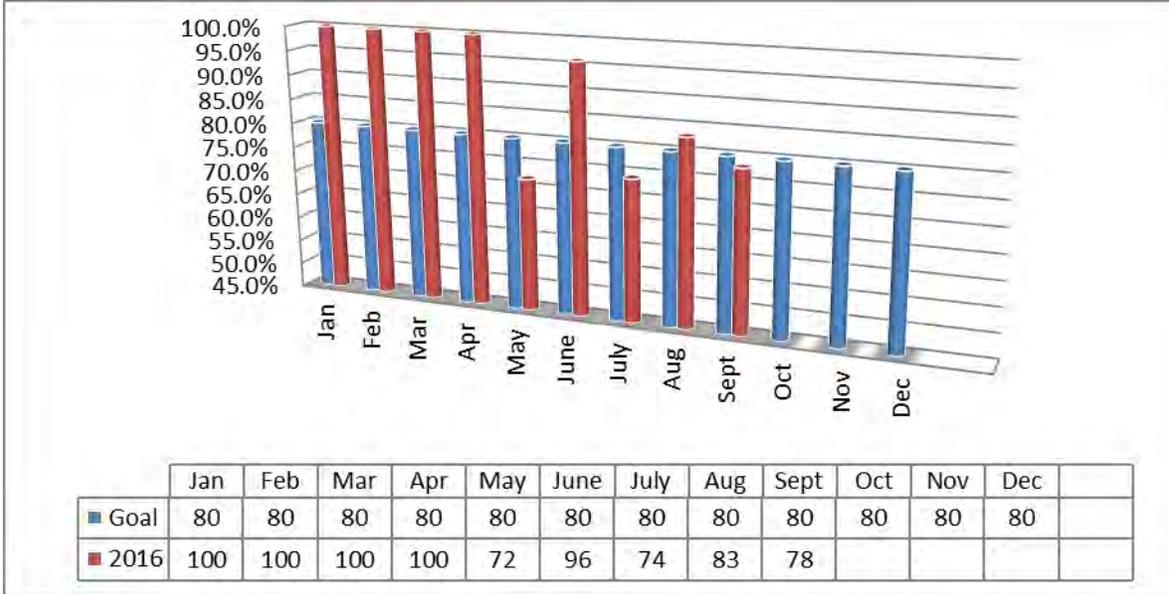
## Adult Protection

| <b>2015/2016</b>  | <b>Jan</b> | <b>Feb</b> | <b>March</b> | <b>April</b> | <b>May</b> | <b>June</b> | <b>July</b> | <b>Aug</b> | <b>Sept</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> |
|-------------------|------------|------------|--------------|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|
| <b># of Cases</b> | 20/<br>29  | 16/<br>23  | 19/<br>20    | 16/<br>29    | 24/<br>15  | 16/<br>38   | 15/<br>30   | 31/<br>35  | 24/<br>30   |            |            |            |

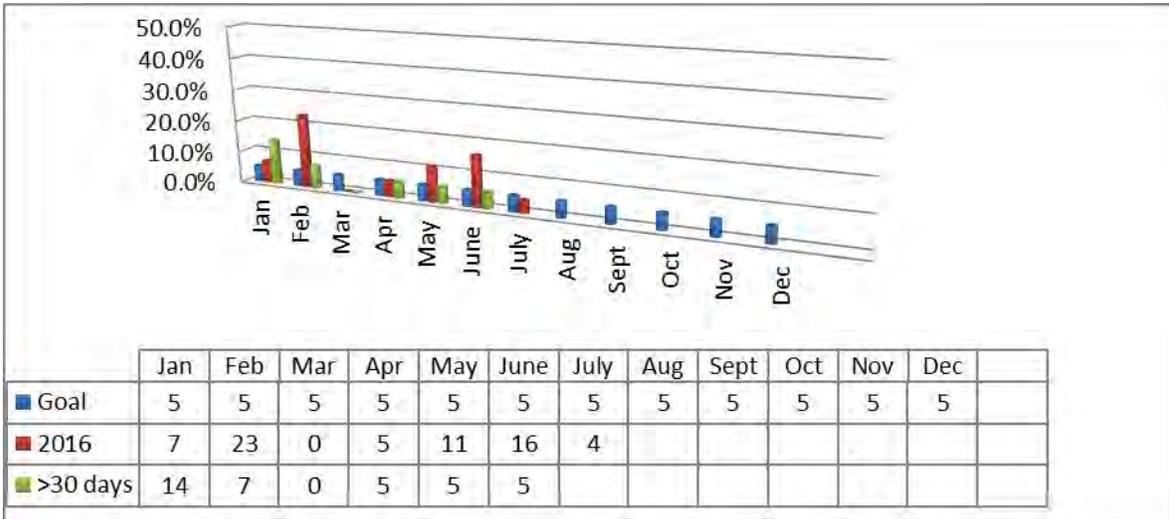
| 2016                                      | Jan   | Feb   | Mar   | April | May   | June  | July  | Aug   | Sept  | Oct | Nov | Dec |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|-----|-----|
| 1. Commitment Diversions (ED's+assigned)  | 14/14 | 13/13 | 14/14 | 24/24 | 18/13 | 25/24 | 23/17 | 12/10 | 9/7   |     |     |     |
| 2. CBRF use of new cases                  | 14/1  | 13/3  | 14/0  | 24/1  | 18/2  | 25/4  | 23/1  | 12/2  | 9/2   |     |     |     |
| 3. Completed Case Management Goals        | 4/4   | 5/3   | 4/3   | 3/1   | 4/3   | 3/3   | 5/4   | 11/6  | 6/4   |     |     |     |
| 4. Successful IDP Completion              | 13/12 | 22/20 | 23/22 | 26/23 | 19/18 | 18/17 | 21/19 | 21/20 | 26/25 |     |     |     |
| 5. Successful Completion of Outpatient TX | 26/20 | 19/14 | 23/18 | 21/16 | 23/19 | 20/16 | *     | *     | *     |     |     |     |
| 6. Guardians Assigned to Corporate        | 3/1   | 2/0   | 2/0   | 1/0   | 3/1   | 3/1   | 3/1   | 3/2   | 2/1   |     |     |     |

1. The number indicates the number of cases that have been closed in that month that had completed their service plan goals.

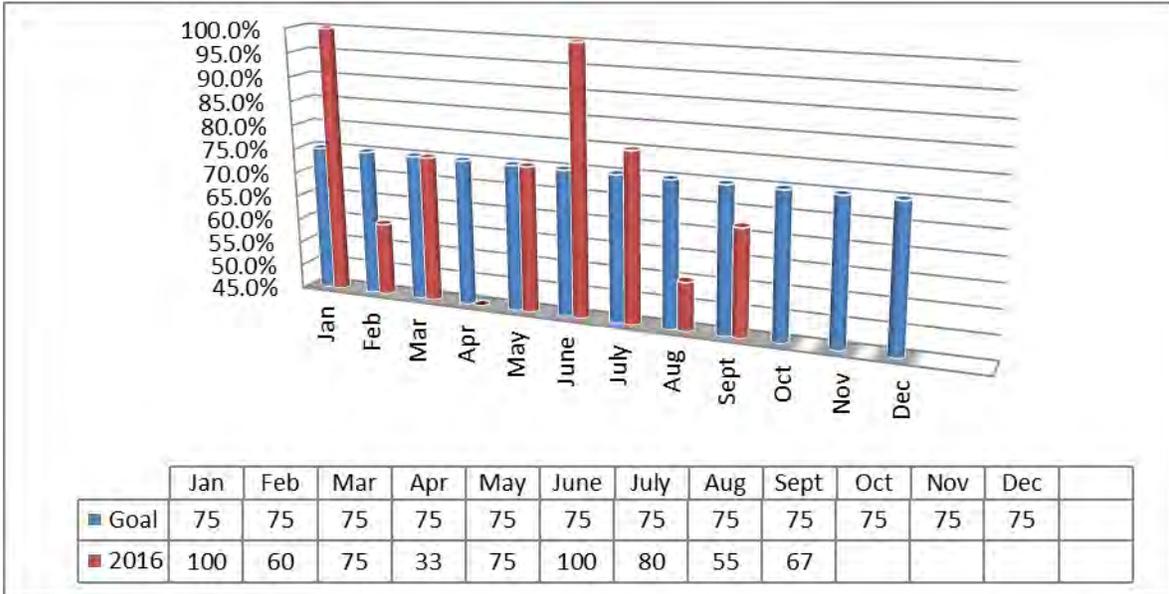
### Potential Commitments resolved through voluntary services



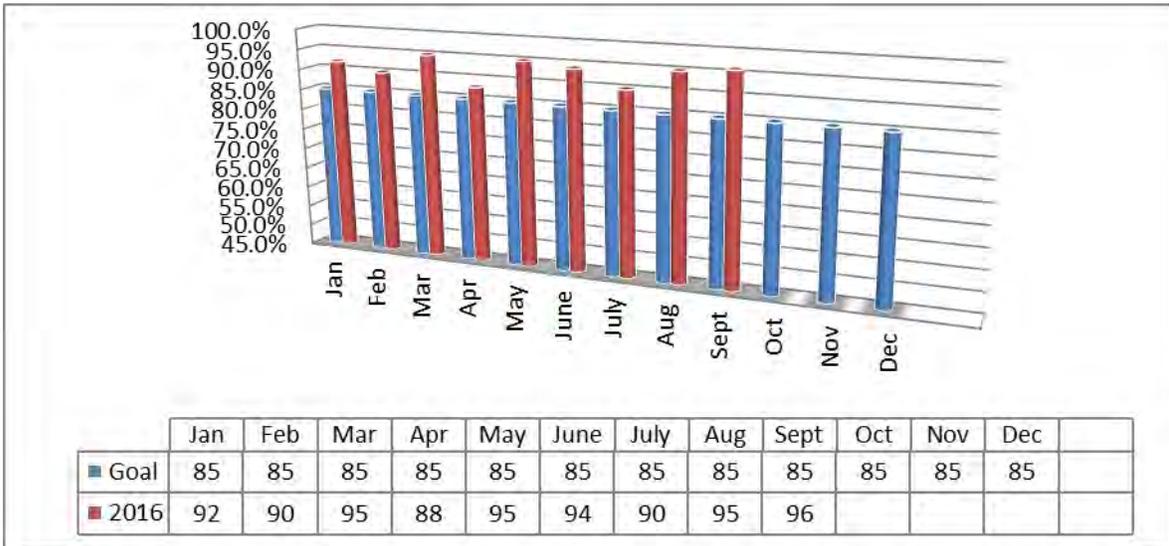
### CBRF Utilization by Case Management



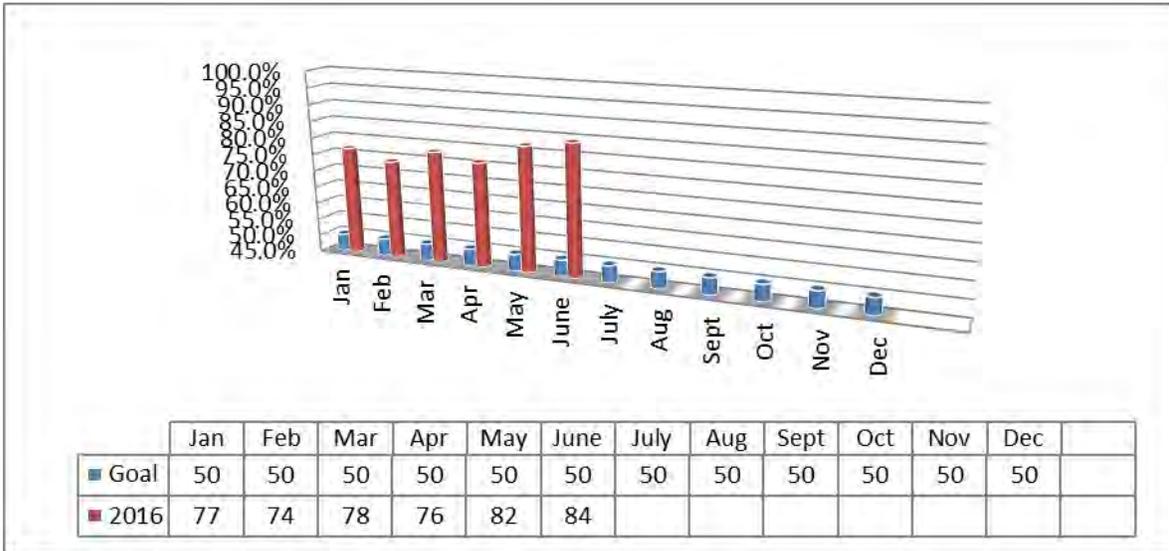
### Successful Service Plan Completion



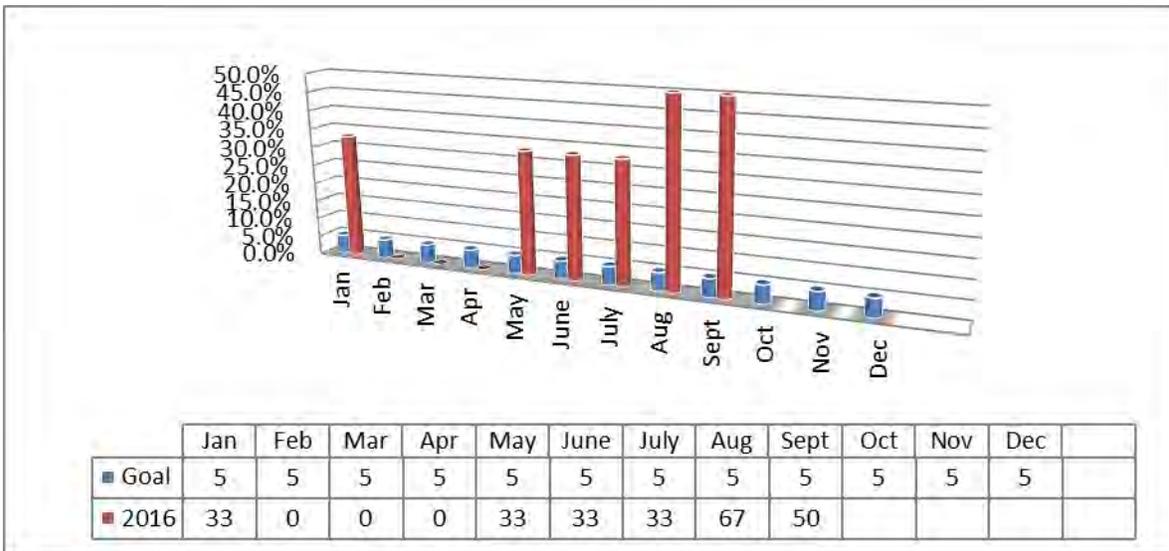
### Intoxicated Driver Program Completions



### Successful Completion of AODA Treatment



### Use of Corporate Guardian



Date: October 2016

ADRC Report 2016

Submitted by: Erika Leif, Director

| Years<br>2015/2016                               | Dec<br>14/15 | Jan<br>15/16 | Feb<br>15/16 | Mar<br>15/16 | Apr<br>15/16 | May<br>15/16 | June<br>15/16 | July<br>15/16 | Aug<br>15/16 | Sep<br>15/16 | Oct<br>15/16 | Nov<br>15/16 | Dec<br>15/16 |
|--|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|--------------|--------------|--------------|--------------|--------------|
| <b>Referrals by Type:</b>                        |              |              |              |              |              |              |               |               |              |              |              |              |              |
| Long Term Care Functional Screen                 | 17/11        | 15/23        | 19/20        | 25/17        | 26/11        | 31/6         | 26/8          | 27/8          | 21/15        | 18/8         | 12/          | 16/          | 11/          |
| Disability Benefit Specialist (new cases opened) | 5/4          | 5/1          | 5/9          | 4/3          | 8/12         | 1/3          | 6/1           | 7/7           | 8/8          | 1/9          | 10/          | 3/           | 4/           |
| <b>Number of Clients Served:</b>                 | Dec<br>14/15 | Jan<br>15/16 | Feb<br>15/16 | Mar<br>15/16 | Apr<br>15/16 | May<br>15/16 | June<br>15/16 | July<br>15/16 | Aug<br>15/16 | Sep<br>15/16 | Oct<br>15/16 | Nov<br>15/16 | Dec<br>15/15 |
| Elderly Benefit Specialist (EBS)                 | 40/77        | 35/70        | /40          | 37/48        | 48/73        | 21/42        | 54/50         | 57/40         | 55/40        | 51/          | 146/         | 92/          | 77/          |
| MDS Q referrals                                  | 1/3          | 2/1          | 1/2          | 1/5          | 1/4          | 5/1          | 3/4           | 6/1           | 1/1          | 5/2          | 3/           | 11/          | 3/           |
| Total Number of ADRC Contacts*                   | 315/<br>331  | 285/<br>380  | 258/<br>343  | 344/<br>362  | 366/<br>351  | 362/<br>309  | 379/<br>342   | 386/<br>232   | 345/<br>321  | 359/<br>263  |              |              |              |
| Memory Screens                                   | 0 /0         | 0 /0         | 0/0          | 0/0          | 0/2          | 0/1          | 0/0           | 0/1           | 0/0          | 0/0          | 0/           | 9/           | 0/           |
| <b>Number Served in Family Care:</b>             | Dec<br>14/15 | Jan<br>15/16 | Feb<br>15/16 | Mar<br>15/16 | Apr<br>15/16 | May<br>15/16 | June<br>15/16 | July<br>15/16 | Aug<br>15/16 | Sep<br>15/16 | Oct<br>15/16 | Nov<br>15/16 | Dec<br>15/16 |
| Care Management CCCW                             | 423/<br>466  | 425/<br>464  | 418/<br>469  | 427/<br>467  | 432/<br>473  | 434/<br>476  | 439/<br>477   | 451/<br>482   | 454/<br>475  | 458/<br>472  | 459/         | 464/         | 466/         |
| IRIS   | 111/<br>114  | 111/<br>114  | 112/<br>115  | 113/<br>114  | 112/<br>114  | 115/<br>113  | 115/<br>112   | 113/<br>112   | 112/<br>112  | 112/<br>111  | 114/         | 115/         | 114/         |
| Disenrollment/ From CCW/IRIS                     | 2/4          | 3/12         | 8/3          | 6/7          | 4/6          | 8/10         | 5/7           | 6/1           | 12/15        | 6/4          | 11/          | 5/           | 4/           |
| Enrolled into IRIS                               | 1/0          | 1/2          | 1/2          | 2/1          | 2/1          | 4/0          | 1/0           | 1/0           | 1/1          | 1/0          | 3/           | 2/           | 0/           |
| Enrolled into CCCW-MCO                           | 2/5          | 4/8          | 1/7          | 14/5         | 8/11         | 9/9          | 10/7          | 15/6          | 13/8         | 9/0          | 11/          | 9/           | 5/           |
| Nursing Home Relocation to CCCW                  | 0/0          | 0/0          | 0/1          | 1/0          | 0/0          | 1/0          | 1/0           | 0/0           | 0/           | 0/0          | 2 /          | 0/           | 0/           |

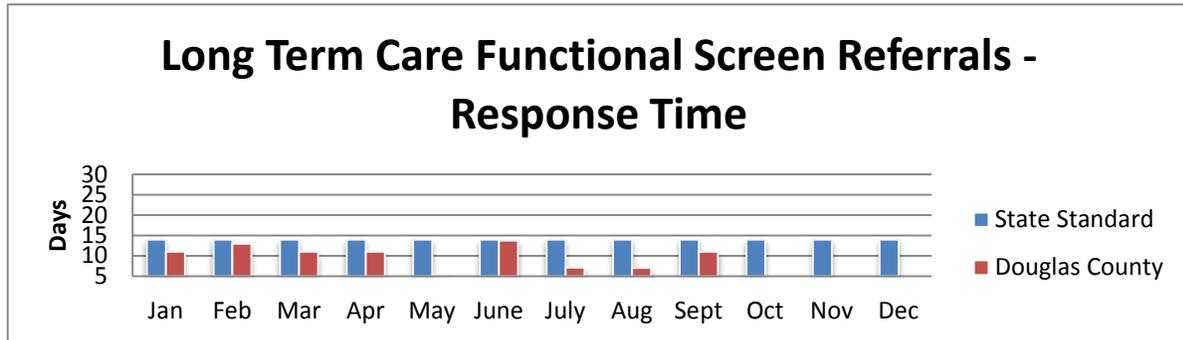
- ADRC workers are required to record all **Contacts**. A contact represents an individual one-to-one interaction (conversation) that has occurred either in person, at a home visit, ADRC walk-in, telephone, email, or written correspondence where information is exchanged. Each interaction is counted as an encounter and will demonstrate one instance of providing any ADRC activity. A Contact records the **ADRC Outcomes**. An **Outcome** is categorized into the following and must be recorded as such for reimbursement purposes: 1.) Provided Information and Assistance, 2.) Provided Follow Up, 3.) Provided Options Counseling, 4.) Administered Long Term Care Functional Screen, 5.) Provided Assistance with Medicaid Application Process 6.) Provided Short Term Service Coordination 7.) Provided Enrollment Counseling 8.) Provided Disenrollment Counseling, 9.) Memory Screen 10.) Behavioral Mental Health Screens, 11.) Complaints/Advocacy 12.) Community Partners, 13.) Referral for ADRC

**Disability Benefit Specialist (DBS) Monetary Impact**

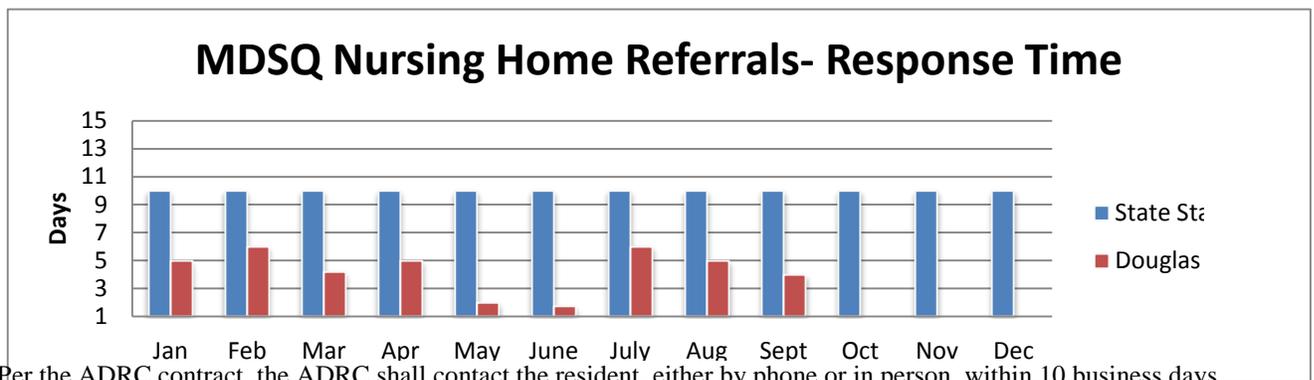
- As of September 30, 2016 Ongoing cases: 37
- Monetary Impact of Cases Closed:
  - August \$15, 511 (4 cases closed)
  - September \$4,272 (1case closed)

**Alzheimer’s Family and Caregiver Support Program**

| Programs                                   | 2007<br>Total | 2008<br>Total | 2009<br>Total | 2010<br>Total | 2011<br>Total | 2012<br>Total | 2013<br>Total | 2014<br>Total | 2015<br>Total | 2016<br>YTD |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-------------|
| Alzheimer’s Respite cases                  | 17            | 15            | 9             | 12            | 9             | 7             | 7             | 10            | 8             | 6           |
| Current Alzheimer’s<br>Cases as of 9.30.16 |               |               |               |               |               |               |               |               |               | 5           |



Per the ADRC Contract, the ADRC must initiate the functional screen within 14 calendar days of the time the person requests or accepts the offer of a screen.



Per the ADRC contract, the ADRC shall contact the resident, either by phone or in person, within 10 business days of receiving a referral.

**AGING AND DISABILITY RESOURCE CENTER OF  
DOUGLAS COUNTY - ADVISORY COMMITTEE  
Wednesday, September 21, 2016, 4:00 p.m.,  
Public Health Conference Room, Government Center Suite 327  
1316 North 14<sup>th</sup> Street, Superior, Wisconsin**

Meeting called to order by Chair Jan Stevens.

**ROLL CALL:** Present – Jan Stevens, Rosemary Lear, Jo Dunaiski, Carol Jones. Absent – Kathy Lisdahl, Doreen Peterson, Diane Arnold. Others present – Erika Leif, Kaci Lundgren, Committee Clerk.

**APPROVAL OF MINUTES:** Motion by Dunaiski, second Lear, to approve the minutes from the June 22, 2016, meeting. Motion carried.

**ACTION ITEM: Meeting Dates/Times:** Reviewed calendars.

**ACTION:** Motion by Lear, second Dunaiski, to hold meetings the second Wednesday, quarterly, at 4:00 p.m. Motion carried.

**INFORMATIONAL ITEMS:**

**Budget:** Projected to be under once all revenues are received. Clarification on department allocation line item requested; to verify with Finance Department.

**Director's Report:** Final edits of feasibility study for integration with aging unit (Senior Connections) being done. Contract compliance with state complete. Transportation Network Team reviewing need of rural transportation and the barriers that exist.

**Marketing Plan:** Additional Superior Telegram marketing to occur with a weekly ad in the local TV Guide. New billboard is located on Belknap Street, and outreach is continuing.

**Membership Update:** Leif to visit area organizations for recruitment ideas.

**FUTURE AGENDA ITEMS:** Membership update; budget; director's report; marketing plan; transportation team; dementia friendly initiative; officer election. Next meeting: December 14, 2016.

**ADJOURNMENT:** Motion by Lear, second Jones, to adjourn. Motion carried. Meeting adjourned at 4:34 p.m.

Submitted by,

Kaci Jo Lundgren,  
Committee Clerk

**Economic Support Unit**  
**August, September, October 2016**

**Prepared By: Cary Breitlow, Economic Support Supervisor**  
**Date: 09/30/2016**

| 2015/2016                                | Jan                    | Feb                    | Mar                    | April                  | May                    | June                   | July                   | Aug                    | Sept                   | Oct                    | Nov                    | Dec                    |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| <b>Medicaid</b>                          |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |
| <b>Total Unduplicated Caseload</b>       | 6,203/<br><b>5,795</b> | 6,274/<br><b>5,822</b> | 6,189/<br><b>5,693</b> | 6,154/<br><b>5,736</b> | 6,186/<br><b>5,798</b> | 6,164/<br><b>5,675</b> | 6,151/<br><b>5,693</b> | 6,182/<br><b>5,685</b> | 6,126/<br><b>5,701</b> | 5,326/<br><b>5,643</b> | 5,643/<br><b>5,706</b> | 5,706/<br><b>5,643</b> |
| Elderly & Disabled Recipients            | 2,215/<br><b>2,188</b> | 2,212/<br><b>2,185</b> | 2,205/<br><b>2,202</b> | 2,207/<br><b>2,198</b> | 2,218/<br><b>2,192</b> | 2,210/<br><b>2,192</b> | 2,200/<br><b>2,180</b> | 2,223/<br><b>2,204</b> | 2,209/<br>*            | 2,203/<br>*            | 2,188/                 | 2,195/                 |
| BadgerCare Plus Recipients               | 6,381/<br><b>6,312</b> | 6,454/<br><b>6,306</b> | 6,523/<br><b>6,317</b> | 6,567/<br><b>6,302</b> | 6,465/<br><b>6,291</b> | 6,429/<br><b>6,220</b> | 6,434/<br><b>6,199</b> | 6,424/<br><b>5,912</b> | 6,416/<br>*            | 6,390/<br>*            | 6,271/                 | 6,289/                 |
| “Other” Medicaid Recipients              | 602/ <b>580</b>        | 590/ <b>573</b>        | 580/ <b>563</b>        | 555/ <b>556</b>        | 573/<br><b>569</b>     | 567/<br><b>583</b>     | 560/<br><b>590</b>     | 562/<br><b>638</b>     | 566/*                  | 570/*                  | 589/                   | 574/                   |
| Food Share Recipients                    | 6,833/<br><b>5,997</b> | 6,819/<br><b>5,977</b> | 6,699/<br><b>5,832</b> | 6,684/<br><b>5,741</b> | 6,622/<br><b>5,735</b> | 6,573/<br><b>5,712</b> | 6,533/<br><b>5,679</b> | 6,449/<br><b>5,625</b> | 6,389/<br>*            | 6,246/<br>*            | 6,153/                 | 6,056/                 |
| Child Care Cases<br>(Number of Children) | 246/ <b>152</b>        | 217/ <b>212</b>        | 216/ <b>210</b>        | 225/ <b>205</b>        | 232/<br><b>210</b>     | 233/<br><b>199</b>     | 226/<br><b>202</b>     | 213/<br><b>173</b>     | 213/<br><b>191</b>     | 231/                   | 218/                   | 222/                   |
| Caretaker Supplement Cases               | 53/ <b>44</b>          | 55/ <b>53</b>          | 54/ <b>54</b>          | 55/ <b>49</b>          | 56/ <b>51</b>          | 56/ <b>50</b>          | 57/ <b>50</b>          | 52/52                  | 53/52                  | 43/                    | 51/                    | 51/                    |
| General Assistance Applications          | 1/1                    | 1/0                    | 0/0                    | 1/0                    | 0/0                    | 0/0                    | 0/3                    | 4/0                    | 2/1                    | 0/                     | 3/                     | 1/                     |
| Final Statistics not yet available *     |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |

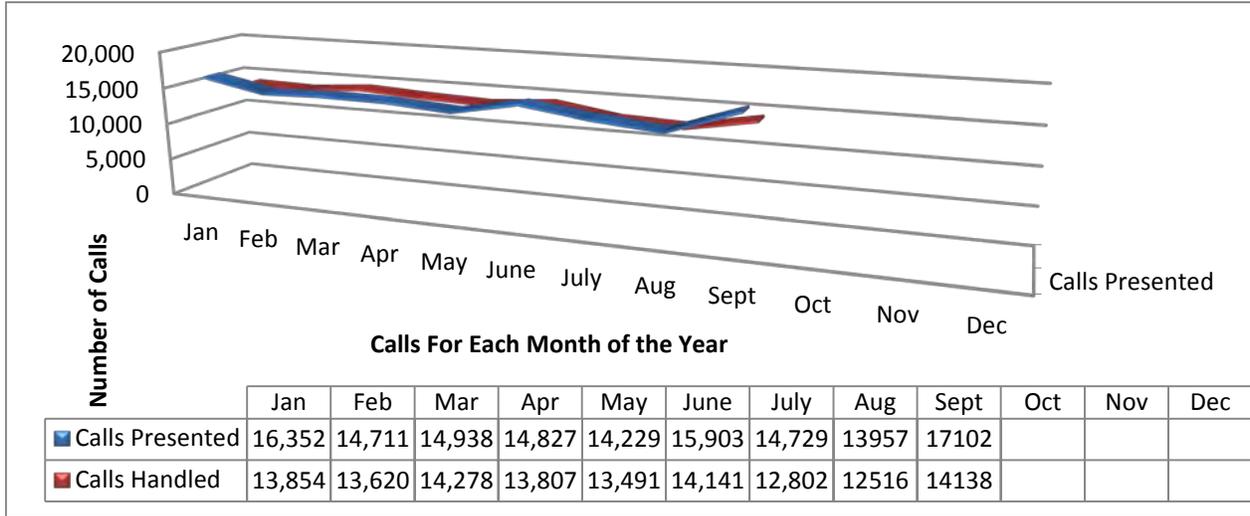
**Wisconsin Home Energy Assistance Program- Year End Figures for Douglas County**

Program Runs October 1- May 15

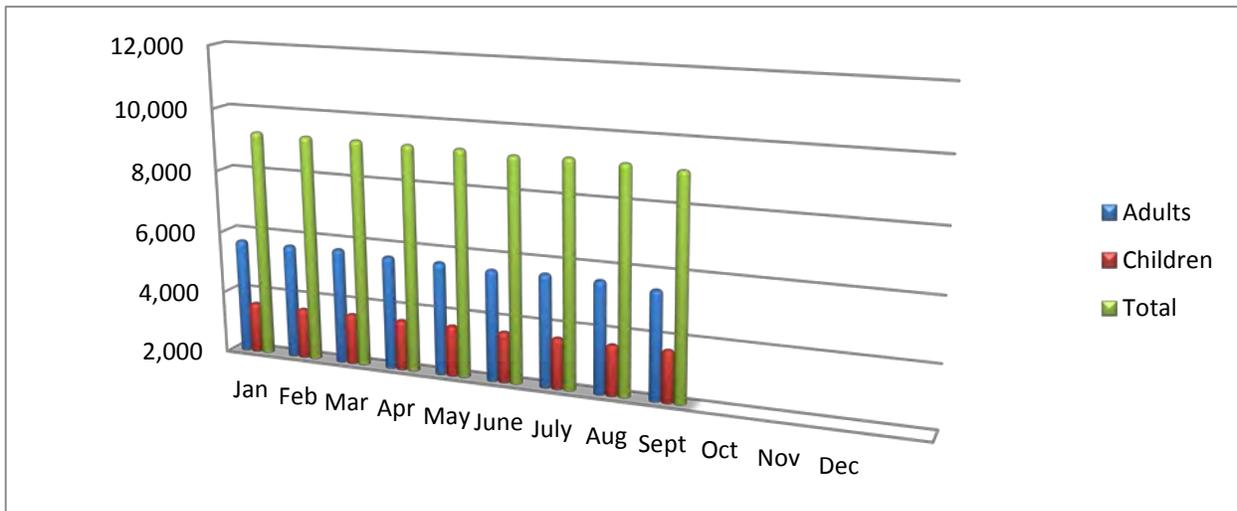
|   | <b>2015/16 (Final)</b>                                      | <b>2016/2017</b> |
|---|---|------------------|
| Total Households Applied  | 2,360   | 433              |
| Total Households Paid   | 2,110   | *                |
| Total Yearly Expenditures<br>Heat & Public Benefit (non-electric) | \$936,222   | *                |
| Emergency Furnace   | \$127,206 for 35 Repairs, 34 Replacements and 0 Assessments | *                |
| Total Yearly Crisis Payments                                      | \$230,623   | *                |
| Available Crisis Balance  | \$0   | *                |

\*Statistics not yet available

### Great Rivers Call Center Call Volume – 2016

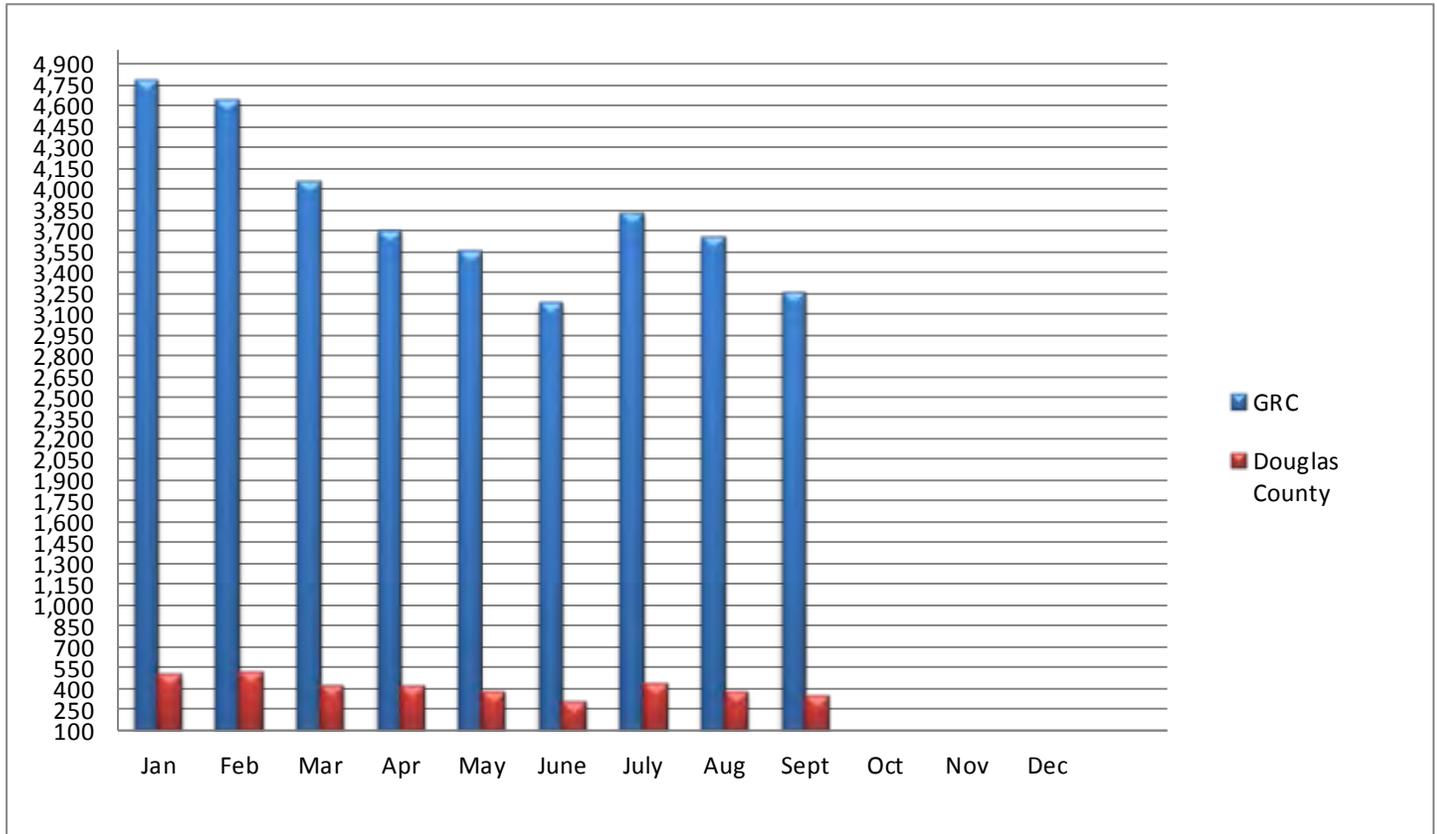


### IM Recipients- Douglas County

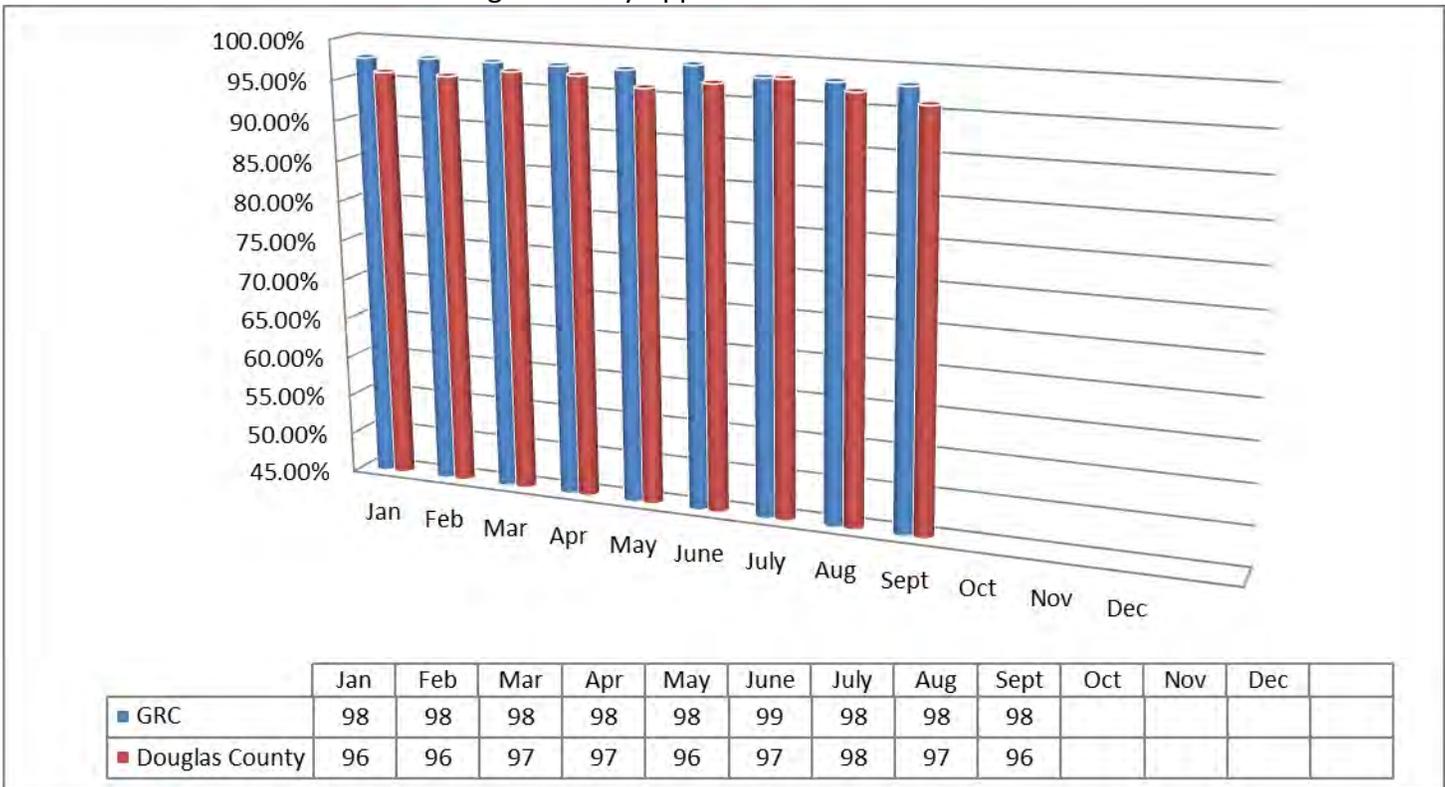


Data in recipient graph represents number of recipients rather than number of cases and illustrates Economic Support services approximately 21% of Douglas County’s population of 43,698 per the U.S. Census Bureau 2014 estimates.

### Total Applications Processed Monthly 2016



### Douglas County Application Timeliness 2016



Data includes application for FoodShare, Medical Assistance, and Child Care. Federal performance standard is 95% or more of applications are processed timely. Both GRC and Douglas County have consistently exceeded the standard.

## HEALTH & HUMAN SERVICES

10/13/16

| Activity                        | Program/<br>Service       | Brief Description   | Contact Person   | Attch<br>ment |
|---------------------------------|---------------------------|---|--|---------------|
| Health Fairs/Community Events   | ADRC                      | <p>September is recognized as Falls Prevention Month. The ADRC and Senior Connections partnered to provide falls prevention information at all of the congregate meals sites. Prevention information included general information about falls, statistics of falls in Douglas County, myths and facts, and classes that are offered to help prevent falls. Presentations were done at Holy Assumption Church, Solon Springs Community Center, Gordon Town Hall, Senior Center, Phoenix Villa, Amnicon Senior Center, and Brule meal site (Kro-Bar).</p> <p>9/27/16 Medicaid Presentation (overview of Medicaid, types of Medicaid, eligibility and covered services) – WITC Social Gerontology Students</p> | <a href="mailto:erika.leif@douglascountywi.org">erika.leif@douglascountywi.org</a>       | no            |
| Outreach/Marketing              | ADRC                      | <p>Marketing to promote public awareness for the ADRC: an ADRC billboard on Belknap, an ADRC Ad in the Senior Reporter Magazine (August/September), an ADRC Ad in Senior Connections Newsletter (September/October), and an ADRC Weekly Ad in the Tuesday edition of the Superior Telegram (September 2016-September 2017)</p>  | <a href="mailto:erika.leif@douglascountywi.org">erika.leif@douglascountywi.org</a>       | no            |
| Alternative Response Evaluation | Child Protective Services | <p>Intake and Assessment Unit has been participating in the Department of Children and Families Alternative Response approach to child protective</p>   | <a href="mailto:Doreen.wehmas@douglascountywi.org">Doreen.wehmas@douglascountywi.org</a> | no            |

## HEALTH & HUMAN SERVICES

10/13/16

|                |   |   |  |    |
|----------------|---|---|--|----|
|                |   | <p>services through a pilot program since Jan 2011. In September 2016 IAU had technical assistance training in order to assess where we are at in the use of the Alternative Response approach in working with families and what skills, tools and further training is needed.</p> <p>In 2017-18 DCF will be contracting with UW Milwaukee to conduct a two year evaluation of the Alternative Response program in order to determine is this program will be rolled out as a state wide mandate.</p>   |  |    |
| Public Hearing | Child Protective Services and Foster Care | <p>Department of Children and Families will be holding a public hearing on Supporting Normalcy for Children in Out of Home Care. The purpose of this hearing is to assess the estimated economic impact in regards to DCF 56 Administrative Code changes for County Licensed Foster Homes. The two areas of focus include the implementation of Reasonable and Prudent Parentings Standard and the use of the Structured Analysis Family Evaluation (SAFE) Home Study.</p> <p>These changes to practice will increase worker's time to complete a home study and approve a foster home license. They will also require additional training for the worker and supervisor and require increased one on-one-supervision with worker and supervisor. It has been determined that additional costs for local government units are expected to be minimal.</p> | <a href="mailto:Doreen.wehmas@douglascountywi.org">Doreen.wehmas@douglascountywi.org</a> | no |

## HEALTH & HUMAN SERVICES

10/13/16

|  |                             |   |  |    |
|--|-----------------------------|---|--|----|
| Outreach   | Prevention/<br>Preparedness | <p>PHN provided public health education at the Mighty Machine's health fair at the Superior Middle School. Topics focused on promoting healthy behaviors among youth.</p> <p>Food Safety and Healthy Eating for Summertime articles developed for DCDHHS website and the newspaper</p> <p>Safety after Flooding article developed for website and newspaper</p> | <a href="mailto:Kathy.ronchi@douglascountywi.org">Kathy.ronchi@douglascountywi.org</a>     | no |
| Ongoing planning for Comprehensive Coordinated Services (CCS | Mental Health               | Ongoing conversation with Burnette County regarding the direction of CCS. Both counties had a teleconference with a CCS active county to discuss their efforts in planning/implementation   | <a href="mailto:dave.longsdorf@douglascountywi.org">dave.longsdorf@douglascountywi.org</a> | no |
| Treatment Alternatives and Diversion (TAD) Grant             | Drug Court                  | Douglas County received notice from the Department of Justice that this county was not selected to receive the TAD grant.   | <a href="mailto:dave.longsdorf@douglascountywi.org">dave.longsdorf@douglascountywi.org</a> | no |