

HEALTH AND HUMAN SERVICES BOARD MEETING
Douglas County Board of Supervisors
Thursday, April 14, 2016, 4:00 p.m., Courthouse, Room 207C
1313 Belknap Street, Superior, Wisconsin

Meeting called to order by Chair Larry Quam.

ROLL CALL: Present – Larry Quam, Alan Jaques, June Farkas, Jim Bolin, Jim Paine, Patricia Ryan. Absent - Amida Gallito. Others present – Pat Schanen, Dave Longsdorf, Candy Holm-Anderson, Andy Lisak, Doreen Wehmas, Brian Becker, Ken Zurian, Erika Leif, Yvonne Quam, Carrie Lott, Kathy Ronchi, Cary Breitlow, Cindy Ellefson, Brian Erickson, Kaci Lundgren (Committee Clerk).

APPROVAL OF MINUTES: Motion by Ryan, second Paine, to approve the minutes of the January 14, 2016, meeting. Motion carried.

ACTION ITEMS:

Approval of Capital Outlay Project – Bathroom Remodel (Veterans Services): Request withdrawn.

Approval of New Meeting Schedule: Meeting dates to be changed to avoid scheduling conflicts.

ACTION: Motion by Ryan, second Jaques, to approve and hold the remaining 2016 Health & Human Services Board meeting dates in the months of May, June, August, October and December, same time and day of the month. Motion carried.

UPDATES AND REPORTS: Included with agenda; reviewed.

INFORMATIONAL ITEMS:

CY 2015/CT2016 Year-end Budget Report: Reports distributed. Health Department ended 2015 under budget approximately \$124,615; funds transferred to Human Services Department. Human Services Department ended 2015 over budget, prior to transfer, approximately \$459,000. Veterans Services ended 2015 on budget.

Comprehensive Community Services Update: Due to staff issues at state level, application was misplaced; has since been found and will be reviewed.

Rusk County Resolution Regarding Medical Transportation: Referred from County Board; reviewed.

Community Care Connections of Wisconsin (CCCW) Correspondence Dated 12/21/15: Referred from County Board; reviewed.

Letter of Intent for Healthy Aging Grant: Caregiver Coalition to apply for grant to use toward dementia related issues; ADRC to assist with training, if grant goes through.

FUTURE AGENDA ITEMS: Parent coaching.

ADJOURNMENT: Motion by Jaques, second Paine, to adjourn. Motion carried. Meeting adjourned at 5:14 p.m.

Submitted by,

Kaci Jo Lundgren, Committee Clerk

Memorandum

To: Andy Lisak, Administrator

From: Pat Schanen, Director, Health & Human Services

Date: 5/31/16

RE: One Additional FTE Income Maintenance/ Economic Support Lead Worker for CY2017

The Douglas County Department of Health and Human Services is one of ten counties in the Western Region (Barron, Burnett, Chippewa, Douglas, Dunn, Eau Claire, Pierce, Polk, St. Croix, and Washburn) that form the Great Rivers Income Maintenance Consortium. We have functioned as a ten-county consortium since January 2012. Eau Claire County serves as the lead county for the consortium, holds the contract with the State of Wisconsin, and sub contracts with the other nine counties, including Douglas County, to provide the Income Maintenance programs throughout our ten-county consortium.

The Lead Supervisor of the consortium, Linda Struck of Eau Claire County, has spent considerable time ferreting out the staffing pattern needed for our consortium to be successful in meeting the needs of eligible consumers and proposed to the consortium leadership adding six additional ES Specialist positions and three additional lead workers. The lead worker positions will be available on dedicated phone lines, only to be accessed by the consortium workers across the ten counties. The lead worker positions will also be available to train new workers across the ten-county region. Linda approached me asking if we could hire one of the lead worker positions. The lead worker position already exists in our county wage compensation study; we presently have one lead worker in our employment. The consortium will pay 100% of the costs which include agency management support and overhead.

Please contact me if you have questions or require additional information.

Thanking you in advance for your time and consideration.

Douglas County

2017 Budget

Form B-5

New Positions and Upgrades

FUND	MAJOR FUNCTION	DEPARTMENT	COST CENTER	COMMITTEE
101	Veterans	Veterans	47100	Health & Human Services

NEW POSITION(S)

Class.	Number of Pos.	Salary per Hour	Salary per Year	Total	FICA	Retire.	Life & Hospital Ins.	Workers Comp.	Misc	Total Cost
Veterans Service Assistant	1	\$18.90	\$36,855	\$36,855	\$2,811	\$2,432	\$0	\$107	\$275	\$42,480
										\$0
										\$42,480

Reason for new position(s):

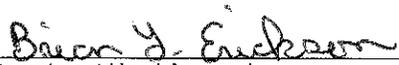
Currently a limited term position - request to make permanent in 2017

Note: Total salary should include total amount to be paid, including overtime, etc.

PROPOSED POSITION RECLASSIFICATION(S)

Position	Present Class.	Prop. Class.	Present Salary	Proposed Salary	Increase in Salary	Increase in FICA	Increase in Retire.	Inc. in Workers Comp.	Total Inc. in Cost

Reason for proposed reclassification:


 Department Head Approval

 County Administrator Recommended

 Standing Committee Approval

 Administration Committee Approval

PLEASE NOTE: For new positions: Attach a copy of the Job Description
 Attach a copy of respective committee minutes



As of: May 2016

Financial Status

Veterans Service Office
Douglas County, WI

Douglas County Veteran Service Officer - Financial Management

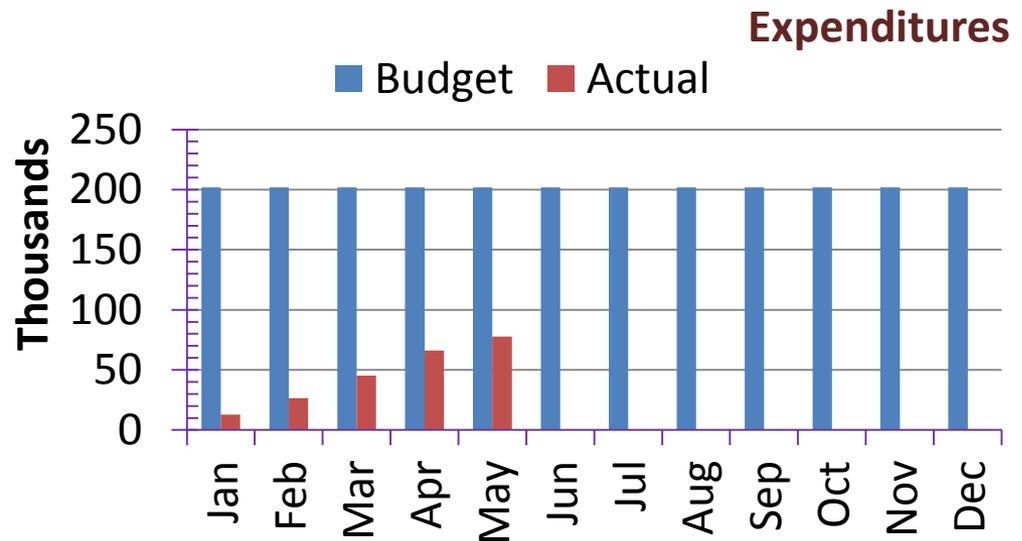
As of: May 2016



Owner:	Brian Erickson	Objective	The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office.
Measure:	Financial Management	Key Initiatives:	To ensure we are within our target budget for CY16.

Date	Budget	Actual
Jan	\$201,719	\$12,913.52
Feb	\$201,719	13,570.02
Mar	\$201,719	18,723.10
Apr	\$201,719	20,895.51
May	\$201,719	11,713.78*
Jun	\$201,719	
Jul	\$201,719	
Aug	\$201,719	
Sep	\$201,719	
Oct	\$201,719	
Nov	\$201,719	
Dec	\$201,719	

*May actual expenditures thru 5-24-2016



Expenditures to Date
 Target = \$84,049.58
 Actual = \$77,815.93
 Variance = \$6,233.079

Note: Budget Amt does not include 2016 budget projected Revenue of \$49,700.

Douglas County Veteran Service Officer - Financial Management

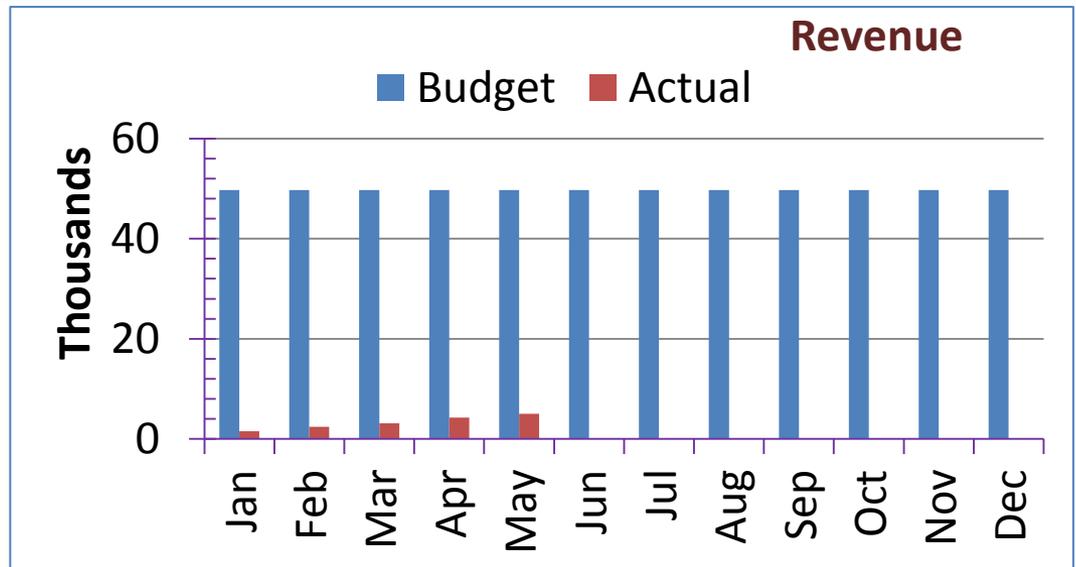
As of: May 2016



Owner:	Brian Erickson	Objective	The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office.
Measure:	Financial Management	Key Initiatives:	To ensure we are within our target budget for CY16.

Date	Budget	Actual
Jan	\$49,700.00	\$1,564.00+
Feb	\$49,700.00	\$881.00+
Mar	\$49,700.00	\$705.00+
Apr	\$49,700.00	\$1,119.00+
May	\$49,700.00	\$757.00+*
Jun	\$49,700.00	
Jul	\$49,700.00	
Aug	\$49,700.00	
Sep	\$49,700.00	
Oct	\$49,700.00	
Nov	\$49,700.00	
Dec	\$49,700.00	

+ Collected, Public Charges for Services
 *Actual Revenues 5/1 – 5/24/2016



Revenues to Date
 Target = \$20,708.00
 Actual = \$5,026.00
 Variance = (\$15,682.00)

Note: 2016 Budget Revenue includes :
 Intergovernmental Revenues = \$19,700.00
 Public Charges for Service = \$30,000

Douglas County Veteran Service Officer - Financial Management

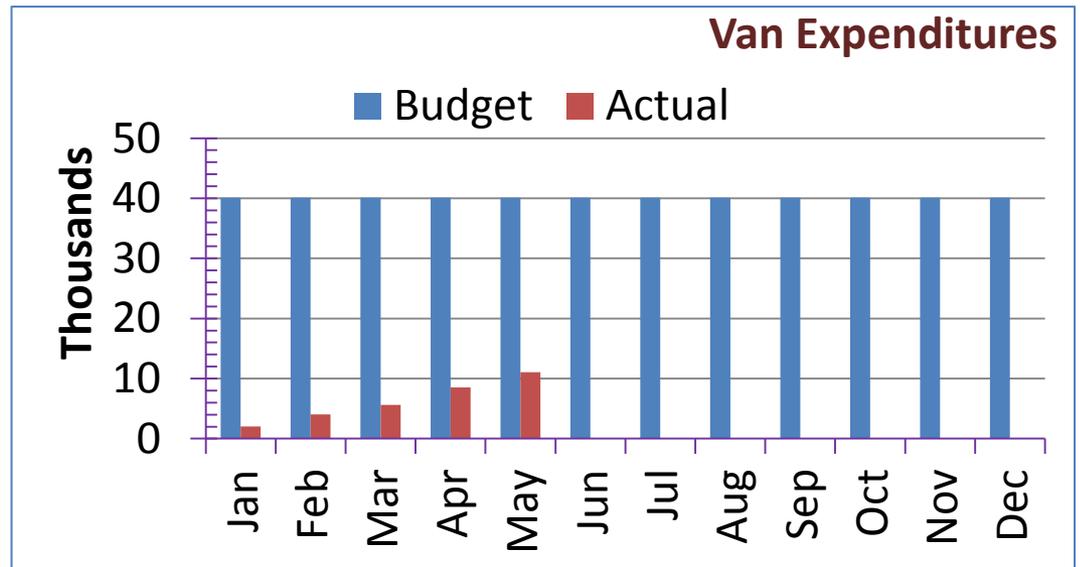
As of: May 2016



Owner:	Brian Erickson	Objective	The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office.
Measure:	Financial Management	Key Initiatives:	Monitor Transportation costs for CY16.

Date	Budget	Actual
Jan	\$40,100.00	\$2,014.41
Feb	\$40,100.00	\$2,023.82
Mar	\$40,100.00	\$1,608.61
Apr	\$40,100.00	\$2,862.16
May	\$40,100.00	\$2,561.88*
Jun	\$40,100.00	
Jul	\$40,100.00	
Aug	\$40,100.00	
Sep	\$40,100.00	
Oct	\$40,100.00	
Nov	\$40,100.00	
Dec	\$40,100.00	

Note: Actual Expenses 5/1 – 5/25/2016
 * Expenses include yearly Vehicle Ins.



Expenses to Date
 Target = \$16,708.00
 Actual = \$11,070.88
 Variance = \$5,637.12

Note: Van Expenditures include Driver Stipend, Maintenance & Repairs, Gas, Oil & yearly insurance costs.



As of: May 2016

Veteran Outreach

Veterans Service Office
Douglas County, WI

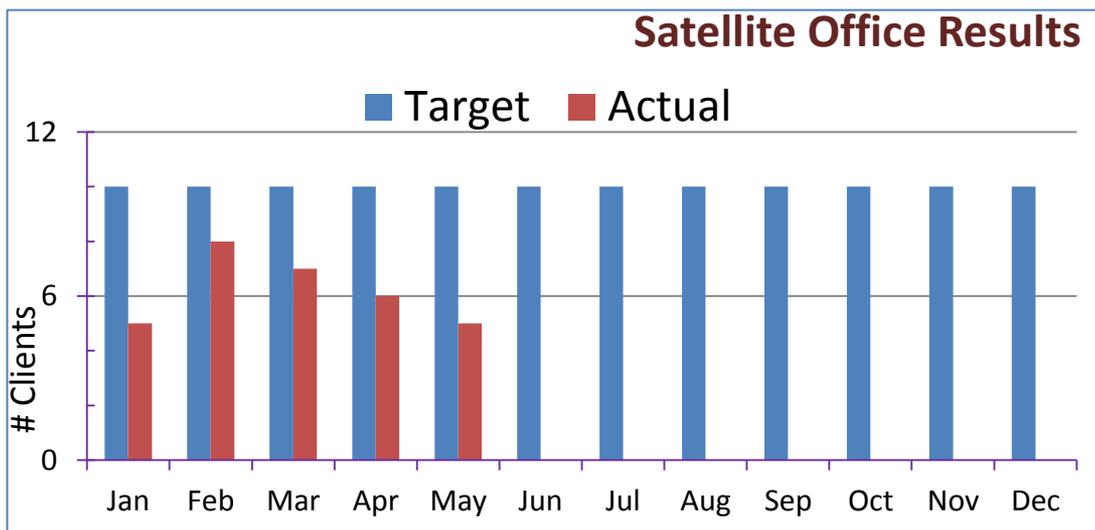
Douglas County Veteran Service Officer – Current Outreach Activities

As of: May 2016



Owner: Brian Erickson Measure: Outreach	Objective The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together.
	Key Initiatives: Setup Satellite Offices in outlying communities with monthly visits.

Month	Lake Nebagamon	Solon Springs	Dairyland
	Number of Clients		
Jan		2	3
Feb	3	3	2
Mar	4	2	1
Apr	0	4	2
May	1	3	1
Jun			
Jul			
Aug			
Sep			
Oct			
Nov			
Dec			



Veterans to Date

Target = 50
 Actual = 28
 Variance = (22)
 Add. Cost = ~\$485.00

Note: 25 appointments resulting in 16 different Veterans/Dependents, 9 different benefits, 3 Vets had Not been seen in 3+ years and 6 new Veterans added to our system.

Douglas County Veteran Service Officer – Current Outreach Activities

As of: May 2016

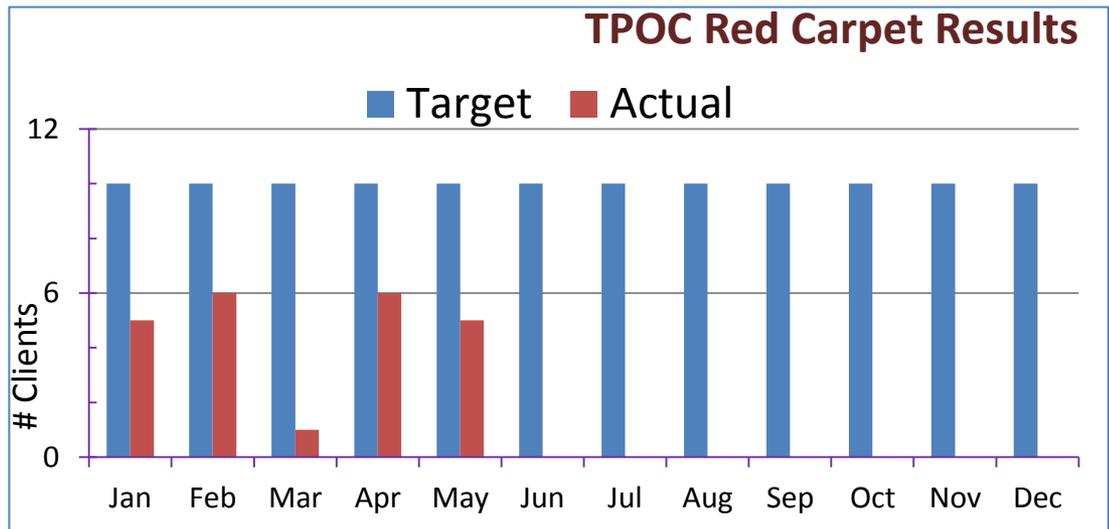


Owner:	Brian Erickson	Objective	The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together.
Measure:	Outreach	Key Initiatives:	TPOC Red Carpet Event – Promote the benefits provided by the TPOC.

Red Carpet Event is held monthly at the Twin Ports Out-Patient Clinic (TPOC). New Patients and those wanting more information on what the Clinic and the VSO has to offer Veterans are discussed in a relaxed atmosphere. The TPOC and VSO staff answer any questions Veterans may have.

More emphasis on Promoting Event:

1. Promote to each Veteran visiting the VSO.
2. Provide Red Carpet Handout in lobby and throughout local community..
3. Sign-up each eligible Veteran to VA Health Care System.



Veterans to Date

Target = 50
 Actual = 23
 Variance = (27)
 Add. Cost = \$0.00

Douglas County Veteran Service Officer – Current Outreach Activities

As of: May 2016



	Owner:	Brian Erickson	Objective	The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together.
	Measure:	Outreach	Key Initiatives:	Question and Answer period at the TPOC

Weekly, Wednesday Mornings at Twin Ports VA Out-Patient Clinic the VSO staff setup up a table in the lobby for additional outreach.

Networking has been the main focus as staff and clients become familiar with a CVSO representative. Dozens of questions have been asked regarding Veterans Benefits on the federal, state, and local levels. Events are promoted, business cards given and traded, and a rapport has been established.

Douglas County Veteran Service Officer – Concluded Outreach Activity

As of: May 2016

	Owner: Brian Erickson	Objective	The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together.
	Measure: Out Reach	Key Initiatives:	Introduction of New CVSO to Veterans, Veteran Organizations and the community.

The Open House was conducted at the Bong Memorial on April 15th, 2016.

Purpose of the Open House:

- Introduces new Douglas County Veteran Service Officer to:
 - Local Veterans
 - Local Veteran Organizations
 - Civic Leaders
 - Local Community

The Open House lasted approx. 3 hours, with nearly 75 people in attendance such as; Senator Janet Bewley and Representatives from the offices of Congressman Sean Duffy and Senator Ron Johnson. In addition, numerous Douglas County Board members, The Douglas County Administrator, Veteran Organizations from around the Twin Ports and numerous Veterans and local citizens were greeted at the event.

The Event was well received and numerous Veterans have been into the office stating they saw the CVSO at the Bong Center. The event definitely sparked an interest in our office at what it brings to the community.

Douglas County Veteran Service Officer – Concluded Outreach Activity

As of: May 2016



	Owner:	Brian Erickson	Objective	The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate and assist and bring the community together.
	Measure:	Outreach	Key Initiatives:	Veterans Expo (3 rd Annual) – Inform Veterans and dependents of local resources and benefits.

The 3rd annual UWS/DC VSO Veteran’s Expo was held on May 4, 2016 at the Yellow Jacket Union on the UWS Campus. This Event hosted by the UWS Veteran and Nontraditional Student Center in association with the Douglas County VSO is used to inform Veterans and their dependents of the local, state and federal benefits available to them.

This years Expo was fortunate to once again have the Sec. of WDVA John Scocos and the Chancellor of UWS Renee Wachter as the guest speakers. This year the Expo had ~140 attendees visiting 28 vendor tables. The CVSO’s table was busy throughout the entire event, which resulted in numerous Veterans making appointments for a variety of Veteran Benefit questions/claims in the days/weeks preceding the event.

Douglas County Veteran Service Officer – Future Outreach Activity

As of: May 2016



Owner:

Brian Erickson

Objective

The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate /assist and bring the community together.

Measure:

Outreach

Key Initiatives:

Networking efforts to establish continual local Contacts/Funding & provide available resource info.

WITC Recruitment Fair – June 23rd

Informing potential student Veterans and their dependents of the different education benefits available to them, the details of each, and how to access these benefits.

North Country Independent Living Expo – July 28th

Educating the public on potential benefits that disabled Veterans and their dependents can receive. Networking with local agencies, while meeting a new population of those we have not made contact with.

Running For Our Heroes 5K Run/Walk – Sept 10th

In the past two years, we have averaged 90 runners – this year the estimation is 150. This fundraiser is a collaboration of UWS – Veteran and Non Traditional Student Center and the CVSO. Last year over \$2300 was raised and we had more than 30 volunteers.

Military and Veterans Ball – late Oct/early Nov

Last year around 120 attended and \$1900 was raised to aid local Veterans and their families. 40 local businesses donated goods and services, and several volunteers aided in planning, set up, and tear down. This year we are anticipating 150-200 attendees and more donations towards the silent auction.

Douglas County Veteran Service Office (VSO) – Future Outreach Activity As of: May 2016



Owner:

Brian Erickson

Objective

The Douglas County VSO will: Promote various programs and events to maximum the effectiveness of reaching out to the greatest number of Veterans to educate /assist and bring the community together.

Measure:

Outreach

Key Initiatives:

Increased Effort to Aid Homeless Veterans

The VSO goal is to connect with all homeless Veterans in Douglas County, give them resources and offer our services. We want to help them overcome any obstacles they face and provide them with as many tools and as much support as possible.

There are approximately 500+ homeless Veterans throughout Wisconsin, however no definitive statistics for Douglas County are available at this time.

Plan Forward:

- Design Postcard that has contact information for : Douglas County VSO, Supportive Services for Veteran Families (SSVF), Veterans Outreach and Recovery Program (VORP) and local food pantries.
- Create Care Bag of items like hand sanitizer, shampoo, soap, etc – all with the postcard and other fliers that could be beneficial to homeless Vets.
- Establish presence at Solid Rock Mission
 - Twice monthly, during peak meal hours
 - Provide Care Bags
- Assist SSVF with Donation Drives, such as:
 - Promotional materials
 - Clothing, Furniture drives
- Continue collaboration with SSVF, VORP and Solid Rock Mission Coordinators.



As of: May 2016

Soldiers & Sailors Relief Fund

Veterans Service Office
Douglas County, WI

Douglas County Veteran Service Office (VSO) – Soldiers & Sailors Relief Fund

As of: May 2016



	Owner:	Brian Erickson	Objective	The Douglas County VSO: Provide for the relief of indigent Veterans & their families by means of the SSRF and manage such funds as set forth within the SSRF Douglas County Policy & Procedures.
	Measure:	Fund Revenue Expenditures	Key Initiatives:	Provide necessary revenues and distributions in support of indigent Veterans

The VSO goal is to ensure that the Soldiers & Sailors Relief Fund (SSRF) is distributed to those eligible Veterans which demonstrate the need for emergency funds in accordance with the procedures stated in the Douglas County SSRF Policy & Procedures*.

Current Plan Revenue/Distribution:

- 2015 Reserve Balance = \$5775.44
- 2016 Revenues = \$3906.5
- 2016 Expenditures = \$3952.38
- May 31, 2016 Balance = \$5,729.56

2016 Revenue Sources:

- ❖ Cupcake Lady donation = \$281.50
- ❖ Murder Mystery donation = \$2125.00
- ❖ Veteran Refund = \$500.00
- ❖ Am Legion Post 409 = \$1000.00

*Current SSRF Policy & Procedures are under review and will be presented to the Veterans Service Commission for approval on June 23, 2016.

Douglas County VSO Soldiers & Sailors Relief Fund - Expenditures

As of: May 2016

Amount	Purpose	Circumstances
\$378.93	Delinquent Utility Bill	Vets source of income disappeared; not eligible for Crisis Fuel Assistance.
\$317.00	Minimum Fuel Oil Fill	Veterans work hours reduced; not eligible for Crisis Fuel Assistance.
\$500.00	Vehicle Repair	Veteran needed safe vehicle for work purposes.
\$335.64	Homeless Vet	Veteran was couch surfing/sleeping in doorways etc..
\$500.00	Delinquent Utility Bill	Veteran's husband lost job; has excessive student loans/other bills.
\$49.00	Homeless Vet	Veteran evicted from residence by Sheriff; 1 night in motel for SSVF eligible.
\$392.81	Homeless Vet	Veteran was couch surfing; needed housing for hygiene for job interview
\$500.00	Delinquent Rent	Veteran delinquent couple months rent; NSC pension to start April 1, 2016
\$500.00	Delinquent Utility	Veteran received disconnect notice; will be starting new job @ Walmart
\$179.00	Homeless Vet	Veteran needed housing for new employment on-call
\$300.00	Delinquent Utility	Veteran changed jobs & fell behind in utility payments
\$3952.38	Total Expenditures	

Douglas County Veterans Service Office - Veterans Transportation



Owner:	Brian Erickson	Objective:	DCVSO will: Ensure Veterans Transportation Services (VTS) are adequate to meet Veteran's needs.
Measure:	Customer Service	Key Initiatives:	Review Transportation options within Douglas County, ensuring Veterans continue to receive services which fit their needs.

During the months of April 2016 and May 2016, the Douglas County Veteran Service Officer (CVSO) conducted a review of the current transportation services available to Veterans within Douglas County Wisconsin. The purpose of this review was threefold:

1. Acquaint the new CVSO with the current transportation services available in Douglas County.
2. Build a working relationship with the Transportation coordinators of the Wisconsin Disabled American Veterans (WDAV) and Northeast Minnesota Disabled American Veterans (NE MN DAV).
3. Determine the importance and need for continuation of the current Douglas County Veterans Service Office (VSO) Van Service.

Current Transportation Services - The current Veteran Transportation Service (VTS) providers in direct support of Veterans within Douglas County are operated by three main entities:

1. WDAV Transportation Coordination Services
 - a. Well established service which has been operating for many years.
 - b. Coordination/operations located at Twin Ports Out-patient Clinic (TPOC)
 - c. Utilize three (3) vans which run Monday - Thursday
 - d. Services Provided
 - i. Transportation from/to TPOC to VA Medical Center in Minneapolis, MN (Veteran is required to have an appointment for this service)
 - ii. Local transportation from/to Veterans home within the City of Superior to the TPOC. (Veteran is required to have an appointment for this service).
 - e. Transportation services are reliant solely on Non-Paid volunteer drivers.
2. NE MN DAV Coordination Services
 - a. Newly established service in early 2016.
 - b. Coordination/operations co-located at Twin Ports Out-patient Clinic (TPOC) with the WDAV.
 - c. Utilize two (2) 14 passenger mini busses which run weekly Monday - Thursday
 - d. Services Provided
 - i. Transportation from/to TPOC to VA Medical Center in Minneapolis, MN (Veteran is required to have an appointment for this service)
 - ii. Local transportation from/to Veterans home within the City of Superior to the TPOC. (Veteran is required to have an appointment for this service).
 - e. Transportation services are reliant solely on Non-Paid volunteer drivers.

3. Douglas County Veteran Service Office Coordination Services
 - a. Well established service which has been operating for many years.
 - b. Coordination/operations located within the CVSO.
 - c. Utilize one (1) van which runs weekly Monday, Wednesday-Friday
 - d. Services provided:
 - i. Transportation from/to Veterans Home (for city residents) or Hardees Restaurant (Outside of city residents) to VA Medical Center in Minneapolis, MN (No Appointment is required for this service).
 - ii. Transportation from/to Veterans Home (for city residents) or Hardees restaurant (Outside of city residents) to VA Treatment Center in St. Cloud, MN (No Appointment is required for this service).
 - iii. Transportation from/to Veterans Home (for city residents) or Hardees restaurant (Outside of city residents) to University of Minnesota Treatment Center in Minneapolis, MN (No Appointment is required for this service).
 - iv. Emergency pick-up of Veterans outside of city.
 - e. Reliable Drivers, volunteers paid by STIPEND
 - f. Has been used for backup for TPOC DAV transportation services

Building Relationships - The CVSO has met with the WDAV and the NE MN DAV Transportation Service Coordinators and the CVSO has achieved a good working relationship with both organizations. During conversations with these organizations the CVSO has discussed various transportation topics concerning how operations work between our organizations and what problems have been encountered along with some solutions. These informal discussions has opened a good working relationship between all three organizations and an understanding of how our transportation services complement one another in combined efforts to provide the best possible services for the Veterans within our community.

Importance of VSO Van Services – A main focus of the Veterans Transportation Review was to determine the necessity of the continuation of the VSO Van Service. The CVSO looked at various factors to accommodate the various needs for the Veterans residing in Douglas County.

1. Safety- All services maintain their vehicles and the CVSO has no knowledge of any safety issues or violations with any of the VTS services.
2. Reliability – Each service operate on timely schedules.
3. Courteous Service - The VSO has not received any complaints regarding any drivers not being courteous.

4. Flexibility-The WDAV and NE MN DAV are far less flexible than the VSO van service.
 - a. WDAV and NE MN DAV
 - i. Operate on set schedules and as a general rule do not deviate from these schedules or pick-up locations.
 - ii. Do not pick-up Veterans from their residence within the city for transportation to VA Medical Center.
 - iii. Veterans must have a scheduled appointment to be transported.
 - iv. Have numerous vehicles but difficulty finding volunteer drivers. The coordinators at many times play a dual role as coordinator and driver.
 - v. Have relied on VSO transportation to handle some of their runs in the past.
 - b. VSO Van Services
 - i. Operate on set schedules and will deviate from normal routine if needed.
 - ii. Will pick-up Veterans at their residence within the city, occasional pickup outside of city if needed.
 - iii. Veterans do not need a scheduled appointment to be transported.
 - iv. Will transport Veterans to most treatment facility locations as needed.
 - v. Occasional backup for WDAV/NE MN DAV

Analysis – The CVSO’s initial intent was to look at the feasibility of removing the VSO Transportation Service due to the need to replace the current VSO van and the addition of two new 14 passenger mini busses at TPOC operated by NE MN DAV. If looking at this from a mere monetary sense, it would be a wise decision to discontinue the VSO Van Service. However, after reviewing numerous other factors the CVSO believes it would create an undue hardship on the Veterans of Douglas County. The VSO service provides a level of service that the present DAV service does not and cannot provide at this time. In addition to the increased flexibility provided by the VSO service, the CVSO asked The WDAV Coordinator at the TPOC “Can the WDAV & NE MN DAV handle the increase of Veterans transportation needs if the VSO Service discontinued its service” and the reply was “NO, We Don’t Have the Drivers”.

The CVSO finds that the Veterans Transportation Services within Douglas County are adequately serving the Veteran’s needs, and the removal of the VSO Van Service at this time would be a detriment to those needing transportation services. The current DAV Transportation combined with the present VSO service complement each other and affords the Veterans with excellent transportation services for our region.

Date: June 2016

ADRC Report 2016

Submitted by: Erika Leif, Director

Years 2014/2015	Dec 14/15	Jan 15/16	Feb 15/16	Mar 15/16	Apr 15/16	May 15/16	June 15/16	July 15/16	Aug 15/16	Sep 15/16	Oct 15/16	Nov 15/16	Dec 15/16
Referrals by Type:													
Long Term Care Functional Screen	17/11	15/23	19/20	25/17	26/11	31/2	26/	27/	21/	18/	12/	16/	11/
Disability Benefit Specialist (new cases opened)	5/4	5/1	5/9	4/3	8/12	1/3	6/	7/	8/	1/	10/	3/	4/
Number of Clients Served:	Dec 14/15	Jan 15/16	Feb 15/16	Mar 15/16	Apr 15/16	May 15/16	June 15/16	July 15/16	Aug 15/16	Sep 15/16	Oct 15/16	Nov 15/16	Dec 15/15
Elderly Benefit Specialist (EBS)	40/77	35/70	/40	37/48	48/73	21/	54/	57/	55/	51/	146/	92/	77/
MDS Q meetings	1/3	2/1	1/2	1/5	1/4	5/1	3/	6/	1/	5/	3/	11/	3/
Total Number of ADRC Contacts*	315/ 331	285/ 380	258/ 343	344/ 362	366/ 351	362/ 285							
Memory Screens	0 /0	0 /0	0/0	0/0	0/2	0/1	0/	0/	0/	0/	0/	9/	0/
Number Served in Family Care:	Dec 14/15	Jan 15/16	Feb 15/16	Mar 15/16	Apr 15/16	May 15/16	June 15/16	July 15/16	Aug 15/16	Sep 15/16	Oct 15/16	Nov 15/16	Dec 15/16
Care Management CCCW	423/ 466	425/ 464	418/ 469	427/ 467	432/ 473	434/ 476	439/	451/	454/	458/	459/	464/	466/
IRIS	111/ 114	111/ 114	112/ 115	113/ 114	112/ 114	115/ 114	115/	113/	112/	112/	114/	115/	114/
Disenrollment/ From CCW/IRIS	2/4	3/12	8/3	6/7	4/6	8/6	5/	6/	12/	6/	11/	5/	4/
Enrolled into IRIS	1/0	1/2	1/2	2/1	2/1	4/0	1/	1/	1/	1/	3/	2/	0/
Enrolled into CCCW-MCO	2/5	4/8	1/7	14/5	8/11	9/9	10/	15/	13/	9/	11/	9/	5/
Nursing Home Relocation to CCCW	0/0	0/0	0/1	1/0	0/0	1/0	1/	0	0/	0/	2 /	0/	0/

- ADRC workers are required to record all **Contacts**. A contact represents an individual one-to-one interaction (conversation) that has occurred either in person, at a home visit, ADRC walk-in, telephone, email, or written correspondence where information is exchanged. Each interaction is counted as an encounter and will demonstrate one instance of providing any ADRC activity. A Contact records the **ADRC Outcomes**. An **Outcome** is categorized into the following and must be recorded as such for reimbursement purposes: 1.) Provided Information and Assistance, 2.) Provided Follow Up, 3.) Provided Options Counseling, 4.) Administered Long Term Care Functional Screen, 5.) Provided Assistance with Medicaid Application Process 6.) Provided Short Term Service Coordination 7.) Provided Enrollment Counseling 8.) Provided Disenrollment Counseling, 9.) Memory Screen 10.) Behavioral Mental Health Screens, 11.) Complaints/Advocacy 12.) Community Partners, 13.) Referral for ADRC

Disability Benefit Specialist (DBS) Monetary Impact

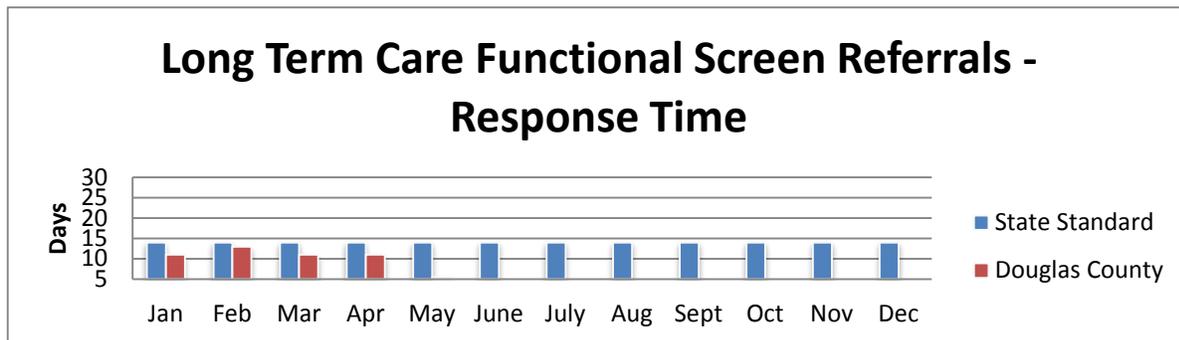
- As of May 27, 2016: Ongoing cases: 34
- Monetary Impact of Cases Closed:
 - April \$ 15,084 (5 cases closed)
 - May \$ 24,885 (8 cases closed)

Alzheimer’s Family and Caregiver Support Program

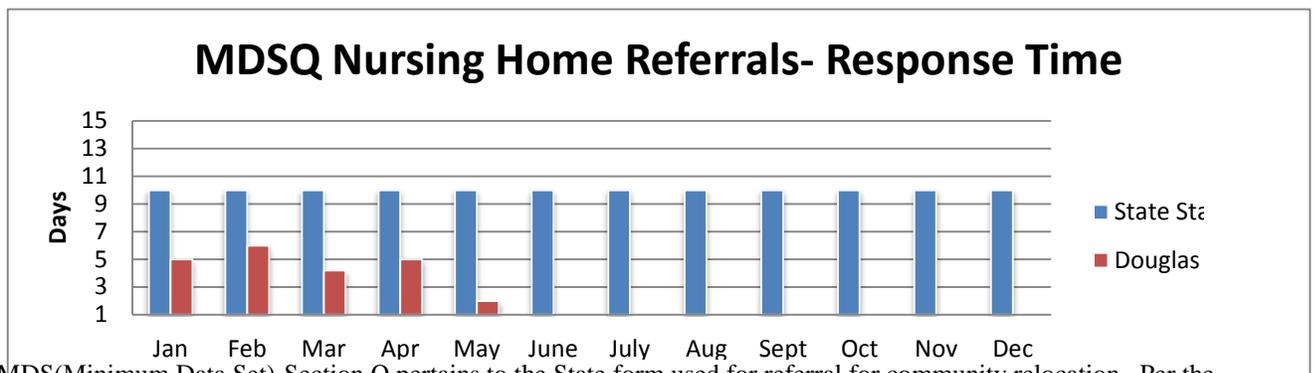
Programs	2007 Total	2008 Total	2009 Total	2010 Total	2011 Total	2012 Total	2013 Total	2014 Total	2015 Total	2016 YTD
Alzheimer’s Respite cases	17	15	9	12	9	7	7	10	8	6
Current Alzheimer’s Cases as of 5.27.16										5

**Children’s Long Term Support Program
Family Support Program**

Current Waiting List Amount: 43
 Current Amount Being Served: 22 (CLTS) 21 (CCOP)



Per the ADRC Contract, the ADRC must initiate the functional screen within 14 calendar days of the time the person requests or accepts the offer of a screen.



MDS(Minimum Data Set)-Section Q pertains to the State form used for referral for community relocation. Per the ADRC contract, the ADRC shall contact the resident, either by phone or in person, within 10 business days of receiving a referral.

**AGING AND DISABILITY RESOURCE CENTER OF
DOUGLAS COUNTY - ADVISORY COMMITTEE**
Wednesday, March 23, 2016, 4:15 p.m.,
Public Health Conference Room, Government Center Suite 327
1316 North 14th Street, Superior, Wisconsin

Meeting called to order by Chair Jan Stevens.

ROLL CALL: Present – Jan Stevens, Diane Arnold, Rosemary Lear, Jo Dunaiski, Carol Jones. Absent – Kathy Lisdahl, Bill Gallik, Doreen Peterson. Others present – Erika Leif, Kaci Lundgren, Committee Clerk.

APPROVAL OF MINUTES: Motion by Lear, second Jones, to approve the minutes from the December 2, 2015, meeting. Motion carried.

ACTION ITEMS: Elect 2016 Officers: One-year term for officers.

ACTION: Motion by Dunaiski, second Arnold, to retain current officers and cast unanimous ballot. Motion carried.

Meeting Dates/Times: Schedule to be revisited after County Board Supervisor election.

ACTION: Motion by Dunaiski, second Arnold, to hold next meeting June 22, 2016, at 4:15 p.m. Motion carried.

INFORMATIONAL ITEMS: Budget: Came in under budget for 2015. Personnel costs low due to lengthy vacancy. Finance Department to be asked about large department allocation difference.

Contract Compliance: State created workgroup to define requirements of ADRCs. Those areas not currently in compliance are due to further clarification needed from state, with signage having the most discrepancies; not aware of repercussions for not being in compliance.

Customer Survey: Included with agenda; reviewed.

Updates: Program: The integration of ADRC and the aging unit (Senior Connections), discussed; feasibility study being conducted.

Marketing: Year-long billboard contract implemented; looking at getting state-wide posters and referral cards. A community event to provide resources from service providers and the ADRC, to citizens, will occur in the near future.

FUTURE AGENDA ITEMS: Advanced care planning; dementia updates.

ADJOURNMENT: Motion by Arnold, second Dunaiski, to adjourn. Motion carried. Meeting adjourned at 5:10 p.m.

Submitted by,

Kaci Jo Lundgren, Committee Clerk

FAMILY SUPPORT PROGRAM ADVISORY COMMITTEE
Douglas County Health and Human Services Department
Wednesday, March 9, 2016, 1:00 p.m., Room 207C, Douglas County Courthouse,
1313 Belknap Street, Superior, Wisconsin

Meeting called to order by Chair Debora Carroll.

ROLL CALL: Present - June Finsland, Susan Hendrickson, Debora Carroll. Absent with notice - Paulette Alseth, Mary Chialastri, Toby Johnson. Absent - Shari Piro, Patty Dodge, Wanda Woodhull, Carrie Lott. Others present – Sue Joel, Erika Leif, Cortney Sears, Sharon F. Williams, Kaci Lundgren, Committee Clerk.

APPROVAL OF MINUTES: Motion by Hendrickson, second Finsland, to approve minutes from the December 9, 2015, meeting. Motion carried.

ACTION ITEM:

Approval of New Committee Member: Kristina Lampi, representative of child in program, indicated interest.

ACTION: Motion by Hendrickson, second Finsland, to approve Kristina Lampi as new member. Motion carried.

INFORMATIONAL ITEMS:

Program Report: 21 children in program; 19 families being served; 42 on waitlist.

Budget: Over-budget; only 10% of administrative costs are charged to program; county levy provides 90% of funding. 2015 costs lower than 2014.

Children's Community Options Program: Family Support Program to merge with Children's Options Program; final guidance of merger not yet available.

Survey: Only Burnett County provided a survey to review; to incorporate Burnett County differences and bring draft back to committee.

By-Laws: With potential program changes due to merger, revision of by-laws to be done once merger complete.

New Member Recruitment: Contact to be made with members that have not attended recent meetings; families on wait list to be contacted for interest.

FUTURE AGENDA ITEMS: Survey; time of meeting; by-laws; new member recruitment; Children's Community Options Program. Next meeting date, June 8, 2016, at 1:00 p.m.

ADJOURNMENT: Motion by Hendrickson, second Finsland, to adjourn. Motion carried. Meeting adjourned at 1:45 p.m.

Submitted by,
Kaci Jo Lundgren, Committee Clerk

Economic Support Unit
April, May, June 2016

Prepared By: Cary Breitlow, Economic Support Supervisor
Date: 05/23/2016

2015/2016	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Medicaid												
Total Unduplicated Caseload	6,203/ 5,795	6,274/ 5,822	6,189/ 5,693	6,154/ 5,736	6,186/ *	6,164/	6,151/	6,182/	6,126/	5,326/	5,643/	5,706/
Elderly & Disabled Recipients	2,215/ 2,188	2,212/ 2,185	2,205/ 2,202	2,207/ 2,198	2,218/ *	2,210/	2,200/	2,223/	2,209/	2,203/	2,188/	2,195/
BadgerCare Plus Recipients	6,381/ 6,312	6,454/ 6,306	6,523/ 6,317	6,567/ 6,302	6,465/ *	6,429/	6,434/	6,424/	6,416/	6,390/	6,271/	6,289/
“Other” Medicaid Recipients	602/ 580	590/ 573	580/ 563	555/ 556	573/*	567/	560/	562/	566/	570/	589/	574/
Food Share Recipients	6,833/ 5,997	6,819/ 5,977	6,699/ 5,832	6,684/*	6,622/ *	6,573/	6,533/	6,449/	6,389/	6,246/	6,153/	6,056/
Child Care Cases (Number of Children)	246/ 152	217/ 212	216/ 210	225/ 205	232/*	233/	226/	213/	213/	231/	218/	222/
Caretaker Supplement Cases	53/ 44	55/ 53	54/ 54	55/ 49	56/*	56/	57/	52/	53/	43/	51/	51/
General Assistance Applications	1/1	1/0	0/0	1/0	0/*	0/	0/	4/	2/	0/	3/	1/
Final Statistics not yet available *												

Wisconsin Home Energy Assistance Program- Year End Figures for Douglas County

Program Runs October 1- May 15

	2014/2015 (Final)	2015/2016 (Final)
Total Households Applied	2,321	2,360
Total Households Paid	2,110	2,110
Total Yearly Expenditures Heat & Public Benefit (non-electric)	\$937,086	\$936,222
Emergency Furnace	\$123,217 for 35 Repairs and 33 Replacements	\$127,206 for 35 Repairs, 34 Replacements and 0 Assessments
Total Yearly Crisis Payments	\$124,740	\$230,623
Available Crisis Balance	\$0	\$0

*Statistics not yet available

ENVIRONMENTAL HEALTH UNIT UPDATE

Submitted by: Environmental Health Specialists: Ken Zurian RS and Brian Becker, RS

June 2016

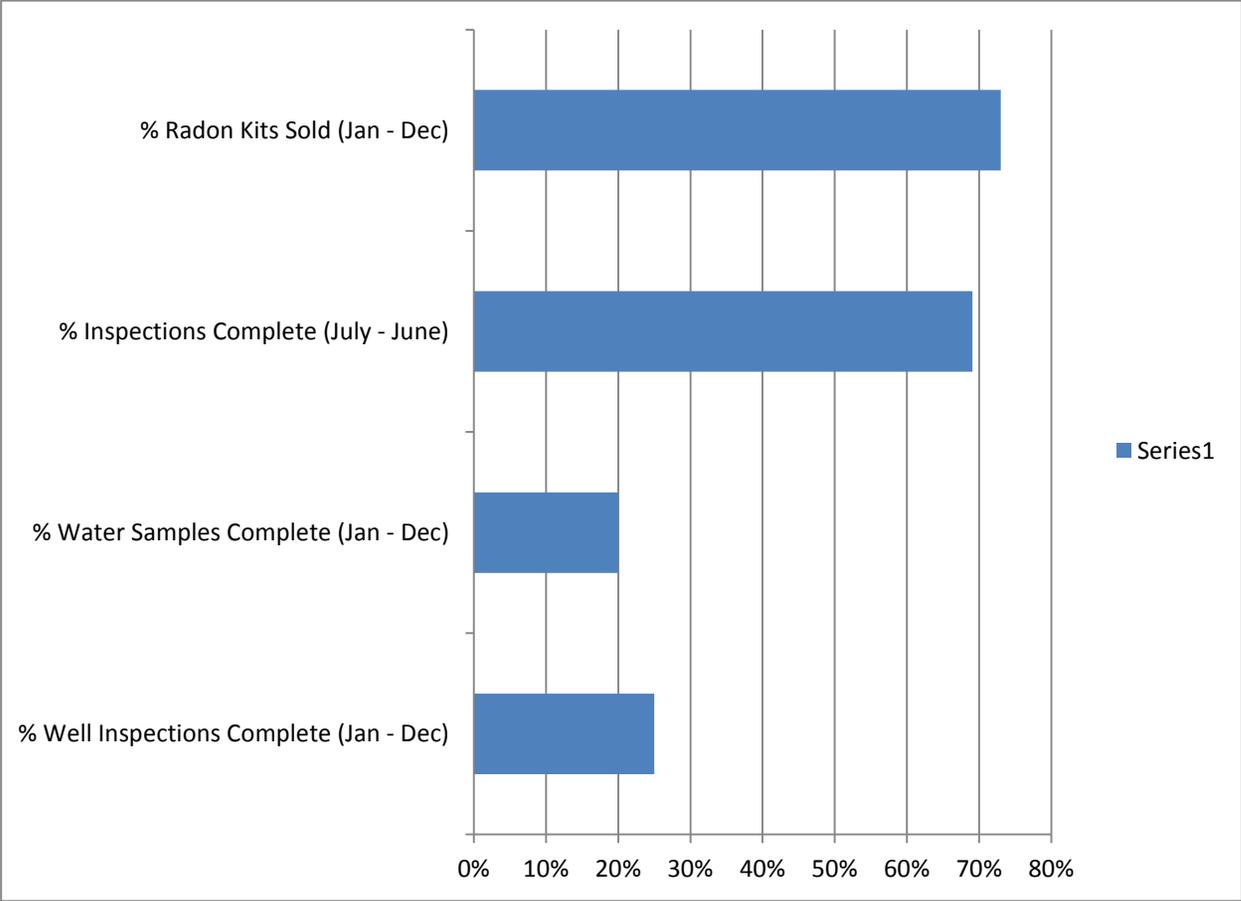
This report has been reformatted to demonstrate how public health services address the Healthiest Wisconsin 2020 plan that includes 23 focus areas. These important facets (focus areas) span across the life span and have overarching focus on health disparities, social, economic and education factors that influence health.

Health Focus Areas: Alcohol and drug, chronic disease, communicable diseases, environmental and occupational, growth and development, injury and violence, mental health, nutrition, oral health, physical activity, reproductive and sexual and tobacco. **Infrastructure Focus Areas:** access, capacity and quality, emergency, funding, information systems, literacy and education, partnerships, research and evaluation and workforce

	2012	2013	2014	2015	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
	TOTL	TOTL	TOTL	TOTL	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016
INSPECTIONS:																	
	2012	2013	2014	2015	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
	TOTL	TOTL	TOTL	TOTL	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016
INSPECTIONS:																	
Retail Food	78	99	96	103	13	5	8	5	2								33
Restaurants	284	295	266	274	31	15	16	15	21								98
Hotels & Motels	47	66	51	54	2	1	1	2	4								10
Campgrounds	39	37	38	45	0	0	0	1	9								10
Swimming Pools	27	21	27	30	2	9	0	0	1								12
Mobile Home Parks	13	17	18	18	0	1	2	3	0								6
Rec. & Educational Camps	7	5	6	5	0	0	0	0	0								0
Tattoo & Piercing Estab	11	8	13	5	0	0	0	1	1								2
Sanitary "Well" Surv SDWA	37	40	37	31	9	6	0	4	4								23
DPI-School Kitchens	26	29	28	30	0	0	2	11	1								14
INSPECTION TOTAL:	569	569	580	595	57	37	29	42	43	0	208						
INVESTIGATIONS:																	
Food or Waterborne Illness	5	19	3	7	3	1	0	3	0								7
West Nile	1	1	1	2	0	0	0	1	0								1
Animal Bites/Rabies Prot	19	28	24	34	2	3	3	1	3								12
Air Quality Issues	42	58	42	58	6	6	7	7	3								29
Housing Issues	30	43	42	42	5	4	3	3	4								19
Animal/Insect	29	29	25	37	7	3	1	1	1								13
Consumer Complaints	21	45	24	28	5	1	2	2	3								13

Water Quality Issues	10	88	104	111	13	10	9	6	8								46
INVESTIGATION TOTAL:	157	311	265	319	41	28	25	24	22	0	140						
	2012	2013	2014	2015	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
	TOTAL	TOTAL	TOTAL	TOTAL	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016
LEAD HAZARDS:																	
Elevated Blood Lead	5	0	1	1	0	0	0	0	0								0
Lead Risk Assessments	6	0	1	1	0	0	0	0	0								0
Lead Inspections - other	2	0	2	1	0	0	0	1	0								1
Clearance Inspections	0	2	1	0	0	0	0	0	0								0
LEAD INSPECTION TOTAL:	8	2	4	2	0	0	0	1	0	1							
SAMPLE COLLECTION:																	
City Water	48	48	48	48	4	4	4	4	5								21
SDWA	299	209	251	244	28	21	8	18	19								94
Retail Food Swabs	0	40	30	30	0	0	0	0	0								0
SAMPLE COLLECTION TOTAL:	347	297	329	322	32	25	12	22	24	0	115						
TRAINING PROGRAMS:																	
Presentations / Outreach	7	6	4	5	2	2	1	1	0								6
Participants	1000	750	590	950	65	175	150	500	0								890
HOME RADON TESTS:	63	63	16	71	66	7	0	0	0								73
LABORATORY	2012	2013	2014	2015	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
ACTIVITY	TOTAL	TOTAL	TOTAL	TOTAL	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016
Water Analysis																	
Biological: Coliforms																	
3300-51 Public TNC	322	262	295	291	30	29	17	23									99
3300-217 Private	441	309	311	294	36	32	27	24									119
Municipal	237	227	235	219	20	20	18	20									78
Chemical: Chlorine Residual	237	227	235	219	20	20	18	20									78
Total Coliform Tests	1010	804	854	817	86	81	67	67									301
Total Chemical Tests	237	227	235	219	20	20	18	20									78
Total Biological & Chemical Tests	1247	1031	1089	1036	106	101	85	87									379
Pasteurized Milk Analysis																	

Work Completion Tracking Chart



Unit Update Report Intake and Assessment

Prepared By: Doreen Wehmas, Intake and Assessment Supervisor
Date: 5/27/2016

2015/ 2016	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Referrals by Type:												
Cases Assigned												
Traditional Response	23/10	16/14	21/20	26/28	16/28	14/	12/	14/	14/	25/	18/	15/
Alternative Response	12/11	16/10	12/15	7/	13/	18/	10/	6/	12/	18/	14/	12/
# of victims	49/34	51/29	49/54	73/39	33/	57/	29/	22/	35/	55/	48/	37/
Physical Abuse												
# of cases	18/7	9/11	11/9	16/10	12/9	14/	11/	3/	11/	15/	14/	10/
# of victims	10/7	20/12	14/9	19/10	12/10	16/	12/	3/	14/	16/	17/	10/
Neglect												
# of cases	18/13	20/11	20/24	34/16	16/18	20/	10/	11/	13/	21/	18/	15/
# of victims	28/26	37/15	33/41	49/25	20/24	43/	14/	19/	14/	13/	31/	24/
Sexual Abuse												
# of cases	4/0	10/1	5/1	2/2	6/1	2/	2/	0/	1/	1/	3/	3/
# of victims	4/0	12/1	5/1	6/4	6/2	4/	3/	0/	1/	1/	3/	3/
Emotional Abuse												
# of cases	1/0	0/1	0/2	0/0	0/0	2/	0/	0/	1/	0/	1/	2/
# of victims	1/0	0/1	0/4	0/0	0/0	2/	0/	0/	1/	0/	1/	2/
Screened out cases	34/55	49/40	52/54	53/45	67/35	36/	30/	30/	46/	42/	38/	41/
Offer of Services	13/11	8/15	8/11	11/20	16/10	16/	8/	27/	22/	12/	9/	14/

*** Numbers are reflected up to May 25, 2016

- During the month of April and May 5 cases was transferred from IAU to YFS.

Foster Care, Court Ordered Kinship Care and Voluntary Kinship Care

2015/ 2016	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Licensed Foster Care Homes	11/16	11/16	11/15	11/15	11/16	11/	12/	12/	12/	15/	15/	15/
Level One Foster Care Homes	6	6/6	5/6	6/6	6/5	6/	5/	4/	5/	7/	7/	7/
Kinship Cases												
Voluntary	69/60	70/60	69/60	66/59	66/59	67/	67/	66/	66/	67/	63/	61/
Court ordered	15/26	15/26	13/21	13/15	11/20	10/	12/	12/	14/	17/	15/	15/
ICPC providers Licensed by another state	4	4	4	4	4							

14 pending Level 2 Foster Homes Licensures
7 pending Level 1 Foster Home Licensures
17 pending Voluntary Kinship Cases
4 pending ICPC providers needing Do County to license

Child Care Certification

2015/ 2016	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Child Care Certification	23/10	24/10	24/10	24/11	21/11	18/	17/	18/	13/	11/	11/	11/

2 Child Care Certification inquire pending

Danielle Kaeding

Wisconsin Public Radio

Drug and substance abuse is taking a toll on some rural counties in northern Wisconsin.

Child Protective Services units are seeing a rise in neglect and abuse reports because of meth or heroin use.

Katherine Peterson, director of Burnett County Health and Human Services, said the number of referrals are "going through the roof."

"Thirty-three percent of our child protection ongoing cases have meth involved in them," said Peterson.

The number of reports to child protection officials has grown steadily in the county since 2011. Five years ago, they received 129 reports, but 462 referrals were made to the county in 2015.

In Douglas County, there are 57 ongoing child protection cases involving the court system. More than 95 percent of them have meth or heroin involvement, according to Doreen Wehmas, intake and assessment supervisor with Douglas County Health and Human Services.

During a two-week period in early 2014, Douglas County Child Protective Services took custody of six drug-affected newborns.

"That was an eye-opener for us," Wehmas said.

In the last six months, at least 10 Douglas County children have tested positive for meth in their hair follicles; one tested positive for meth and heroin. The affected children were between the ages of 1 and 6. Such exposure is usually a result of mothers using while pregnant or smoke in the environment, Wehmas said.

Exposure to meth and heroin can delay brain development in youngsters and lead to learning disabilities and an inability to control emotions.

"It's affecting their growth, development and ability to learn," Wehmas said.

Having the drug culture infiltrate their homes brings other dangers, from weapons and lack of care to adults engaging in risky, abusive behavior while under the influence.

Wehmas encouraged anyone who has concerns about drug abuse affecting a child to contact local law enforcement or their county human services department.

Anita Haukaas, family services manager with Bayfield County Human Services, said child protection reports increased by more than 30 percent last year — from 92 to 136.

"That has spiked quite a bit in the last couple years and (drug use cases) are where we're seeing the numbers increasing at this point," Haukaas said.

While drug addiction is affecting more children and families, it's also straining county budgets. Burnett County provided outpatient treatment for 20 people last year, which cost around \$12,000. But, Peterson said it's much more expensive for counties to offer residential inpatient treatment to help someone kick an addiction.

"We may be able to cover one or two, but we can't cover the volume of people that need inpatient treatment based on our budget," she said.

Peterson said it cost the county \$3,500 to provide inpatient treatment for one person last year. In Bayfield County, Haukaas said the county has spent more on treatment in recent years. The county's budget for alcohol and drug abuse services grew by 30 percent from 2013 to 2014 – from \$114,540 to \$147,778.

"Last year was a little bit better financially for the county because of people having insurance. The year before, we were over budget," said Haukaas.

Haukaas said more people received coverage under the Affordable Care Act, shifting the cost of providing those services from the county.

Superior Telegram reporter Maria Lockwood contributed to this report.

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Date: June 2016

Mental Health/AODA Unit Update

Submitted by: Dave Longsdorf

2015/ 2016	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Mental Health COP	3/3	3/3	3/3	3/3	3/0							
Drug Court Participants	3/3	3/3	3/3	3/3	3/3							
Emergency Detentions	3/1	3/2	2/3	3/4	3/4							
Commitments (Ch 51) Monthly total / Total on 51	0/8	0/9	0/7	0/6	5/6							
# in Institutions	2/1	2/1	1/1	1/1	1/1							
MH CBRF Placements	15/14	15/15	12/15	12/14	12/12							
Referrals by Type:												
Mental Health Services	32/19	27/14	19/15	22/29	21/20							
MH Case Management Assigned	28/13	25/11	15/11	16/20	18/14							
AODA Services	5/4	6/8	5/10	8/13	10/8							
AODA Case Management Assigned	4/3	4/6	2/6	3/6	6/5							
# on Waiting Lists												
Chronic Mental Illness	8/10	9/11	6/7	8/7	6/8							
Number of Clients Served by Contract												
Mental Health												
Outpatient - HDC	13/0	13/0	16/0	14/0	6/0							
Outpatient - LSS	16/3	14/3	7/2	8/3	11/*							
CSP - HRC	146/ 147	147/ 147	145/ 147	146/ 147	143/ 141							
AODA												
Inpatient CBRF	1/0	1/0	1/0	0/1	0/0							
Outpatient - HDC	34/9	36/39	33/38	29/38	27/*							
IDP – DUI Assessment	13/20	22/26	23/29	26/17	19/17							
Detox Services	19/14	18/8	14/14	17/13	17/*							
Total Served	350/ 272	354/ 295	305/ 313	324/ 337	309/ 239*							

MH – Mental Health
AODA – Alcohol and Other Drug Addictions
HDC – Human Development Center, Douglas County
LSS – Lutheran Social Services
CBRF – Community Based Residential Facility
IDP – Intoxicated Driver Program
DUI – Driving under the influence
COP – Community Options Program

* identifies insufficient data

Adult Protection

2015/2016	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
# of Cases	20/ 29	16/ 23	19/ 20	16/ 29	24/ 15							

All Adult Protection cases received attention within the statutory 24 hour timeline.

2016	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
1. Commitment Diversions (ED's+assigned)	14/14	13/13	14/14	24/24	18/13							
2. CBRF use of new cases	14/1	13/3	14/0	24/1	18/2							
3. Completed Case Management Goals	4/4	5/3	4/3	3/1	4/*							
4. Successful IDP Completion	13/12	22/20	23/22	26/23	19/18							
5. Successful Completion of Outpatient TX	26/20	19/14	13/18	21/16	*							
6. Guardians Assigned to Corporate	3/1	2/0	2/0	1/0	3/1							

1. The number indicates the number of cases that have been closed in that month that had completed their service plan goals.

* identifies insufficient data

Douglas County Department of Health and Human Services
Public Health Nursing Services
June 2016

Healthiest Wisconsin 2020 Plan:

Health Focus Areas: Alcohol and drug, chronic disease, communicable diseases, environmental and occupational, growth and development, injury and violence, mental health, nutrition, oral health, physical activity, reproductive and sexual, and tobacco.

Infrastructure Focus Areas: access, capacity and quality, emergency, funding, information systems, literacy and education, partnerships, research and evaluation, and workforce.

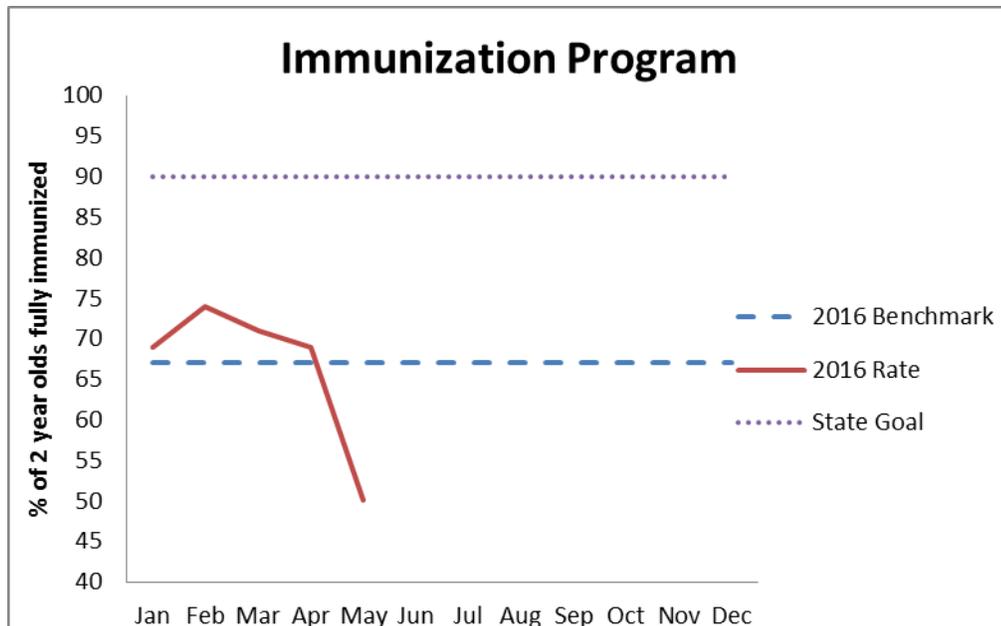
General Public Health Nursing Services:

Programs	2012 Total	2013 Total	2014 Total	2015 Total	2016 Total
Immunizations:					
# of Children Served	111	137	73	28	19
# of immunizations(general)	252	218	171	60	53
# Child. Seasonal flu shots	22	74	29	3	2
# of Adults Served	82	52	60	20	4
#of immunizations (general)	87	64	67	29	4
# Adult seasonal flu shots	6	1	11	0	NA
Referrals # of Children	3	18	19	3	0
CYSHCN # of Admits	NA	NA	13	0	NA
# of Encounters	4	22	22	3	0
Monthly Active	NA	NA	31	20	NA
Birth to 3 Referrals: YTD	74	111	74	115	34
Admissions: YTD	32	50	54	52	13
Monthly Active:	39	42	43	44	38
# ASQ/SE Sent YTD	52	15	19	17	4
# ASQ/SE Returned YTD	43	15	11	12	4
# With Risk Identified	NA	NA	NA	NA	3
Prenatal Care Coord. Client Referrals	116	73	85	59	18
Prenatal Care Coord. Client Admits	48	27	35	27	3
Prenatal Care Coord. Encounters	302	79	125	147	49
High Risk Newborn Referrals	180	208	290	319	145
High Risk Newborn Admits	116	100	72	78	23
High Risk Newborn Encounters	248	244	176	198	102
YTD # Court Ordered Urine Drug Tests	61	69	38	80	21
% of valid test = + this mo.	NA	38% (3/8)	0% (0/1)	50%(1/2)	50% (3/6)
% of valid test = + YTD	31%	39% (27/69)	55% (21/38)	40% (32/80)	33%(4/12)
TB Skin Tests*			340	249	130
LTBI - Latent TB Infection (YTD)			6	3	1
LTBI- monthly case management			3	2	1
TB Active Cases (YTD)			0	0	0

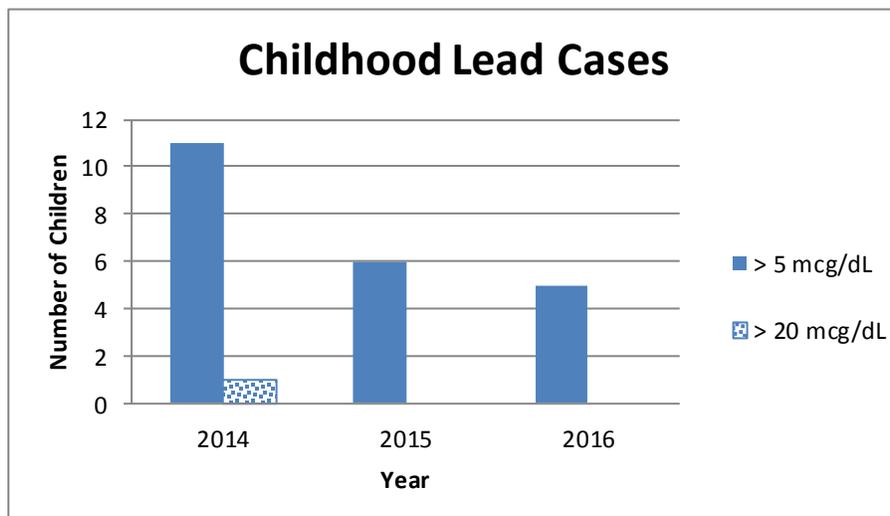
*Previous year's numbers were tracked on the communicable disease report

2016 Immunization Objective: By December 31, 2016, 67% children residing in Douglas County jurisdiction who turn 24 months of age during the contract year will complete 4 DTaP, 3 Polio, 1 MMR, 3 Hib, 3 Hepatitis B, 1 Varicella and 4 Pneumococcal Conjugate (PCV) vaccinations by their second birthday. Progress towards the statewide goal of 90% will be measured using a Wisconsin Immunization Registry benchmark report each month. Immunization awareness outreach is performed by PHN's monthly.

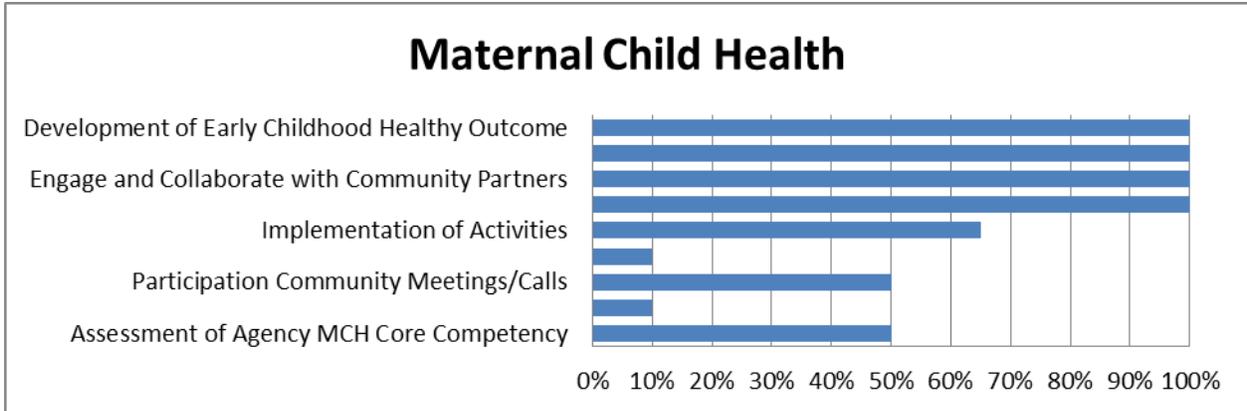
- Ongoing challenge: Some parents and physicians have opted to follow an alternative immunization schedule making the child appear to be out of compliance with recommended schedule.
- Families who move without a forwarding address continue to be considered Douglas County residents until a confirmed new address can be found. These children continue to be counted in this report.



2016 Childhood Lead Objective: Throughout 2016, residents from Douglas County will receive lead poisoning prevention and intervention services that are provided according to federal and state guidelines. All children with a capillary blood lead level of 5 mcg/dL or higher received an offer of educational information and/or intervention.

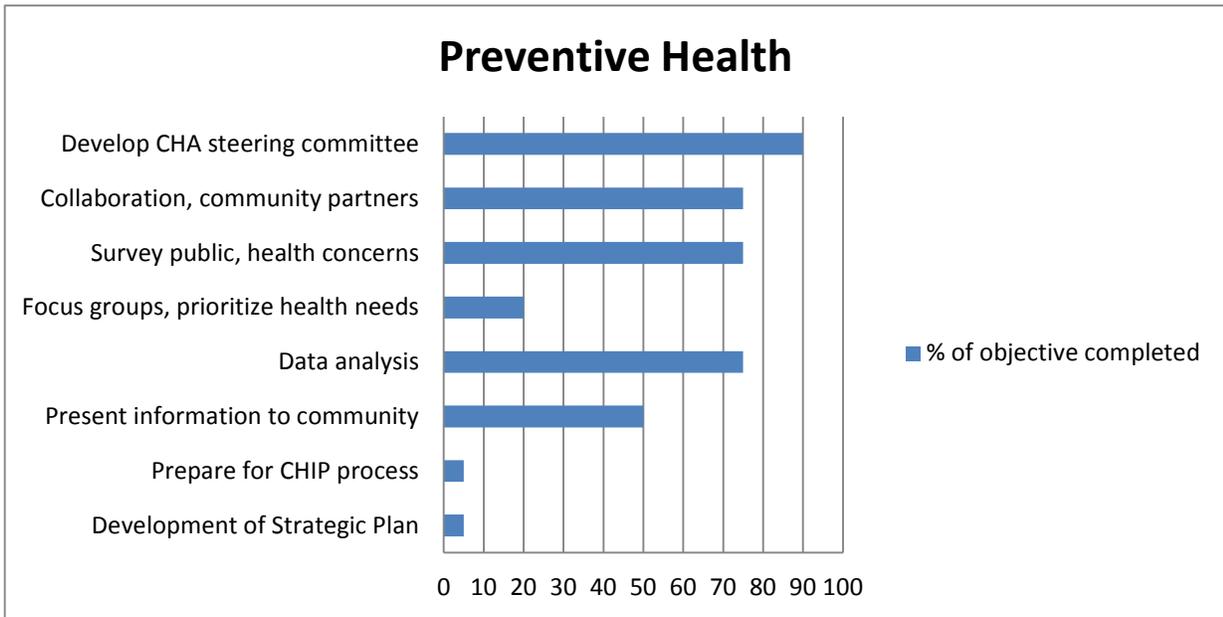


2016 Maternal Child Health Objective: By December 31, 2016, implementation and evaluation activities for the Wisconsin Healthiest Families Initiative will be undertaken by the agency in collaboration with community partners, focusing on child development. The 2016 objectives build on previous assessment and planning activities with a focus on improving consistency of early childhood developmental screening with appropriate follow up when areas of concern are identified.



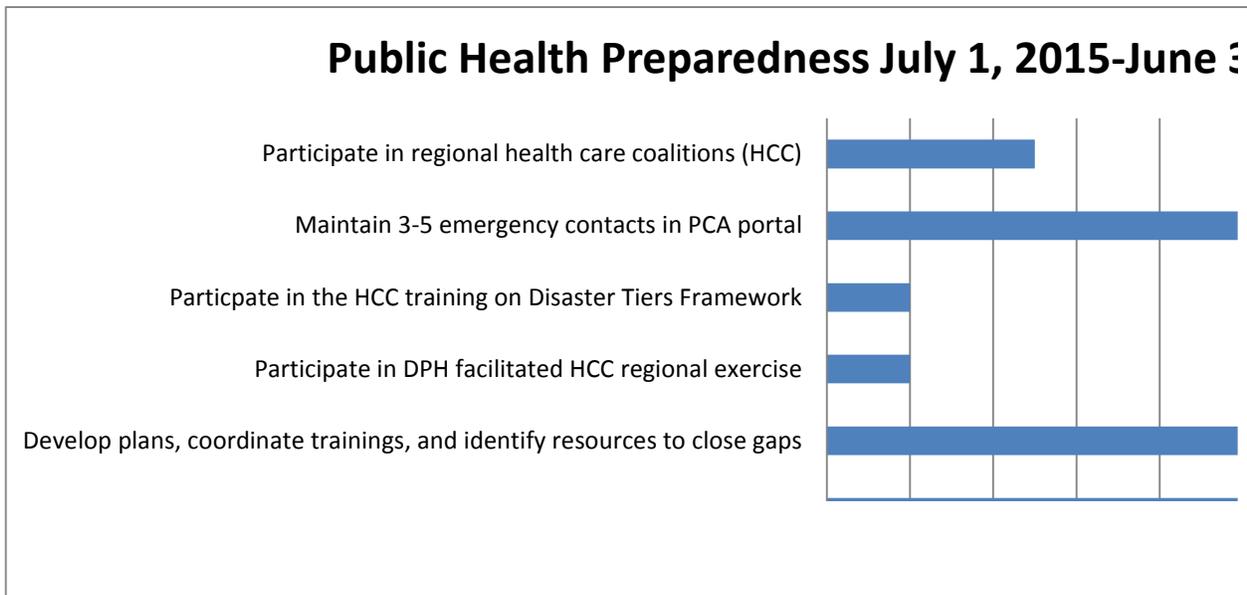
2016 Prevention Objective: By August 31, 2016, the Douglas County Department of Health and Human Services will complete a community health assessment (CHA) with measurable objectives and will conduct one activity to meet National Public Health Performance Standards (i.e. pursue accreditation readiness) by developing and agency strategic plan.

- The 2016 CHA was completed in collaboration with Essentia Health Hospital of Superior and multiple other community partners. A survey was developed by the steering committee asking for opinions about what is affecting the health of people in Douglas County. There were 554 surveys completed by people of all ages and from nearly all of the communities across the county. Common areas of concern include alcohol and drug abuse, unhealthy behaviors such as smoking and overeating, and lack of mental health services. Schools, natural resources and community organizations top the list of strengths. Survey results will be summarized and shared widely in the community as health improvement programs are being developed.



2015-2016 Public Health Preparedness Objectives: All agencies will work to close gaps identified in four focus capabilities (Medical Surge, Fatality Management, Mass Care and Volunteer Management) by completing the following activities.

- **A regional exercise was held for planning in handling**



Communicable Diseases Investigations and Surveillance

Please refer to the communicable disease report for year to date reportable diseases in Douglas County. Other diseases of concern across the state are Lyme’s Disease and Elizabethkingia, a bacterial disease that has primarily affected the elderly with underlying illnesses. Mumps continues to present across the southern part of the state as well.

**Submitted by: Kathy Ronchi, RN, BSN
Health Officer
June, 2016**

**Youth and Family Services Unit
 Health and Human Services Board Update
 June, 2016 Board Report
 Submitted by: Cindy Ellefson, Youth and Family Services Supervisor on
 May 27, 2016**

2015/2016 referrals by type:

Types of Service 2014/ 2015	Jan 15/ 16	Feb 15/ 16	March 15/ 16	April 15/ 16	May 15/ 16	June 15/ 16	July 15/ 16	Aug 15/ 16	Sept 15/ 16	Oct 15/ 16	Nov 15/ 16	Dec 15/ 16
Juvenile Court Referrals	36/ 13	26/ 27	37/ 20	30/ 14	18/	24/	11/	21/	17/	16/	25/	24/
Type:												
TPC	12/2	3/8	3/9	5/1	2/	9/	4/	7/	2/	1/	2/	2/
Drug / Alcohol	0/1	3/1	0/0	1/0	1/	1/	0/	0/	0/	0/	5/	1/
Disorderly Conduct	4/3	0/4	3/1	0/3	2/	1/	0/	1/	2/	3/	6/	5/
Sexual Assault	2/0	1/0	2/0	4/0	1/	0/	0/	1/	1/	1/	0/	0/
Truancy	7/4	4/1	16/2	6/4	2/	0/	0/	0/	1/	1/	3/	2/
Battery	2/2	3/5	4/0	2/5	1/	0/	0/	1/	1/	2/	0/	0/
Theft	2/0	2/1	1/4	4/1	1/	0/	0/	2/	6/	1/	2/	6/
Burglary	0/0	0/1	0/2	1/0	0/	0/	0/	1/	0/	0/	0/	3/
Stolen Vehicle	0/1	0/0	0/0	0/0	0/	0/	0/	0/	0/	0/	0/	0/
Other:	7/0	10/6	9/2	7/0	8/	13/	0/	8/	4/	7/	7/	7/
Total Caseload:												
Delinquency/ Status Offenders	93/ 75	91/ 76	103/ 78	86/ 77	92/	95/	87/	89/	90/	79/	85/	80/
CPS On-Going	54/ 52	57/ 49	53/ 50	52/ 54	54/	55/	60/	58/	61/	64/	58/	57/
Electronic Monitor	N/A/ 31	N/A/ 7	29/ 27	34/ 58	0/	0/	0/	12/	10/	15/	21/	15/

HEALTH & HUMAN SERVICES

6/9/16

Activity	Program/ Service	Brief Description	Contact Person	Attch ment
Presentation at the Twin Ports Elder Abuse Awareness and Prevention Conference	Adult Protection	Two social workers from the unit presented at the conference, providing information on identification of vulnerable adults, prevention services and court ordered services	dave.longsdorf@douglascountywi.org	no
Foster Parent Appreciation Month	Foster Care Program	May is Foster Parent Appreciation Month. Each Licensed Foster Parent was recognized for their commitment, efforts and work with the children of Douglas County placed in their care.	doreen.wehmas@douglascounty.org	no
Media Coverage Wisconsin Public Radio and Superior Telegram	Child Protection and Drug Endangered Children	IAU Supervisor was interviewed for an article in The Superior Telegram and for a radio broadcast on Wisconsin Public Radio. This was as a result of the Celebrate Children Press Conference.	doreen.wehmas@douglascounty.org	yes
Community Events/Outreach	Income Maintenance	Income Maintenance staff had an informational booth at the Veterans Expo at UWS on 5/3/16 Income Maintenance staff had an informational booth at “Mugs & Hugs” Kids ID, a free community service for child safety held at Benna Ford on 5/7/16.	cary.breitlow@douglascountywi.org	no
Health Fairs/Community Events	ADRC	ADRC staff had an informational booth at the Veterans Expo on 5/3/16. 100+ in attendance The ADRC director was part of the planning	erika.leif@douglascountywi.org	no

HEALTH & HUMAN SERVICES

6/9/16

		committee for Elder Abuse Prevention Conference and attended the conference on 5/24/16. 75 in attendance		
Outreach/Marketing	ADRC	<p>Marketing to promote public awareness for the ADRC:</p> <ul style="list-style-type: none"> *An ADRC billboard is currently located at 2222 E 2nd Street with a planned rotation for relocation scheduled through 2016. *The ADRC placed an ad in the Senior Reporter Magazine (April/May edition) *The ADRC placed an ad in Senior Connections Newsletter (May edition) 	erika.leif@douglascountywi.org	no
Legislative	ADRC	<p>Family Care/IRIS 2.0 – Waiting for feedback from Joint Finance Committee on Concept Paper submitted by Division of Health Services (DHS).</p> <p>ADRC/Income Maintenance Integration- Report submitted to Joint/Finance Committee on 4/1/16. DHS recommendation that a merger not take place. Waiting for feedback.</p> <p>ADRC Board Roles- DHS assessing responsibilities of governing boards via conference calls that are duplicative of functions performed by DHS. Report will be submitted to Joint Finance Committee by 7/1/16.</p>	erika.leif@douglascountywi.org	no

HEALTH & HUMAN SERVICES

6/9/16

Initiatives	ADRC	<p>Caregiver Coalition – Agencies/businesses are receiving training on becoming dementia friendly. Congregate meal site workers received this training. Committee meeting in June to discuss process of reaching out to businesses.</p> <p>Caregiver conference being planned for spring of 2017.</p>	erika.leif@douglascountywi.org	no
ADRC Advisory Board	ADRC	The ADRC Director and Board Chair are working to re-structure ADRC meetings to formalize specific reporting requirements per statute 46.283 (6). This statute outlines board requirements. The Advisory Board meets quarterly and the next meeting is set for June 22, 2016.	erika.leif@douglascountywi.org	yes
Children’s Community Options Program (formerly Family Support Program)/Children’s Long Term Support Waiver	ADRC	The Advisory Board meets quarterly and the next meeting is June 8, 2016.	erika.leif@douglascountywi.org	yes
Outreach	Prevention/ Preparedness	<p>Public health staff presented the Community Health Assessment Survey as well as general environmental health topics at the UWS Science Night</p> <p>Public health staff participated in the Employee Health Fair with topics focusing on tick borne disease prevention, lead and the effects of unhealthy behaviors on a person’s health and well-being throughout their life course.</p>	Kathy.ronchi@douglascountywi.org	no

HEALTH & HUMAN SERVICES

6/9/16

		Public health staff participated in a regional Ebola/mass fatality table top exercise.		
Outreach	Public Health	The Health Officer was invited to present lead exposure prevention information at an employee safety meeting at Fraser Shipyards.	Kathy.ronchi@douglascountywi.org	
Northwest Wisconsin Health Care Coalition	Preparedness	Staff attended regional preparedness training in Barron County. Several government as well as private partner agencies participated. Topics included the emerging Zika virus and funding priorities, case studies of children lost in the woods and multiple injuries from a vehicular crash, resulting in limited local resources of one county. The collaboration of government and private agencies and between states was discussed.	Brian.becker@douglascountywi.org Ken.zurian@douglascountywi.org	no
Pipeline Emergency Response	Preparedness	Staff attended pipeline safety training held in Iron River. Presentations included several facets of recognizing possible pipeline mishaps and responses to them.	Brian.becker@douglascountywi.org Ken.zurian@douglascountywi.org	no
Ebola Exercise	Ebola-Preparedness	Staff participated in a table top exercise with several government and private partner agencies. Ebola was replaced with the emerging Zika virus. Several table top exercises were presented and individual groups were given the opportunity to plan out the sequences in each event. Discussion followed with agencies' previous experiences playing a deciding role in planning for future events.	Brian.becker@douglascountywi.org Ken.zurian@douglascountywi.org	no